



GLAMORGAN SPRING BAY COUNCIL

Annual Report 2018/2019 – Part A

TABLE OF CONTENTS

MUNICIPAL OVERVIEW	4
MISSION, VISION, VALUES	5
MAP OF MUNICIPALITY	6
COUNCIL IN BRIEF	7
MAYOR'S REPORT	8
COUNCIL REPRESENTATION	14
ORGANISATIONAL CHART	15
GENERAL MANAGER'S REPORT	16
FACTS AND FIGURES	18
MEDICAL ADMINISTRATION SERVICES	20
CORPORATE SERVICES	21
SAFETY AND RISK MANAGEMENT	24
COMMUNITY DEVELOPMENT	25
TOURISM AND VISITOR CENTRES	33
NATURAL RESOURCE MANAGEMENT	35
REGULATORY SERVICES	40
BUILDINGS AND MARINE INFRASTRUCTURE	46
WORKS	50
FINIANCIAL STATEMENTS	57

MUNICIPAL OVERVIEW

The municipality of Glamorgan Spring Bay is situated amongst some of the most beautiful coastal scenery in Tasmania. It has an area of 2,522 square kilometres and is bounded by the Denison River in the North and the base of Bust Me Gall Hill in the South. The western boundary essentially follows the ridgeline of the Eastern Tiers. It is 160 kilometres from end to end and contains two significant National Parks, Freycinet and Maria Island.

The population of the Glamorgan Spring Bay local government area is 4,400 people, which is 0.86% of Tasmania's population. Indigenous people make up 5% of the population and live mainly in Triabunna and Orford. Seventy nine percent (79%) of the population is born in Australia. The population increased slightly between the 2011 and 2016 census (up 5%).

The main townships include Bicheno, Coles Bay, Swansea, Triabunna, Orford and Buckland. Bicheno has the largest population (943), followed closely by Triabunna (874). Swansea has the highest median age at 64 years and Triabunna the lowest.

The population is ageing and the median age is 56 years compared to 42 for Tasmania. The average number of persons per household is 2.1 and the average number of children per family is 2.0. There is a high percentage of couples/families without children, which reflects the age of the community.

The 2016 census data tells us that 947 people attend an educational institution. Of these 25% are in primary schools, 15% in secondary schools and 4.2% are undertaking technical and tertiary studies. Three percent (3%) of people are undertaking university studies.

Income generally is lower than Tasmania and Australia. Agriculture, forestry and fishing is the largest employer with 19% of people working in these sectors. This is followed by accommodation & food services (15%) and construction (13%). In 2011, accommodation & food services was the largest employment sector at 17.5%. Tourism attracts 30% of Tasmania's interstate & international visitors. Intrastate visitation is strong, with 53% of dwellings across the municipality being holiday homes. During holiday periods the population more than doubles and this has implications for infrastructure and service provision. The highest numbers of holiday dwellings are in Coles Bay and Orford.

At the time of the 2016 census 1,648 people were in the labour force of which 50% worked full time and 41% part time. Two percent (2%) were unemployed which compares with 7% for Tasmania and 7% for Australia.

Glamorgan Spring Bay Council provides a wide range of services including roads and bridges, medical centres, planning and building services, street lighting, recreational facilities and programs, vistor centres, parks, public toilets, street cleaning, waste management, boat ramps and marinas.

MISSION, VISION, VALUES

OUR VISION

Glamorgan Spring Bay, a welcoming community which delivers sustainable development, appreciates and protects its natural environment and facilitates a quality lifestyle.

OUR MISSION

- Represent and promote the interests of the communities in our municipality.
- Provide sound community governance, practices and processes.
- Plan, implement and monitor services according to our agreed priorities and available resources.
- Seek and secure additional funds, and grants to augment our finances.
- Manage the finances and administer the Council.
- Establish and maintain mutually beneficial strategic partnerships with State and Federal Government and private businesses and industry.

OUR VALUES

Our agreed organisational and individual values are:

- Honesty and integrity, in all we do and all we say.
- Transparency and accessibility, in our practices and processes.
- Teamwork and efficiency, in our departmental and organisational work.
- Creativity and initiative, in seeking new ways and new solutions.
- Recognition and reward, for individual, team and organisational performance.
- Value and respect each other and our stakeholders.

CORF BUSINESS

The core business of Glamorgan Spring Bay Council is:

- To develop and deliver essential facilities and services on behalf of residents and visitors in our municipality through sound community governance and management.
- The core business of Glamorgan Spring Bay Council will be driven by the Councillors and delivered by management and staff via the service departments:
 - Corporate Services
 - · Community Development
 - Regulatory Services
 - Works
 - Tourism Services
 - Buildings and Marine Infrastructure
 - Natural Resource Management (NRM)

MAP OF MUNICIPALITY



COUNCIL IN BRIEF

COUNCIL

COUNCIL		
Headquarters	9 Melbourne Street, Triabunna	1
Council Depots	Melbourne Street, Triabunna	
	Maria Street, Swansea	
	Burgess Street, Bicheno	
	Percy Street, Coles Bay	
Elected Members	8	
Employees	49 full time equivalents (Last y	/ear 51)
Recurrent Operating Income*	\$12,948,000 (Last year \$12,952,	000)
Total Operating Expenses	\$12,674,000 (Last year \$12,231,0	000)
Total Capital Income	\$ 2,779,000 (last year \$2,543,00	00)
Loan Debt	\$7,039,000 (last year \$3,772,000	0)
Property Assessments	5817 (Last year 5,763)	
PROPERTY VALUATIONS		
Land only	\$1,050,422,500 (Last year \$954,	120,000)
Capital Value of Properties	\$1,923,142,000 (Last year \$1,613	3,358,500)
ASSESSED ANNUAL		
Value of Properties	\$83,555,878 (Last year \$69,901,	114)
ADJUSTED ASSESSED ANNUAL		
Value of Properties	\$86,550,984 (Last year \$73,331,	469)
Infrastructure	173 kms Local Government Se	ealed Roads
	207 kms Local Government Ur	nsealed Roads
	4 Sporting Ovals	18 Public Toilet Blocks
	9 Community Halls	56 Bridges
	4 Waste Transfer Stations	18 Large Culverts

OTHER STATISTICS - ABS CENSUS DATA

Population:	1996 (4,035) 2001 (4,080) 2006 (4,302) 2011 (4,133) 2016 (4,400)
Place of usual residence:	2006 (4,189) 2011 (4,190) 2016 (3,846)
Median Age:	56 years compared to Tasmania 42 years and Australia 38 years

Dwellings: 53% unoccupied which is significantly higher than the rest of Tasmania and Australia.

Education: 947 people attending educational institutions: 25% primary school, 15% secondary, and 4.2% undertaking technical and tertiary studies. Only 3% are undertaking university studies.

There has been strong growth in intrastate visitation to the East Coast this financial year. 1,984 people are employed in our tourism industry, making the tourism industry one of the East Coast's largest employers.

Employment: 2% Unemployed, Agriculture, Forestry and Fishing 19%, Accommodation and Food Services 15%, Construction 13%.

^{*} Excludes capital grants, profit and loss on sale of assets and non monetary contributions.

MAYOR'S REPORT

n behalf of myself and fellow Councillors I have pleasure in presenting the Glamorgan Spring Bay Council Annual Report for 2018/2019.

I would like to thank Councillors who served during the previous four years Council term.

In early 2019 Council was successful in gaining \$1 million funding from the Federal Government Drought Communities Fund. These funds will provide a much needed economic stimulus to local small businesses and communities in the 2019/2020 financial year.

An application for projects submitted by Council was successful and gave a further \$6.1 million boost to revitalise our region. This was a Liberal Coalition Government initiative announced by Senator Steve Martin with projects including:

- \$1.5 million for the Bicheno Gulch sensitive redevelopment including parking, paths, seating areas and protection for the Little Penguins.
- \$600k for the completion of the Bicheno Triangle Project including amenities, seating areas and landscaping.
- \$1 million to construct a boardwalk around Coles Bay providing a safe and accessible pathway with viewing platforms around the Esplanade.
- \$1 million for Dolphin Sands to improve road safety for walking and cycling.
- \$1 million for Swansea Main Street improvements.
- \$1 million for Orford Rivulet bridge replacement.

Works will be undertaken over the next three years.

I thank Council's Acting General Managers; Daniel Smee and lan Pearce for their significant efforts during the second half of the financial year. Council wishes General Manager, David Metcalf, well in his retirement after twelve years of service.



Many policies, procedures, strategies and plans were due for renewal during 2018/2019. Council continues to work through these documents to improve governance, decision making and future planning for the region.

Council commenced monthly Community Connect
Sessions throughout the region in 2019. These sessions are
well attended and provide Councillors and the General
Manager with an opportunity to provide updates on
Council matters and listen to the suggestions and concerns
of the community. Community Connect Sessions will be
ongoing.

To the current Council, thank you for your diligence and commitment to dealing with the complexities of representing your communities in the Local Government arena. It has been a steep learning curve and has required some tough decisions to be made in relation to financial matters.

The 2019/2020 budget estimates endorsed by the Council allowed adequate resources to deliver Council's objectives for the year, was financially responsible and provided the framework for longer term goals in providing cash backed reserves to meet future liability requirements.

It has been a significant effort to achieve the 2018/2019 published results and Council needs to maintain careful

COUNCIL GOVERNANCE



The Hazards by M. Maloy

management of its limited cash resources whilst building a solid and sustainable financial future.

On behalf of Council I thank the staff, contractors and consultants for their contribution and commend all our wonderful and caring volunteers for their continued commitment and support in making our communities more inclusive and a safer place to reside.

I wish you and your loved ones a safe and happy festive season.

Councillor Debbie Wisby MAYOR

COUNCIL REPRESENTATION

Council Representation on Section 24 Committees & Other Organisations July 2018 to October 2018

Mayor Michael Kent AM:

Ex officio on all Section 24 Special Committees of Council

Deputy Mayor Cheryl Arnol:

Natural Resource Management Committee Tasmanian Seafarers' Memorial Committee Eldercare Committee Marine Infrastrucure Committee Youth Council

Spring Bay Memorial Trust

Clr Jenifer Crawford:

Marine Infrastructure Committee Bicheno Hall Committee

Clr Richard Parker:

Swansea Town Hall Committee Coles Bay Hall Committee

CIr Britt Steiner:

Buckland Hall Committee Cranbrook Hall Committee Triabunna Recreation Ground Advisory Committee

Clr Debbie Wisby:

GSBC Audit Committee
Youth Council

Clr Jenny Woods:

Orford Hall Committee Triabunna Hall Committee

OTHER ORGANISATION REPRESENTATION:

East Coast Regional Tourism Organisation

Mayor Michael Kent

Freycinet Association Inc.

Councillor Jenifer Crawford

National Sea Change Taskforce

Councillor Jenifer Crawford

South East Regional Development Association

Mayor Michael Kent, Deputy Mayor Cheryl Arnol (Proxy)

Southern Tasmania Councils Authority

Mayor Michael Kent, Deputy Mayor Cheryl Arnol (Proxy)

Southern Waste Strategy Authority

Councillor Jenifer Crawford

TasWater

Mayor Michael Kent

COUNCIL REPRESENTATIVES – JULY 2018 TO OCTOBER 2018



Mayor Michael Kent



Deputy Mayor Cheryl Arnol



Clr Jenifer Crawford



Clr Mick Fama



Clr Richard Parker



Clr Britt Steiner



Clr Debbie Wisby



Clr Jenny Woods

COUNCIL REPRESENTATION

Council Representation on Section 24 Committees & Other Organisations November 2018 to Present

Mayor Debbie Wisby:

Ex officio on all Section 24 Special Committees of Council Marine Infrastrucure Committee Triabunna Hall Committee Prosser River Mouth Master Plan Advisory Group

Deputy Mayor Jenny Woods:

GSBC Audit Committee
Orford Hall Committee
Triabunna Recreation Ground Advisory Committee
Prosser River Mouth Master Plan Advisory Group

CIr Cheryl Arnol:

Tasmanian Seafarers' Memorial Committee Natural Resource Management Committee Youth Council

Clr Keith Breheny:

Marine Infrastrucure Committee
Triabunna Hall Committee
Swansea Hall Committee
Spring Bay Eldercare Committee
Prosser River Mouth Master Plan Advisory Group

Clr Annie Browning:

Buckland Hall Committee Cranbrook Hall Committee Natural Resource Management Committee

CIr Rob Churchill:

GSBC Audit Committee Coles Bay Hall Committee

Clr Michael Symons:

Bicheno Hall Committee Coles Bay Hall Committee

CIr Keith Pyke:

Buckland Hall Committee
Triabunna Recreation Ground Advisory Committee

OTHER ORGANISATION REPRESENTATION:

East Coast Regional Tourism Organisation

Councillor Jenny Woods

Australian Coastal Councils Association Inc.

Councillor Annie Browning

South East Regional Development Association

Mayor Debbie Wisby, Deputy Mayor Jenny Woods (Proxy)

Southern Tasmania Councils Authority

Mayor Debbie Wisby, Deputy Mayor Jenny Woods (Proxy)

TasWater

Councillor Annie Browning

COUNCIL REPRESENTATIVES – NOVEMBER 2018 TO PRESENT



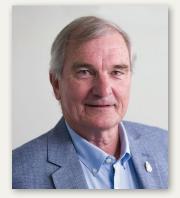
Mayor Debbie Wisby



Deputy Mayor Jenny Woods



Clr Cheryl Arnol



Clr Keith Breheny



Clr Annie Browning



Clr Rob Churchill



Clr Michael Symons



Clr Keith Pyke

COUNCIL REPRESENTATIVES

Flected Member Overview

Members of the Glamorgan Spring Bay Council from 30 June 2018 until the expiry of their term in October 2018 were:

Mayor Michael Kent Mayor & Councillor

Deputy Mayor Cheryl Arnol Deputy Mayor & Councillor

Councillor Jenifer Crawford Councillor
Councillor Mick Fama Councillor
Councillor Richard Parker Councillor
Councillor Britt Steiner Councillor
Councillor Debbie Wisby Councillor
Councillor Jenny Woods Councillor

Schedule of Attendance at Meetings July 2018 – October 2018

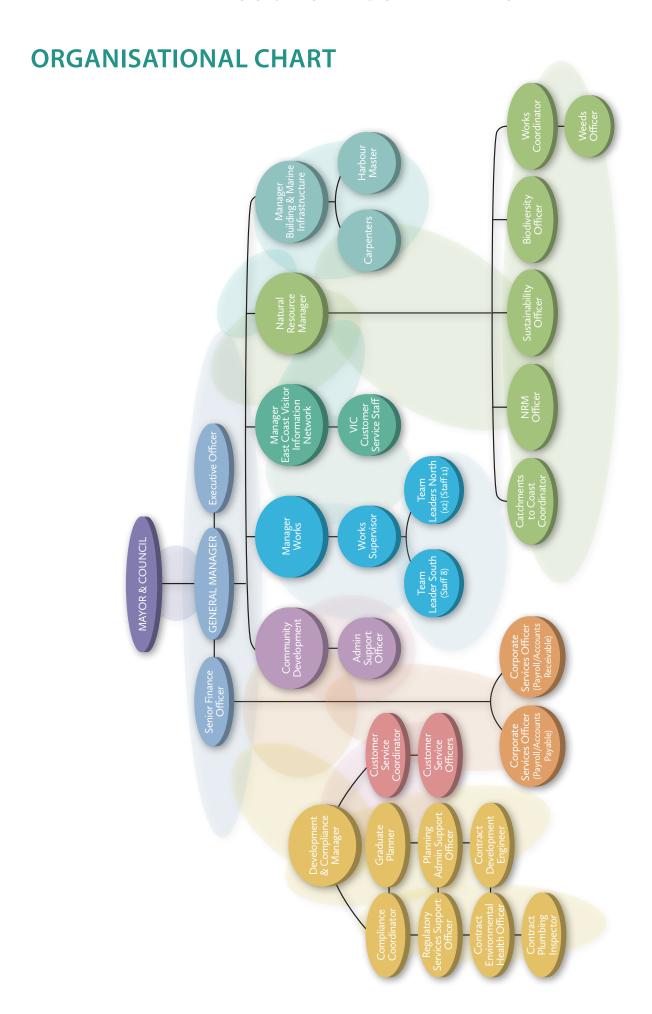
Name	No. of meetings
Mayor Michael Kent	4
Deputy Mayor Cheryl Arnol	4
Councillor Jenifer Crawford	4
Councillor Mick Fama	3
Councillor Richard Parker	3
Councillor Britt Steiner	4
Councillor Debbie Wisby	4
Councillor Jenny Woods	4

New Council elected October 2018

Schedule of attendance at meetings:

Mayor Debbie Wisby	Mayor & Councillor	Name	No. of meetings
Deputy Mayor Jenny Woods	Deputy Mayor & Councillor	Mayor Debbie Wisby	17
Cheryl Arnol	Councillor	Deputy Mayor Jenny Woods	17
Keith Breheny	Councillor	Cheryl Arnol	16
Annie Browning	Councillor	Keith Breheny	17
Rob Churchill	Councillor	Annie Browning	17
Michael Symons	Councillor	Rob Churchill	17
Keith Pyke	Councillor	Michael Symons	13
		Keith Pyke	17

Total number of meetings held during this period was 17 including 4 special meetings.



GENERAL MANAGER'S REPORT

aving not been the General Manager over the course of the previous 2018-19 Financial Year, my observations can only be largely cursory in nature, based upon the data to hand.

Our financials reveal that Council achieved an underlying surplus for the year ended 30 June 2019 of \$0.37M, compared with an underlying surplus in the previous 2017-18 of \$0.67M.

Over the course of 2018-19 there was a significant degree of capital works undertaken, totalling \$4.73M, which included:

- Water Infrastructure Prosser Plains Raw Water Scheme for Tassal and Solis Developments, \$2.87M
- Parks, Reserves, Walking Tracks, Cemeteries Bicheno Triangle upgrade, Orford Bowls club carpark, \$0.61M
- Council Buildings Triabunna Clubrooms, Triabunna Hanging Garden and Swansea "loo with a view", \$0.54M
- Marine Infrastructure Prosser Seawall and Swansea Boat Ramp, \$0.38M
- Roads, Footpaths, Kerbs Bicheno Walkway, Buckland road sealing, new footpaths & kerbing, \$0.35M
- Stormwater Coles Bay upgrades, \$0.02M

There was also a major capital works 'renewal' programme in 2018-19 of \$2.36M, which included:

- Replacement of plant & equipment \$0.89M
- Sealed Road Pavements, \$0.75M
- Unsealed Road Pavements, \$0.43M
- Council Buildings, \$0.19M
- Marine infrastructure Swansea Jetty, \$0.07M
- Stormwater Bicheno Foreshore, \$0.03M



Chris Schroeder General Manager

Looking ahead, in my limited time as Glamorgan Spring Bay Council's General Manager, I can see we have a number of challenges to work through, including:

- Striking the right balance between commercial concerns / economic development and protecting our unique and precious natural environment
- Accommodating tourism without negatively impacting upon the lifestyle of residents
- Accepting that a regional Council is unlikely to ever be "all things to all people", but can still strive to deliver value in a sustainable manner
- Maintaining and protecting a sense of community, whilst acknowledging differing perspectives and viewpoints
- Recognising the value of volunteers, whilst aligning and integrating outputs to provide greater holistic benefit
- Considering better ways to communicate with our residents, to ensure our actions align with the desires of the greater majority
- Managing financial pressures whilst continuing to meet community needs

COUNCIL GOVERNANCE



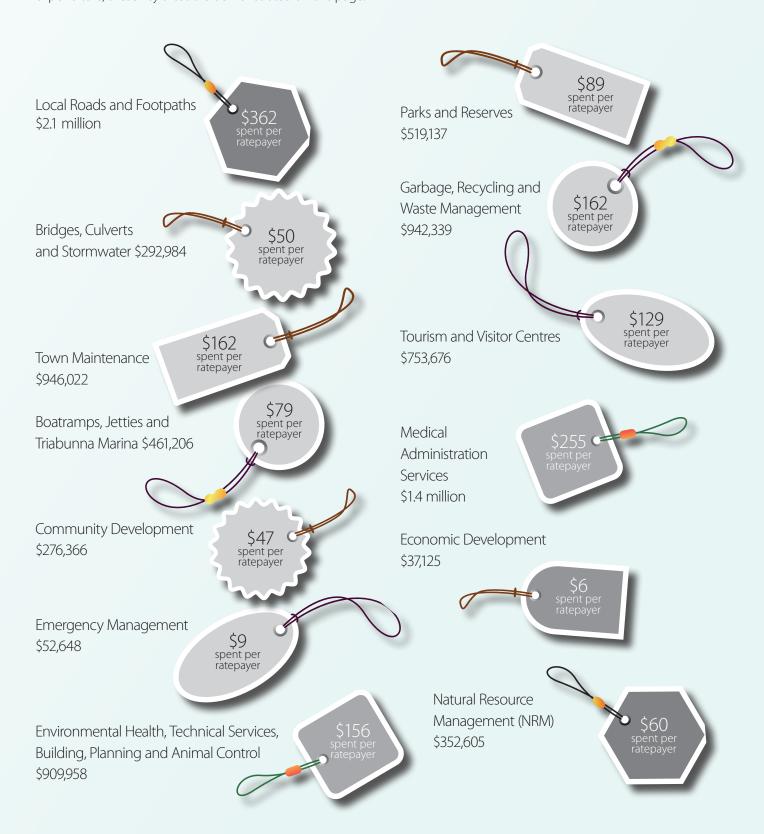
Bicheno Sunrise by R. Richards

Given reasonable expectations, I think Glamorgan Spring Bay Council can work towards becoming a more effective and efficient organisation, where we entrust our people to deliver for the community. This will require a commitment to build upon current skillsets and expertise, being open to challenge existing paradigms, and embracing a 'can do' mindset as to how we undertake our work.

Chris Schroeder
GENERAL MANAGER

SOME FACTS AND FIGURES FOR 2018/2019 YEAR.....

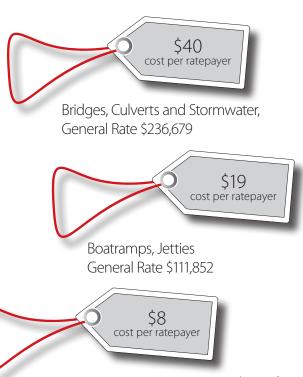
It is the range of everyday services provided throughout the Municipality that accounts for the major part of our Council's expenditure, these key areas are demonstrated on this page.

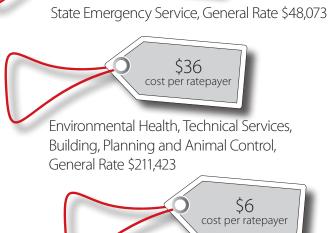


SNAPSHOT

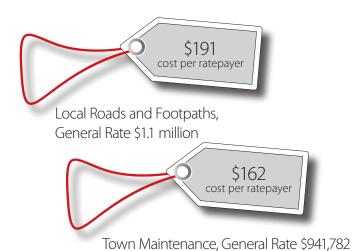
How is the 'General Rate' spent?

Residents and ratepayers often ask what is the 'General Rate' on the rates notice and how is it spent. This is separate from the service rates that are charged in relation to Waste, Garbage Collection, the Medical Levy and the Fire Levy. The Fire Levy is collected on behalf of the Tasmanian Fire Service. Service charges are designed to recover costs of the service delivered. However, often they are supported by a portion of the General Rate e.g. Medical Services. The medical levy does not cover the cost of delivering the medical services.





Economic Development, General Rate \$37,125





Community Development, General Rate \$217,698



Parks and Reserves, General Rate \$513,881



Tourism and Visitor Centres, General Rate \$388,760



Medical Administration Services, General Rate \$191,306

MEDICAL ADMINISTRATION SERVICES

The Glamorgan Spring Bay Council recognises that Health Services is a service provided by the Department of Health and Human Services under the State Government banner. However, it has become paramount that Council becomes more involved with this community service provision as a means of ensuring sustainability of medical services into the future.

Council's medical services comprise the following areas:

Community Medical Sustainability

Objectives

- To ensure the community has adequate access to medical services across our municipal area.
- To ensure the delivery of an appropriate emergency medical service.
- To work in collaboration with State Government and the community to ensure this vital service delivery is sustainable for our area into the future.

Annual Aims for 2018-2019

- Regularly communicate progress and achievements to our community in this area. (Ongoing)
- Work with Doctors through "East Coast Health" to ensure the future sustainability of health services within the community of Glamorgan Spring Bay. (Ongoing)

Programs and Projects for 2018-2019	Community Strategic Plan Linkage
Develop and implement a Community Health Development Strategy for the whole municipality, with the aim of ensuring there is an effective medical system available to Glamorgan Spring Bay residents including a 24 hour, 7 day a week medical service in emergency situations. (Ongoing)	2.2 6.2 6.7

Performance Measures

 Measure of medical services delivered in the Glamorgan Spring Bay Municipal area and especially the consistency of GP service delivery. (Ongoing)



Taking a rest on the way to Antarctica by S. Masterman

CORPORATE SERVICES

The Corporate Services team is entrusted with the provision of quality customer service and administration to the community. This team manages accounting, rates, payroll, accounts payable and receivable, records management and reception staff. Corporate Services is responsible for the effective corporate delivery of Council operations. It is also entrusted with supervising and facilitating the financial operations and long term financial management of the Council.

The unit comprises the following units:

- Financial systems for Asset Management
- Financial Management Financial Operations
- Information Technology
- East Coast Heritage Museum

In the 2018-19 financial year Council employed the services of a Senior Finance Officer to assist in all areas of financial, management and systems accounting. This has freed up dependence on external contractors previously employed to maintain these areas and helped balance the Corporate Services team.

Council continues to engage the services of a Human Resources consultant who works with the Corporate Services and Management teams on an ongoing basis to deliver a high standard of human resource management and ensure compliance with legislative requirements.

In 2018-19 Council implemented the new Enterprise Agreement which covers the majority of Council employees.

Council also engages the services of a Business Consultant with a wealth of experience in Local Government who works closely with the Corporate Services Team to ensure all business processes run smoothly and financial reporting is compliant with current legislation.



Corporate Services Team

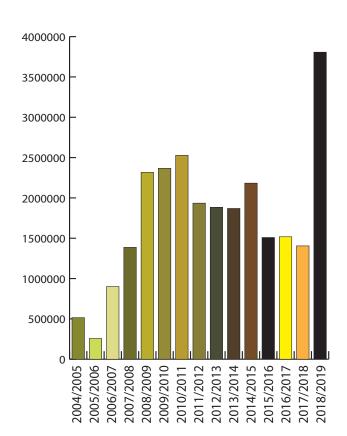
Objectives

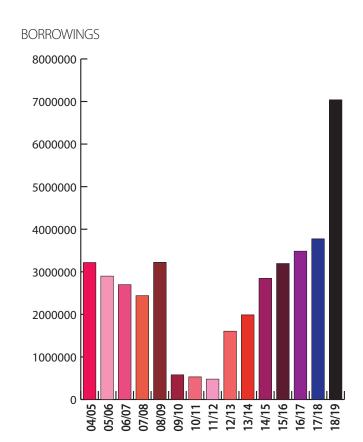
- To continually monitor and review Council's financial situation.
- Continue to comply with current legislation, regulations and policies of Council in all functional areas.
- Ensure Council's information technology network is contemporary and effective.
- Maintain staff at an optimum level with an emphasis on professional development as a basis for improvement in service levels.
- Continue to manage and develop the Swansea Heritage Centre in conjunction with the Museum Curator.

Annual Aims for 2018-2019

- To continually monitor and review Council's financial situation and report findings to Council in a clear and transparent format on a monthly basis. (Achieved)
- Ensuring the issue of accounts for rates, water and dog notices to our customers are in accordance with Council instructions. (Achieved)
- Prepare the annual Financial Statements by the 14th August 2019. (Achieved)

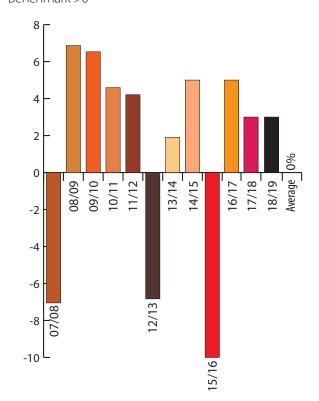
CASH & INVESTMENTS



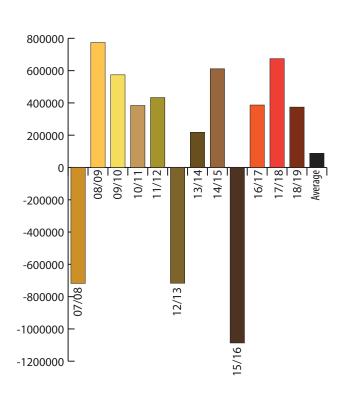


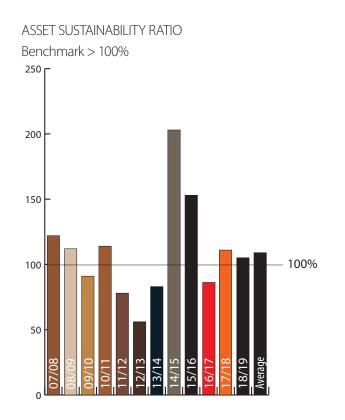
OPERATING SURPLUS RATIO OVER TIME

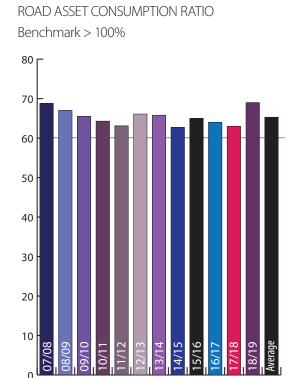
Benchmark >0



OPERATING SURPLUS OVER TIME \$







TENDERS AWARDED—the following tenders were awarded in the 2018-2019 financial year.

Tender No	Date	Description	Awarded To	Cost (Ex GST)	Comments
RFT GSBC 2018-C01	1/8/2018	Prosser Plains Raw Water Scheme	Batchelor Group	\$4,072,709	
T001-2019	1/3/2019	Louisville Road Reconstruction	Batchelor Group	\$622,000	

GSBC LOAN SCHEDULE

	Loan Amount	Opening Balance 1/07/2018	New Borrowings	Principal Repayment	Interest Repayment	Closing Balance 30/06/2019
Orford Bowls Club	\$70,000	\$20,729	0	\$5,472	\$1,217	\$15,257
Waste Management Centres	\$824,000	\$83,439	0	\$61,223	\$2,823	\$22,216
Triabunna Marina	\$2,700,000	\$2,232,628	0	\$136,042	\$87,507	\$2,096,586
Plant & General	\$2,059,531	\$1,435,134	\$559,531	\$1,090,113	\$38,832	\$904,552
Prosser Plains Raw Water Scheme	\$4,000,000	0	\$4,000,000	0	0	\$4,000,000
Balance of Loans as at 30th June 2018		\$3,771,930	\$4,559,531	\$1,292,851	\$130,379	\$7,038,610

SAFETY AND RISK MANAGEMENT

The Safety and Risk Management unit is responsible for implementing quality process and practices that in turn reduce the likelihood and/or severity of an incident or accident occurring.

In ensuring we have contemporary systems in place, substantially reduces or mitigates the risk to Council and its community, which would otherwise be adversely affected by potential litigation or negative publicity.

The unit comprises the following areas:

- Work Health and Safety
- Risk Management

Objectives

- To enhance safety awareness across the Council and municipal area.
- To implement quality work health and safety and risk management processes.
- To ensure all personnel are adequately trained and accredited so that they can do their jobs safely and competently.
- To liaise with community groups and key stakeholders to better inform our community on risk management issues and collectively implement strategies to overcome these.

Annual Aims for 2018-2019

- Conduct a review of standard operating procedures for staff and create procedures where we may be deficient.
- Reduce the number of workplace injuries and lost time to Council.
- Aim to reduce the number of incidents attributed to Council from visitors and the community alike.

Programs and Projects for 2018-2019	Community Strategic Plan Linkage
Review the Work Health & Safety Plan for approval by the General Manager and commence implementation of the strategies. (Achieved)	4.1
Conduct a self assessment of existing practices and ensure any deficiencies are subsequently included in the Work Health & Safety Plan to be improved. (<i>Ongoing</i>)	4.1
Continue to implement, and enhance where required, the existing Risk Management Plan. (<i>Ongoing</i>)	4.1
Continue to consult our community groups who manage Council assets to	4.1
collectively enhance existing practices. (Ongoing)	6.3

Performance Measures

- During this financial year the number of lost time injuries increased by two, however the number of lost time hours decreased by 49% to 701 hours from 1392 hours in 17/18 as shown in the graph below:
- The number of incidents or accidents reported by our community was two this financial year.
- The Work Health & Safety Committee reviewed the safe operating procedures (SOP) of the organisation and developed Safe Work Method Statements (SWMS) for high risk tasks undertaken by workers within the organisation.
- The Work Health & Safety Committee remain committed to increasing the awareness of Work Health & Safety in the organisation by ensuring employees are provided with opportunities to undertake training and accreditation so that they can do their jobs safely and competently.

COMMUNITY DEVELOPMENT



Lona Turvey, Manager Community Development

The Community Development department provides community support and wellbeing opportunities to the residents of our area that fosters and develops a caring community.

It is responsible for a range of services and activities that increase the wellbeing and quality of life of our citizens. This department is instrumental in supporting community organisations and identifying opportunities for them to prosper both socially and financially as well as facilitating collaborative practices with external partners to provide opportunities for special projects and activities in our community.

The department is staffed by the Manager Community Development and part-time Administrative Assistant.

The department comprises the following areas:

- Community
 Development
- Events and Activities
- Youth
- Community Safety
- Education
- Health Promotion
- Social, Recreation and Sporting
- Some Volunteers
- Communications
- Aged and Community Care

Objectives

- Deliver a range of quality community services that develop and foster a caring and cohesive community.
- Enhance the opportunities for the community to participate in social and cultural events and activities.
- Promote awareness of Council services to encourage participation in community affairs, activities and events.
- Support the provision of emergency services with particular emphasis on community recovery.
- Work co-operatively with young people, the community and governments to plan and manage appropriate responses to the needs of young people.
- Support programs and activities promoting the health and wellbeing of the community.
- Provide appropriate and-up-to date service information to the community.
- Continue to support Aged and Community Care organisations in their planning and development of health, residential and community care services.
- Support and encourage community volunteers by recognizing and acknowledging their contributions to our area.
- Administering of Council's Community Small Grants Program.
- Support the relevant organisations in attracting volunteers.

COMMUNITY DEVELOPMENT

Programs and Projects for 2018-2019	Community Strategic Plan Linkage
Manage the Elderly Persons Units in Triabunna. (Ongoing)	2.1
Continue to provide programs for the aged as appropriate. (Ongoing)	2.3
Co-ordinate events for our area such as Australia Day, Youth Week, Carols at the Marina, Seniors' Week. (Achieved)	5.5
Help facilitate events that promote East Coast wine, food and produce. (Ongoing)	3.2
Co-ordinate annual photography competition. (Achieved)	3.2
Production and distribution of the 2019 calendar. (Achieved)	3.2
Co-ordinate community newsletter. (<i>Ongoing</i>)	6.4
Work with health professionals to increase opportunities for older people to enhance their physical wellbeing. (Ongoing)	2.2
Ongoing support of the Glamorgan Spring Bay Youth Council. (Ongoing)	6.4
Manage the Community Small Grants Program. (Ongoing)	6.2
Support activities that build the capacity of communities to self- manage. (Ongoing)	6.4
Support initiatives that encourage co-operation between townships. (Ongoing)	6.4

The following report outlines some of the events and activities carried out during the 2018/19 financial year:-

RECLINK YOUTH FOOTBALL LEAGUE

Glamorgan Spring Bay Council works collaboratively with Reclink Australia and Southern Midlands Council to provide students at Tasman, Oatlands, Bothwell, Campania and Triabunna District Schools with the opportunity to play some competitive football. This is particularly important for country schools which are often disadvantaged because of size and distance.

Reclink Australia is a not-for-profit organisation whose aim is to enhance the lives of people experiencing disadvantage or facing significant barriers to participation, through providing new and unique sports and arts opportunities and specialist recreation programs.

Reclink has provided the football gear, including jumpers, boots, socks, shorts, flags and balls and Glamorgan Spring Bay and Southern Midlands Councils organise the rosters, umpires and provide a barbecue lunch after each game. Glamorgan Spring Bay Council also sponsors the bus for the Triabunna District School to transport players to the games

which are held at the Campania Football Oval.

Games are played once per month in May, June, July and August, culminating in a Gala Day which is sponsored by Reclink and the Glamorgan Spring Bay and Southern Midlands Councils.

On Thursday, 23rd August, 2018, approximately 130 students from the above schools participated in the Reclink Youth Football League Gala Day at the Hutchins School oval.

The Gala Day was sponsored by Reclink Australia and supported by the Southern Midlands and Glamorgan Spring Bay Councils.

The founder of Reclink, Peter Cullen and the Chief Executive Officer, John Ballis, flew over from Melbourne to join Reclink Tasmanian State Manager, Richard Allanby, for the event.

All secondary students from the Triabunna School also attended the event to support their school players.

Medals were presented to all players of each team to commemorate the occasion and the Greg Hunt Memorial Trophies were presented to the two winning teams – Oatlands and Tasman. A barbecue lunch followed.

Current AFL caller, David Lithgow, better known as "Flash" and former Melbourne AFL player Garry Baker provided the commentary.

Organisers are indebted to the Hutchins School, who not only provided the ground but made all its facilities available, as well as providing students to undertake the tasks of goal and boundary umpiring, score and time keeping and a Grade 6 student sang the National Anthem at the beginning of the games.

NATIONAL BOYS CHOIR OF AUSTRALIA



Council collaborated with the National Boys Choir of Australia to bring the choir to Triabunna as part of its 2018 Tasmanian Concert Tour.

The choir, which is perhaps recognized by most Australians from the Qantas television commercials, performed at the Triabunna Community Hall on 25th and 26th September, 2018.

The choir has been singing for over 50 years and is comprised of approximately 200 choristers aged from seven to when their voice changes.

It has toured internationally on fifteen occasions with destinations, including the United Kingdom, France, Italy, Germany, Austria, Japan, NewZealand, the United States, Taiwan, the Philippines, Hong Kong and China, giving performances in venues ranging from Disneyland in three countries to St. Peter's in Rome.

The forty-two (42) choristers kept the audience spellbound as

they sang two suites of songs by American composer Aaron Coplan, a choral selection from Oliver and a variety of other works from different eras. The concert ended with the choir singing *Waltzing Matilda, I Still Call Australia Home* and *The Lord Bless You and Keep You by John Rutter,* as featured at the royal wedding of the Duke and Duchess of Sussex.



THEATRICAL PERFORMANCE

In October 2018, Triabunna was treated to a live theatre performance of *Second Sight*. The play, written by Alwyn Lewis, attracted large audiences at the two sessions. Second Sight was directed by Deborah Fabbro and actors were Carol Shelbourn, Matthew Phillips, Audrey Farthing and Isabella Walker. The play won the People's Choice Award at the 2017 Victorian One Act Play Festival and Deborah Fabbro won Best Director and Carol Shelbourn won Best Actress.

KEEP AUSTRALIA BEAUTIFUL TASMANIA SUSTAINABLE COMMUNITIES AWARDS

The Tasmanian Keep Australia Beautiful Sustainable Communities Awards were presented in Smithton on 19th October, 2018.

- Bicheno won the population category less than 2,000.
- The Youth Award was won by KEON (Kids Earth Ocean Network) Bicheno.
- **Certificates of Recognition** were also presented to a number of community groups, organisations and individuals.

COMMUNITY DEVELOPMENT

SWANSEA CONCERT "SING INTO SPRING"

The Sing For Your Life! Choir and Suncoast Singers came together for a concert at the Swansea Town Hall on Friday, 9th November, 2018. The Swansea School Choir, consisting of 33 students, also participated in the concert.

The Sing For Your Life! Choir is a community choir based in Hobart and the Suncoast Singers are based in St. Helens.

The Swansea Town Hall was filled to capacity for the concert, with many people travelling from St. Helens and Hobart. The audience was certainly not disappointed and were treated to a wonderful selection of songs from the three choirs. Many people commented on how much they enjoyed the event.

A CHRISTMAS CAROL

On 24th November, 2018 the community filled the Orford Hall for acclaimed Melbourne actor, David Tredinnick's portrayal of Charles Dickens A Christmas Carol.

The performance was supported by the Orford School Choir of Urchins dressed in character and well-known accordionist Dave Elliston.



Council received many positive comments and messages from people who attended the performance saying what an amazing job David Tredinnick did and how much they had enjoyed the whole event.



EVENTS AT THE MAY SHAW HEALTH CENTRE INC.

During 2018/19 Council sponsored two special events for the residents at the May Shaw Health Centre Inc.

One such event was a special Christmas concert held on 13th December, 2018. The dining room was decorated beautifully and following the residents' Christmas lunch, Mervyn Magee as "The Dame" accompanied by pianist, Mary-Anne Johnson, entertained the residents with Christmas and other well-known songs.



As always, the residents responded really well to the music, particularly those residents suffering from dementia, and they sang along or tapped their fingers and feet to the music.

Another special occasion was held on Thursday,18th April, 2019 when puppeteer Tony brought his puppets to Swansea where he delighted the residents with his show. There were a variety of puppets (all made by him), including Dolly Parton, Nat King Cole, Chad Morgan, Elvis Presley and others who all sang some of their most popular songs. It brought smiles to the residents' faces and many sang along to the well-known tunes.

Tony started with his puppets when he was just 12 years old and has been a puppeteer for 62 years. After the show, Tony walked around amongst the residents and some were keen to hold the puppets.

At the completion of the show, the Easter Bunny handed out Easter eggs to all the residents which were donated by Council staff.





CHRISTMAS PARADE AND CAROLS

Carols at the Marina was held in Triabunna on Friday, 21st December, 2018 in conjunction with the Lions Club of Spring Bay's Christmas Parade.

The Derwent Scottish Pipe Band led the parade and carols.

Attractions included floats, The Balloon Lady and a free barbecue provided by the Spring Bay Lions Club.

AUSTRALIA DAY CITIZENSHIP AWARDS PRESENTATION CEREMONY

Approximately eighty (80) community members attended the Glamorgan Spring Bay Australia Day Citizenship Awards Presentation Ceremony which was held in the Triabunna Community Hall on Saturday, 26th January, 2019.

The Citizenship Award was presented jointly to Gavan Barber and David Kirk of Spring Beach.

There were no nominations for the Young Citizen Award.

Ms Patricia Kirk paid tribute to Gavan and David for their time, energy and resourcefulness as committee members and long-term support of a number of committees as well as their work with the Orford Odeon

Australia Day Ambassador, Rosalie Martin, provided a very interesting Australia Day address. Rosalie is a criminologist, an accredited facilitator with the Centre for Courage and Renewal and a clinical speech pathologist with more than 30 years' experience.

Local singer/songwriter, Ange Boxall, delighted the audience with her amazing voice when she sang some well-known Australian songs, including *Waltzing Matilda, I Still Call Australia Home* and *I Am Australian*.

The programme also included a wonderful rendition of Mick Colliss' poem *Australia Day Poem* read by Mrs Judy Bishop.



COMMUNITY DEVELOPMENT

SFNIORS' TRIP

Forty (40) seniors from throughout the municipal area participated in a trip to the Cascades Female Factory on Tuesday, 19th March, 2019, where they experienced a dramatised tour titled Her Story. The story is an accurate and emotional depiction of the harsh life within the Cascades Female Factory in 1833.

This exciting and dramatic visitor experience runs for approximately 45 minutes and brings to life the extraordinary story of the convict women and their children who were incarcerated at the World Heritage-listed site.

Her Story is performed by two actors – one portraying the woman whose story is being told and the other male actor playing the parts of overseer and a doctor.

All participants thoroughly enjoyed the performance and said that it gave them a really good insight and understanding into the terrible treatment and conditions suffered by the convict women.

Following the visit to the Female Factory, participants enjoyed a buffet lunch at Wrest Point before heading back to the East Coast.

SOUTHERN TASMANIAN STUDENT LEADERS' CONFERENCE 2019

Council, together with the Pop Up Book Stall (PUBS), sponsored a bus to transport school leaders from Swansea, Triabunna and Orford Schools to attend the Southern Tasmanian Student leaders Conference held at Huonville on Wednesday, 9th April. PUBS generously donated \$520 from the sale of books towards the cost of the bus.

Just under 100 students from southern Tasmania converged on the multipurpose room at Huonville Primary School and the PCY for the conference. Keynote speaker, lefke Morris entranced the conference with a riveting speech on "good leadership. Her careful research and illustrative stories stemmed from her work over 24 years, helped students refine their thoughts on leadership. Four follow-up workshops enabled the young leaders to discuss, reflect on and practice leadership skills.

Many students said that the learning on the day had a significant positive impact on their ideas about leadership.

The trip to Huonville also served a dual purpose. As there were a number of vacant seats on the 44-seater bus, seniors from Swansea, Triabunna, Orford and Buckland were invited to join the trip to Huonville. Many had not been to Huonville for years and it gave them an opportunity to wander around and spend some money in the town which was recovering from recent bushfires. Those people who came on the trip had a wonderful day and were very appreciative of the opportunity.

FESTIVAL OF VOICES COASTAL



More than 400 people from the east coast and other parts of Tasmania attended the opening night for the 2019 Festival of Voices Coastal, which was held at the Tasmanian bushland Garden on Friday, 28th June, 2019. This was the sixth year that Glamorgan Spring Bay Council has partnered with the Festival of Voices for this event.

ABC radio personality Ryk Goddard was Master of Ceremonies for the event and headlining the entertainment was ARIA award winning five-piece band *Bustamento*, led by Nicky Bomba and supported by local Hobart band *Boil*



Up. There was a real party atmosphere with many people dancing along to the music while others enjoyed food and wine whilst standing around the bonfire.

The volunteer local fire brigades from Runnymede, Buckland and Triabunna did an amazing job with traffic control and parking, as did our local police who were also in attendance. Their ongoing support is really appreciated.



TASMANIA SINGS

As part of the 2019 Festive of Voices, school choirs from across Tasmania came together under the direction of guest conductor Christie Anderson. The choirs performed a varied program of choral music over two nights.

Twenty (20) students from the Swansea Primary School took part in the Combined Choir at the City Hall in Hobart. They also attended workshops prior to the performance at 7.00 p.m. that evening. A total of 500 singers performed in the City Hall in Hobart over two nights, with 250 singers on each night. This is the fourth year that Swansea Primary School has participated in the event.

Swansea Primary School students were a credit to the school

and Grade 6 student Matilda Wilson was chosen, along with a secondary student from Friends School, to MC the event. They did an amazing job and the whole community can feel very proud that one of our local students was chosen to undertake this role.

Well done to all the students involved and also credit must go to Kate Pearce who is the music teacher at Swansea Primary School who worked with the students from the beginning of the year to prepare them for this event.



PHOTOGRAPHY COMPETITION 2019

The Glamorgan Spring Bay photography competition attracted 147 entries with some amazing images.

The entries have now been judged by independent judges, Jan Perkins and Terry Pinfold and the overall winner is Rachel Coney with her image "Buxton River Dash", taken at Mayfield Beach.

Runners-up in the competition, in no particular order, are:-

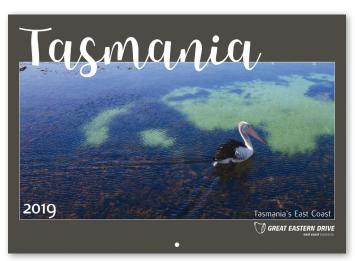
- Maree Woolley, "Early Morning", Maria Island taken from Spring Beach.
- Maurice Banks, "A New Day", Swansea.
- Lynden Wright "Vineyard Paradise", Devils Corner, south of Bicheno.
- Emily Jones, "Splash", Spiky Beach Swansea.
- Ron Richards, "Wren on Rosemary", Harvey's Farm Road Bicheno.

COMMUNITY DEVELOPMENT

- John Smith, "Friendly Bluethroat Wrasse", Waubs Bay Bicheno.
- Ron Richards, "Alligator Rocks Sunrise", The Gulch Bicheno.
- Olivia Martyn, "Splash Zone", Coles Bay.
- Carmel Gledhill, "Gala Estate", Cranbrook.
- Steve Masterman, "Taking a Rest on the way to Antarctica", Waubs Bay Bicheno.
- Sam McEwen, "Breathtaking Coastline", Mount Parsons, overlooking Sleepy Bay Freycinet.

Congratulations to all the above winning photographers and thanks to everyone who entered the competition. The winning photographs will feature in the 2020 calendar and a number of the other images will be included as smaller photos throughout the calendar.

GLAMORGAN SPRING BAY COUNCIL 2019 CALENDAR



The 2019 calendar featuring photographs of winning entries from the photography competition again proved to be very successful. The calendar is self-funding and profits are used for youth projects and activities within the municipal area. The calendar is also an excellent promotional tool for our area and ends up in homes all over Australia and around the world.

COMMUNITY SMALL GRANTS PROGRAM

Council's Community Small Grants Program provides financial assistance to community groups and organisations for projects, events and equipment that provide a benefit to the Glamorgan Spring Bay community. Council determines its allocation during budget deliberations and applications are considered throughout the year until those funds are exhausted.

The following grants were approved under the Community Small Grants Programme in 2018-2019:

Bicheno Lions Club Inc. Christmas Sub-Committee	1,000
Spring Bay Suicide Prevention network	2,000
Bicheno Primary School Association	1,000
Lions Club of Spring Bay – "Cars on the Coast"	1,000
Spring Bay Neighbourhood Watch	1,000
Swansea Community Christmas Group	1,000
Eastcoast Regional Development Organisation	1,000
Swansea Primary School	600
Earth Ocean Network Inc.	1,000
Swansea Chamber of Commerce & Tourism	1,000
Swansea Primary School	1,000
Spring Bay Youth Hub	1,000
Lions Club of Spring Bay	800
Orford Community Group	330
Spring Bay Clay Target Club	1,000
The Spring Bay Studio & Gallery	1,000
Pop Up Book Stall	294
East Coast Community Arts Initiative	1,000
Friends of Bicheno Penguins	945
GSBC on behalf of Bicheno, Swansea & Triabunna Schools	600
Spring Bay RSL Sub-Branch Inc.	500
Georgia Pyke (State representative for Netball)	200

TOURISM AND VISITOR CENTRES

ouncil has three Visitor Centres at Triabunna, Bicheno, and Swansea that are all accredited "Yellow I" centres. It is envisaged that over time these centres may obtain a breakeven financial status by sharing facilities and staff although this is becoming increasingly difficult with the new electronic age taking over many of the traditional services that these centres are providing.

They aim to provide quality advice and information to tourists and visitors to our area and act as a Council agency. Each Centre reports to a Manager Visitor Information Services.

Volunteers form an integral part of our centres.

The unit comprises the following areas:

- Visitor Information Services
- Advertising of local businesses
- Product and event sales
- Council agency

Objectives

- To maximise the economic benefits of tourism to Glamorgan Spring Bay Municipality.
- To establish fully operational, and in the future work towards self funded Visitor Centres in Swansea, Triabunna & Bicheno
- To deliver to the community and visitors alike, a welcoming and informative experience to our Visitor Information Centres.
- To acknowledge and encourage participation from our volunteers.
- To utilise the Visitor Information centres in Swansea and Bicheno as Council service centres for residents and ratepayers

Annual Aims for 2018-2019

- To encourage visitors to stay longer within the Glamorgan Spring Bay area. (Ongoing)
- Identification of funding opportunities to enhance our Centres. (Ongoing)
- To deliver high quality support services to our community and our customers. (Achieved)
- Ensure effective communication with the East Coast Regional Tourism Organisation (ECRTO) as the entity that undertakes marketing and promotional activities of our area. (Achieved)
- To maintain 'Yellow I' status for the network. (Achieved)
- To have the Swansea and Bicheno centres established as Council service centres, in adiditon to the visitor information role. (In progress awaiting Council's main systems to be converted to cloud based systems. This will then enable our centres to be fully operational Council agencies).

Performance Measures

- Success in our grant submissions.
- Progress towards break-even status.
- Results of the visitor surveys.
- Volunteer numbers increased and skills enhanced.
- Increased numbers utilising the 'Book Easy' functionality.
- Increased revenue from retail sales.

TOURISM AND VISITOR CENTRES

Programs and Projects for 2018-2019	Community Strategic Plan Linkage
Maintain sales at all Visitor Centres. (Achieved)	5.3
Undertake a volunteer drive. (Not Achieved)	5.3
Undertake a quality training and development program of our staff and volunteers engaged at the Centres. (Achieved)	5.3
Implement procedures and practices that will streamline operations and create efficiencies at the Centres including a revision of the existing Staff Induction and Procedures Manual. <i>(Achieved)</i>	5.3
Implement a visitor survey which will gauge satisfaction of our services and provide the ability for suggestions to be made regarding the improvement of our Centres. <i>(Achieved)</i>	5.3
Implement Council's policy aimed at recognising the contribution made by volunteers by making a donation to them to offset costs incurred in order to assist at the Centres. (Achieved)	5.3
Make substantial progress towards the Centres being self-sustainable. (In Progress)	5.3
Promote community and tourism business awareness of the Centres and what their main purpose is. (Ongoing)	5.3
Undertake specific skills training with staff encompassing Certificate III in Tourism. (Achieved)	5.3
Maintain involvement in the Regional Tourism Awards and also look to submitting an application for the TICT Tasmanian Tourism Awards. <i>(Achieved)</i>	5.3



A new day, Boatshed Road, Swansea by M. Banks

NATURAL RESOURCE MANAGEMENT



Melanie Kelly, Manager Natural Resources

The Natural Resource Management Department comprises the following areas:

- Natural Resource Management
- Integrated Catchment Management
- Climate Change / Sustainability

Our aim is to continue to make a significant contribution to the understanding, use, management and protection of the natural environment in Glamorgan Spring Bay.

Council will continue to engage in Natural Resource
Management and Sustainability and support the community
in their establishment and management of relevant projects
and initiatives

Objectives

Legislation, policy and plans

 Review and enhance the communication mechanisms and events that enable Councillors, staff, residents and visitors to understand and appreciate the value and benefit of Commonwealth and State legislation, as well as relevant regional and local plans, policies and practices as they pertain to Natural Resource Management.

Environmental Values

 Continuously inform and educate residents and visitors on environmental values and their contribution to social and economic wellbeing, management and protection.

Climate Change and Sustainability

 Continue to engage with local, regional, State and national climate change and sustainability programs and support communities in their establishment and management of relevant projects and initiatives.

Natural Assets, National Parks & Crown Reserves

• Continue to strengthen strategic partnerships between all sections of Council, NRM South, State and Commonwealth Government Departments with the aim of improving communications with and assisting in the management of our many natural assets including National Parks, State and private reserves and those leased, licensed or owned by Council.

Resources

 In conjunction with State libraries, schools, resource centres and community organisations, facilitate public access to a wide range of environmental and sustainability reports, books, resources and tools.

Integrated Catchment Management

 Engage with key stakeholders and the broader community in the development and implementation of catchment management planning projects and processes.

NATURAL RESOURCE MANAGEMENT

Marine, Coastal and Estuarine:

In partnership with State and Commonwealth
Government Departments and communities, participate
in relevant strategies, plans and projects that protect
marine, coastal and estuarine resources and complement
commercial and recreational fishing and aquaculture.

Built Environments:

 Ensure all growth or redevelopment of built environments is well managed, serviceable and sustainable and will provide communities with benefits which are environmentally, socially and economically balanced.

Contemporary / Historical Indigenous Tasmania

 Strengthen relationships with the Tasmanian Aboriginal community and ensure that Council has the necessary systems and capacity to protect and enhance Aboriginal heritage values.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Continue to support integrated catchment	4.1
management through the Catchments To Coast program and the implementation of	4.6
catchment management plans. (Ongoing)	6.4
Continue to implement the GSB Weed Management Plan. <i>(Ongoing)</i>	4.1
	4.6
	6.4
Continue to be involved in and seek funding/ resources from regional, state and national NRM programs. (<i>Ongoing</i>)	4.1
	3.1
	4.6
	6.4
Ensure that Council continues to meet relevant NRM legislative obligations and communicates this to the community via newsletters and other forums. <i>(Ongoing)</i>	4.1
	4.3
	4.6
Continue to support the GSB NRM Committee as a key link between Council and the community on NRM issues, as well as supporting other community groups with NRM objectives. (Ongoing)	4.1
	4.6
	6.4
	6.5

Programs and projects 2018-2019	Community Strategic Plan Linkage
Continue to work and develop partnerships with Parks and Wildlife Service, Crown Land Services, TasWater, DPIPWE, Department of State Growth (DSG) and other agencies with regards to NRM values on public land. (Ongoing)	4.1
Continue to participate in a range of climate change mitigation and adaptation initiatives, including the implementation of the Climate Change Corporate Adaptation Plan. (Ongoing)	4.1 4.4 3.5
Continue support for annual community events such as National Tree Day, Clean Up Australia Day, and Tidy Towns as well as other markets, festivals and school activities. (Ongoing)	4.1 2.3 5.5 6.4
Continue to work with Council's Regulatory Services Department to ensure that development assessments strive to meet Triple Bottom Line Principles. (Ongoing)	4.1 4.3 4.6
Continue participation and development of sustainability initiatives, including energy use management both for Council and the community. (Ongoing)	4.1 4.4 6.4
Develop systems and capacity to protect and enhance Aboriginal heritage values whilst building relationships with the community. (Ongoing)	4.3
Continue to work with Council's Works Department, community and other relevant agencies in the strategic management of Council owned, leased and licensed public reserves, with a particular focus on the protection of natural assets through the implementation of Native Flora and Fauna Management plans for reserves in each town. (Ongoing)	4.1 1.2 1.3
Continue to initiate, encourage and participate in skills development and training opportunities, and make these available to the community whenever possible. (<i>Ongoing</i>)	3.4 6.4

Natural Resource Management Department

The NRM Department consists of a full time manager, part time Natural Resource Management Officer, Sustainability Officer, and Biodiversity Officer. Two part time On Ground Works Officers work across the NRM and Works Departments primarily focused on weed control activities, planting native vegetation and also support communities volunteering on Council managed land as well as other public and private land. The works program is overseen by the NRM Works Coordinator. Four of the NRM staff are proactively working towards gaining additional qualifications that will improve the already high quality of program development and delivery.

The NRM Department continues to support and report to the Glamorgan Spring Bay NRM Committee (NRMC). The NRMC is a Section 24 Special Committee of Council and currently has 18 members representing a broad range of community, government and businesses interested in the sustainable management of our natural resources. The NRMC continues to be involved in initiatives to address a number of ongoing key issues including the illegal harvesting of firewood, clearing of vegetation on public land and the sustainable management of water.

The NRM Department supports and assists the community in applying for and delivering projects. In collaboration with Tasman Council has been successful in receiving funding from the Australian Government Department of Agriculture and Water Resources for a serrated tussock (Nasella trichotoma) project. This project is funded by the Australian Government under the Communities Combating Pests and Weed Impacts During Drought Program.

The project will assist thirteen primary producers to undertake serrated tussock control measures in the Glamorgan Spring Bay and Tasman municipal areas. Strategic searching for plants outside of the core known areas will be conducted with a serrated tussock detection dog, Fonz, together with landowners and volunteers to gain a clearer understanding of the extent of the serrated tussock infestations in Glamorgan Spring Bay. A field day will be held at Little Swanport in September or October.

Communications

Communications continue to be a key priority for Council's NRM Department. Information is communicated via a variety of channels; newsletters, newspapers, radio, brochures, flyers, Council's website, post, email, public events/markets, schools, interpretation signs, and Visitor Information Centres.



Reporting

Monthly reports to Council and quarterly reports to the GSB NRM Committee are provided in line with the GSBC Annual Plan & Budget Estimates, and the GSB Community Strategic Plan.

Weed Management

The NRM Department is responsible for the implementation of the *GSB Weed Management Plan 2015-2020*. The on ground works team undertake strategic weed control activities on Council managed land as well as delivering private works for a number of clients. The Department of State Growth over a number of years has contracted Council to undertake the control of Declared Weeds and selected environmental weeds along their road network in the municipality.

Flora and fauna management plans and native vegetation landscaping

The NRM Department works closely with the Works and Building Departments in the management of native vegetation and fauna values on Council managed land. This ranges from the protection of important fauna values such as shorebirds to designing native plant gardens such as that in the award winning Gatehouse in Triabunna, to undertaking fire management works along coastal reserves. Additional flora and fauna management plans have been developed for smaller Council reserves in Swansea and Triabunna.

NATURAL RESOURCE MANAGEMENT

Two staff members attended a Threatened Flora Field Day which was run by staff from the Forest Practices Authority Biodiversity Program. This was an opportunity to gain further knowledge regarding management of threatened flora species and habitats they are likely to occur in, as well as threatened vegetation communities.

Catchments to Coast (CtC)

Council and NRM South have co-funded a part time CtC Co-ordinator now for many years, a key role of which was to oversee the delivery of many different externally funded NRM projects across land tenure. This program ceased at the end of the 2017/2018 financial year as the Australian Government vastly changed their model of funding delivery to all the NRM Regional bodies around Australia. Council NRM staff continue to work closely with NRM South to identify opportunities to source funding for NRM projects important for our municipality.

Community Engagement

Council's NRM Department continues to undertake a range of community engagement activities including; community education and awareness raising; accessing grants for both Council and community on ground works; ongoing implementation of the Glamorgan Spring Bay Weed Management Plan; and supporting community groups with on ground and strategic activities on many public reserves throughout Glamorgan Spring Bay. Council's NRM Department continues to support local community groups and individual volunteers.

The Friends of Maria Island community group successfully applied for funding from NRM South to install biosecurity 'wash down' infrastructure and signage at the Triabunna Marina and on Maria Island. This project involved significant inkind contributions from PWS and GSBC. The biosecurity wash down infrastructure and associated signage has been installed at the Triabunna Marina near the departure point for the Maria Island ferry.

Sustainability

The GSBC NRM Committee endorsed a proposal to form a sub group focused on the issue of marine debris. The Great Eastern Clean Up was the first project undertaken by the Marine Debris Working Group.

This group comprised representatives from Council, Parks, tourism, and local businesses and community groups across the municipality. Council's Sustainability Officer was nominated as the project coordinator.

During the Great Eastern Clean Up approximately 200 volunteers participated in clean ups of fifty sites throughout the municipality during the month of October. The overall volume of litter collected was over 80 cubic metres including 219 sacks of rubbish and 107.9 kgs of broken glass.



Sites from Buckland to Bicheno including Maria and Schouten Islands were cleaned by teams of volunteers, including community groups, businesses, individuals, schools, Parks & Council. The collected rubbish taken to a large shed owned by Tassal where it was sorted and counted. A comprehensive report about the clean up and the data collected was prepared. As well as the rubbish collection there were two community engagement events occurring as part of the Great Eastern Clean Up. One was an exhibition called 'Spring Trashion' which featured wearable art made from marine debris by artist Marina DeBris. The exhibition was held at the

EastCoaster Resort. Approximately 300 people visited the exhibition which was opened daily by volunteers.

The Great Eastern Clean Up After Party was held at the EastCoaster Resort, Orford. This was a free event to celebrate the clean up and reward clean up participants with an entertaining and informative fun day. As well as music, food and family friendly activities there was a focus on zero waste and reducing litter. Orford Community Group held a wax wrap workshop and specially constructed display cylinders filled with litter from the clean up were displayed. Approximately 200 people attended.

The Great Eastern Clean Up won the Tasmanian Keep Australia Beautiful Sustainable Communities Clean Beaches Award. As well as the overall award many participants in the Great Eastern Clean Up were also awarded Certificates of Recognition.

The Sustainability Officer assisted Swansea Primary School to run a wax wrap workshop. Swansea Primary School have also installed new recycling systems and the Sustainability Officer provided training and information to all the staff and students.

An opportunity arose for plastics pollution solutions education in our schools including opportunities for broader community involvement. Council's Sustainability Officer secured funding for this project. The Plastics Pollution Solutions Presentations were held in all four schools in GSB. Sponsors included Glamorgan Spring Bay Council, Tassal, Swansea Bicheno Community Bank, Bicheno Community Development Association and Earth Ocean Network, Bicheno. The presentations were informative and engaging. The students pledged to become 'Plastic Ninjas' and reduce their single plastic use and keep their schools and local environments clean of plastic waste.

Climate change -Regional Climate Change Initiative

Council continues to be an active participant in the Southern Tasmanian Councils Regional Climate Change Initiative. A number of projects that we are involved with include the Coastal Knowledge, Coastal Inventory and Coastal Governance projects. All of these will have a role to play in how all councils in southern Tasmania respond to impacts of climate change on coastal values over time.



Friendly Bluethroat Wrasse by J. Smith

REGULATORY SERVICES



Shane Wells, Manager Development & Compliance

ENGINEERING AND TECHNICAL SERVICES

The Engineering and Technical Services unit has the responsibility of ensuring the technical needs of the community are met by the provision of quality engineering advice.

The unit comprises the following areas:

- Condition assessment of some classes of assets.
- Technical input into development/subdivision applications.
- Caravan licensing
- Fire abatement
- By-law enforcement

Objectives

- Provide accurate technical input into development/ subdivision applications and other necessary applications made to Council.
- Assist with the design of capital projects
- Provide assistance ensuring designs include regard for the future demands.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Provide timely and accurate professional assistance to Council and the public. (Ongoing)	1.0
Ensure that Council infrastructure assets associated with public and private development/subdivision complies with statutory requirements. Undertake project supervision as required. (Ongoing)	1.3
Ensure that the data capture related to development/subdivision infrastructure is accurate and populated to Councils asset register. (Ongoing)	1.0
Carry out regular inspections of properties in relation to fire abatements and undertake enforcements where necessary. (Ongoing)	6.7

Performance Measures

- Investigate requests promptly and take follow up action where necessary.
- Quality major program delivery, within required timeframes, on budget.
- Administer external contracts in relation to major projects.
- Increase in the number of caravan registrations.
- Less fire abatement complaints received.

Sixteen (16) fire abatement notices were issued for the financial year and three hundred and eighty (380) caravan licences were issued. Council has an Environmental Health By-Law that includes regulations for the use of caravans within our municipal area.

PI ANNING

All individuals, communities and developers who undertake a development or project within the Glamorgan Spring Bay Municipality will need to comply with the Planning Scheme and associated policies and procedures.

The Planning unit is staffed by a part time Administration Officer a full time planner and graduate planner. The unit also provided resource sharing services to Tasman Council. The unit's role is to manage the assessment process for Planning Applications across the municipal area in line with the Planning Scheme. This unit has an extensive interface with the community in order to provide information, and where possible guidance to potential developers within our area.

The unit comprises the following areas:

- Planning Assessment
- Strategic Land Use Planning
- Development Compliance
- Information and Support Services to Developers

Objectives

- To provide a framework to encourage development within our area that meets the needs of the community and encourages the sustainable use of the area's resources in accordance with the provisions of the Land Use Planning and Approvals Act 1993.
- Ensure that all developments and the land and building environments meet all statutory requirements, are complementary to the natural heritage and meet community expectations.
- To administer the Glamorgan Spring Bay Interim Planning Scheme 2015 up until the implementation of the proposed new state wide planning scheme.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Assess development applications against the requirements of the Glamorgan Spring Bay Interim Planning Scheme 2015. (Ongoing)	4.2
Ensure compliance with Councils planning scheme and government legislation. (Ongoing)	4.3
Facilitate economic development through streamlining pre development process. (Ongoing)	3.1
Utilise technology to streamline the lodgement process for development and building approvals. (Ongoing)	3.5
Promote the electronic lodgement of development applications. (Ongoing)	3.5

Performance Measures

- Processing of development applications within the required legislative timeframes.
- Assist developers in submitting their applications, both over the counter and electronically.
- Technical data is captured in the GIS system.

Development applications indicated steady development and building activity during the year. The total of developments received for the financial year was 314 of which 20 were subdivisions/boundary adjustments. Twenty Seven (27) applications were assessed to be NPR (no permit required).

REGULATORY SERVICES

The unit approved 267 development applications and 22 subdivisions/boundary adjustments for the 2018 - 2019 year in accordance with time limits prescribed under the Land Use Planning and Approvals Act 1993.

There were 4 Planning Scheme amendments initiated during the financial year and 6 appeals lodged against Council planning decisions. The operation of both the Tasmanian Planning Commission and Resource Management and Planning Appeals Tribunals increasingly focused on ensuring Council, acting as Planning Authority, appropriately, consistently and strategically carries out its functions and responsibilities. The cost associated with both jurisdictions has risen both in terms of presenting cases and the implications of improper decision making.

The new Glamorgan Spring Bay Interim Planning Scheme was declared by the Minister on 29th July 2015 and became operational from 5th August 2015. The new scheme and maps are available online at www.iplan.gov.au. This scheme was the result of the regional planning initiate in Southern Tasmania and the planning scheme is largely consistent with other southern schemes.

Council also resolved to submit its draft Local Provisions Schedule (LPS) to the Tasmanian Planning Commission. The LPS is Council's part of the future Tasmanian Planning Scheme.

BUII DING

Council operates as a Building Permit Authority with all applicants providing self-certification of building plans.

The role of this unit is primarily a regulatory one, to ensure compliance with legislative requirements in relation to building applications and enforcement. The primary aim is to undertake this role in a cost effective manner, while ensuring the appropriate standards of service are maintained.

This division was staffed by one full time Administration Officer supported by Manager Buildings and Marine Infrastructure performing the role of Permit Authority.

The Plumbing Authority and Building Surveying Services are provided under contract. A total of 205 building applications were received and 198 of the applications were approved for the financial year.

The unit comprises the following areas:

- Permit Authority Function
- Plumbing Assessments
- Building Assessments (where applicable)
- Regulatory Compliance and Enforcement
- Information and support Services to Developers

- To perform technical assessments of applications received in accordance with the requirements of the Building Act 2016, and the Local Government Act (Building and Miscellaneous Provisions) Act 1993;
- To ensure compliance with the National Construction Code of Australia and *Tasmanian Building Regulations* (2016), an external building surveyor provides building control functions on behalf of Council for building permits issued prior to 2006.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Process building applications promptly within the time limits prescribed under the Building Regulations. <i>(Ongoing)</i>	3.5
Enforce the standard of building, plumbing and drainage regulated by the Building Code of Australia and its associated Regulations. <i>(Ongoing)</i>	4.4
Implement the electronic lodgement of building applications including video conferencing and document sharing as part of the Digital Local Government program. (Achieved)	3.5

Performance Measures

- Assist developers in submitting their applications both over the counter and electronically.
- Applications are processed within the required timeframes.
- Efficiency of the administrative systems and unit.



Watch Out Blowhole, Bicheno by A. Pyke

ANIMAL/PARKING CONTROL

The animal/parking control program undertakes a regulatory role in relation to the control of dogs and other livestock. Council's Municipal Inspector carries out all animal control functions in accordance with the *Dog Control Act 2000* as well as the parking control program which undertakes to enforce and monitor parking functions within municipal streets for Council in accordance with the *Traffic Act 1925*.

Successful dog control and other animals rely upon education and promotion of responsible dog ownership, in addition to the collection and impounding of stray animals and administering the registration of dogs within the municipal area.

Council employed one full time Municipal Inspector/
Regulatory Services Officer. Responsibilities include; animal control, dog management, caravan registration, recreational water monitoring and investigation of nuisance complaints. Properties throughout the municipality are routinely surveyed for health nuisances and fire hazards.

The unit comprises the following areas:

- Dog Control
- Other Animal Control
- Education of Owners
- Annual Dog Registrations
- Parking Control

- To provide effective control of dogs and other animals within the municipal area in accordance with the requirements of the *Dog Control Act 2000*, including educating our residents in relation to their responsibilities as dog owners under the *Dog Control Act 2000*.
- To provide effective dog control measures to ensure a safe environment
- To minimize the amount of stray dogs within our area
- To educate our residents in relation to Council's parking regulatory obligations in accordance with *Section 9(3) of the Traffic Act 1925*.
- To proactively follow up on any issues or concerns raised in relation to traffic/parking issues and take appropriate action where necessary.

REGULATORY SERVICES

Programs and projects 2018-2019	Community Strategic Plan Linkage
Manage regulatory compliance in animal control. (Ongoing)	4.1
Ensure all infringements issued are in line with Council's obligations under the <i>Dog Control Act 2000, Traffic Act 1925</i> and <i>Monetary Penalties Act 2008.</i> (Ongoing)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on environmental and animal control issues. (<i>Ongoing</i>)	6.3
Implement Parking Control .(Ongoing)	1.0

Performance Measures

- Increase in the number of dog registrations.
- Less dog complaints received.
- Complaints and enforcements acted upon in an efficient and effective manner.

During the year, 15 dogs were impounded, 6 dogs reported lost and 1361 dog licences issued.

ENVIRONMENTAL HEALTH

The Environmental Health Program plays a key role in the provision of a range of public and environmental health services to the community, ranging from environmental management issues, pollution to development proposals. This department also has a legislative requirement to operate taking into account Council's Bylaw, the Environmental Management and Pollution Control Act 1994, Public Health Act 1997 and the Food Act 2003.

The program also regulates food business registration under the Food Act 2003. As part of food business regulation, the Council proactively checks food businesses throughout our area in order to protect public health.

The Environmental Health section comprises of a

consulting Environmental Health Officer with support of an administrative officer and Medical Officer of Health, Dr Andrew Grove.

The unit comprises the following areas:

- Place of Assembly Licences
- Food Business Registrations and Renewals
- Private Water & Water Cartage Registrations and Renewals
- School Immunisation
- Assessment of development and various applications
- Compliance and enforcement of Environmental Guidelines
- By-Law enforcement

- To protect and enhance the public health and safety of the community by means of environmental monitoring and regulation.
- To enforce the requirements of the *Environmental Management and Pollution Control Act 1994.*
- Increase public awareness and participation in public health initiatives and programs.
- Implement requirements of the Public Health Act 1997.
- To proactively follow up on any issues or concerns raised in relation to Council By-Laws and take appropriate action where necessary.



West Shelly Beach by H. Chapman

Programs and projects 2018-2019	Community Strategic Plan Linkage
Assist the Emergency Management Committee in their efforts to develop Community Recovery and Pandemic Preparedness strategies. (Ongoing)	6.7
Conduct a Food Safe program aimed at education of food handlers in the municipality. (Achieved)	4.1
Inspection of food premises in accordance with the requirements of the Food Act 2003 and take action where necessary. This includes annual registration and licensing of premises and food businesses in accordance with Food Act 2003. (Ongoing)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on Environmental Health issues. (Ongoing)	6.3

Performance Measures

- Well documented food safety audits of food businesses conducted annually.
- Number of operators participating in food safety education campaigns.
- School immunisation program carried out as required under the Public Health Act.
- Complaints and enforcements acted upon in an efficient and effective manner.

FOOD SAFFTY

Council is also responsible for registering and issuing licenses for places of assembly and food businesses, including temporary food premises. This year 137 food businesses were registered, 7 temporary food businesses were registered and 119 inspections were carried out as a requirement of the *Tasmanian Food Act 2003*. There were twenty seven (27) reported environmental nuisance complaints that were investigated under *EMPCA 1994*.

IMMUNISATIONS

A general immunisation support service was provided to the general public, including technical advice and record verification. Council's Environmental Health Department provided certificates to parents indicating that their child had been immunised.

Medical Officer of Health, Dr Andrew Grove, in conjunction with Council's Environmental Health Department, carried out the immunisation program at Triabunna District School.

Year 7 and 10 high school students are required to be immunized under the Council program. Year 7 students were vaccinated against Human Papillomavirus (HPV), Diphtheria, Tetanus (dTpa) and Pertusis (whooping cough) in accordance with the national immunisation schedule. Year 10 students were vaccinated against Meningococcal (ACY).

There were a total of 29 persons immunised during the reporting period. This does not include Council Staff who were vaccinated for flu.

NOTIFIABLE DISEASES

One (1) notifiable disease incident was reported for the financial year.

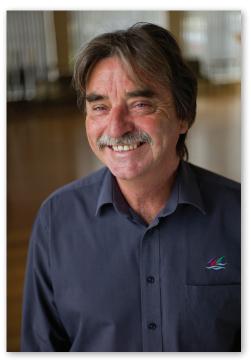
BEACH SAMPLING

Beaches in the municipality are regularly sampled during the Christmas and up to Easter periods for contamination. There were no beach closures - all passed sampling. Additional sampling of other areas is also conducted if a concern is raised. Eighteen (18) beach samples were taken for the reporting period.

SUPPLIERS OF PRIVATE WATER

The Public Health Act requires Council to register all suppliers of private water used for public consumption in a commercial environment. Thirty four (34) premises were registered this financial year.

BUILDINGS AND MARINE INFRASTRUCTURE



Adrian O'Leary, Manager Buildings and Marine Infrastructure

Category	No.	Sub-Category	No.
Community Facility	27	Halls	9
		Community Services	18
Municipal Facility	16	Council Depot structures Administrative Office structures	13
Recreation Facility	12	Change Rooms	2
		Club Rooms	4
		Pavilion	1
		Playing Surface (Tennis) Structure	1 4
Public Toilets	18	Toilets	18
Shelters & Monuments	15	Monuments Public Shelters	1 14
Waste Management Facility	4	Buildings & Sheds	4
Total Buildings Listed	92		92

PUBLIC AMENITIES AND BUILDINGS

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of, quality infrastructure services.

The role of this unit is to provide a maintenance framework that ensures all buildings are being provided with adequate maintenance so that buildings remain maintained at an appropriate standard.

The unit is staffed by the Manager Buildings and Marine Infrastructure and employs a full-time carpenter and carpenter's labourer.

The unit comprises the following areas:

- Maintenance Schedules
- Provision of maintenance based on asset management principles
- Conditions assessments
- New buildings constructed as required
- Buildings renovated or upgraded when required

Council manages and operates many building across the municipality as detailed in Council's Asset Management Plan for Buildings (Part C).

- To ensure that Council's assets are well maintained and cleaned regularly.
- To provide a framework for maintenance activities to ensure funding is being attributed to the assets in most need.
- To continually inspect these assets to ensure our legislative obligations are met and that condition assessments are updated.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Maintain a maintenance schedule for all buildings. <i>(Ongoing)</i>	1.3
Maintain Council owned recreational facilities & buildings. <i>(Ongoing)</i>	6.3
Regular inspections and documenting undertaken. (Ongoing)	1.3
Update condition assessments for asset management principles. (<i>Ongoing</i>)	
Undertake inspections for all buildings to ensure Council meets legislative obligations. (Ongoing)	1.3
Completion of maintenance works within budget constraints. (Achieved)	1.3
Maintain community halls in conjunction with committees. (Ongoing)	1.3
Continue to provide disabled access to all Council buildings. (Ongoing)	1.3
Provide well maintained Elder Care Unit facilities. (Ongoing)	2.1
Construct an extension to the Triabunna Recreation Ground clubrooms including new toilets. (Completed)	1.3
New extension with toilet facilities to the Orford Community Hall. (Completed)	1.3
Construct a new Loo with a View toilet block at Swansea Jubilee Park (In Progress)	1.3

Performance Measures

- Community feedback is satisfactory in relation to Council buildings.
- Maintenance objectives undertaken in line with asset management principles.
- Condition assessments updated.

Orford Community Hall

Construction work to upgrade the Orford Community Hall is complete. These renovations and additions included the following:

- New toilet facilities
- Disabled accessible toilet facilities
- New store room
- New roof & gutter replacement with insulation to the existing hall as well as being installed on the new extension.
- New tiled front entrance with disability access ramp.



Swansea Loos with Views

Work has commenced on the construction of two toilets at Jubilee beach, Swansea.

One toilet when complete will be a disability accessible toilet. Both toilets will have views over Freycinet Peninsula.



Triabunna Recreation Ground

Construction to extend the Triabunna Recreation ground clubrooms is complete.

The new extension has provided a large viewing area over the grounds and an undercover outside viewing. In addition new male, female and disabled accessible toilets were part of the extension.



BUILDINGS AND MARINE INFRASTRUCTURE

BOAT RAMPS AND JETTIES

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of quality infrastructure services which includes boat ramps and jetties for recreational use.

This unit is fundamentally associated with the delivery of maintenance services in order to preserve the life of council's existing assets.

There are twelve (12) boat ramps across our municipal area and the majority of these have jetties. Council has the responsibility of maintaining these boat ramps, launching ramps and jetties that, although owned by the Crown, are required to be maintained under Council's lease arrangements.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to boat ramps and jetties.

The unit comprises the following areas:

- Maintenance of boat ramps, launching ramps and jetties under Council control.
- In conjunction with Marine and Safety Tasmania, develop new boat ramps where required.
- Upgrade existing boat ramps and jetties when required.

Objectives:

- To ensure that existing infrastructure is maintained to a satisfactory level.
- That these facilities continue to be available to the general public.
- Facilitation of the use of these assets to our community and customers

Performance Measures

- Grant funding secured relating to major projects.
- Asset maintenance undertaken in line with asset management principals.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Maintain Council owned boat ramps & infrastructure to a satisfactory level. (Ongoing)	1.4
Continue to facilitate this type of infrastructure across the municipal area and make available to the public. <i>(Ongoing)</i>	1.4
Undertake regular inspections by qualified people to ensure optimum safety standards (Ongoing)	1.3
Work in partnership with Marine and Safety Tasmania to collectively tackle maintenance and upgrade issues. (Ongoing)	1.3
In conjunction with MAST dredge and straighten the Triabunna port entrance channel. <i>(In progress)</i>	1.4
In conjunction with MAST upgrade Swan River boat ramp. <i>(In progress)</i>	1.4

Glamorgan Spring Bay Council has a good working partnership with MAST to ensure appropriate maintenance levels are achieved in providing an acceptable and safe standard for recreational use. Marine engineers inspect these facilities as required.

Swan River Boat Ramp

Construction to upgrade the Swan River boat ramp has commenced. A new concrete ramp has been placed with an extended toe to the ramp.



All Boat Ramps

Glamorgan Spring Bay Council's Natural Resource
Management Team are cleaning the recreational boat
ramps in our municipality with a high pressure steam
cleaner every six months now to improve the safety on
the ramps. The build-up of algae was creating a dangerous
slip hazard to recreational boat users while launching and
retrieving their vessels.

TRIABUNNA WHARF & MARINA

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of, quality marine infrastructure services.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to the Triabunna Marina.

The unit comprises the following areas:

- Operations and maintenance of the Marina precinct at Triabunna.
- Operations and maintenance of the Triabunna wharf.

Objectives:

 To ensure that the management and operation of the Triabunna marina is sufficient to enable a proper operating port to be available for the commercial and recreational boating public.

Performance Measures

- Measure of satisfaction from commercial, tourism and recreational boat owners and operators.
- The expansion of the facilities.
- Efficient financial reporting and backup.

Programs and projects 201-2019	Community Strategic Plan Linkage
Ensure the marina and wharf is inspected by qualified professionals as to its suitability and purpose. (Achieved)	1.3
Ensure that annual maintenance to the marina and wharf is carried out by suitably qualified contractors. <i>(Ongoing)</i>	1.3
Seek to obtain grant funding to assist in the redevelopment of the Triabunna wharf and marina. (Ongoing)	1.4
Continue to provide further berthing facilities for commercial and recreational users as required. (Ongoing)	5.3
Provide berthing facilities in Triabunna for the Maria Island ferry service and other tourism operators. (<i>Achieved</i>)	5.4
Ensure the management and operation of the Triabunna Marina and wharf is sufficient to enable a proper operating port to be available for the commercial and recreational boating public. (Ongoing)	3.1
Provide efficient wharf facilities for local and external commercial fishing boats and visiting tourist yachts. (<i>Ongoing</i>)	3.1
Complete stages 3 & 4 of the Triabunna marina expansion. (Completed)	1.4
Develop a Triabunna Wharf and Marina parking plan. (Ongoing)	1.4

Glamorgan Spring Bay Council now has 110 Marina berths catering for a mixture of commercial fishing, tour operating and pleasure boats.

Prosser River Stabilisation Project

The Prosser River Stabilisation Project is complete.



WORKS



Tony Pollard, Manager Works

In accordance with Council's Strategic Plan, the Works
Department remains committed to developing and
maintaining appropriate and sustainable community
infrastructure ensuring the provision of a range of quality
services.

Council's 20 outside Works staff operate out of four depots located at Bicheno, Coles Bay, Swansea and Triabunna and are managed by our Works Supervisor, Andrew Hill.

Andrew resigned from his position in January 2019 and Cleve Smith was appointed in June 2019.

Key Departmental responsibilities include:

- Roads, Footpaths, Kerbs
- Stormwater, Drainage
- Bridges, Culverts
- Town Maintenance
- Parks, Reserves, Walking Tracks, Cemeteries
- Waste Management Transfer Stations
- Garbage and Recycling

ROADS, FOOTPATHS, KERBS Objective

 To provide an appropriate and well maintained road, footpath and kerb network throughout the municipal area to a safe and acceptable standard which meets the guidelines of Council's Road Asset Management Plan.

Council is responsible for managing a total of 173km of bitumen sealed roads, 207km of gravel unsealed roads, 27km of footpaths and 76km of concrete kerb and gutter within our Council area.

Continuation of the annual bitumen resealing program for urban and rural sealed roads throughout the Council area is based on Council's Transport Infrastructure Asset Management Plan and determined pavement deterioration condition ratings.

Roads bitumen resealed in 2018-19 include:

- Hazard View Drive (part) Swanwick
- Muirs Place Swanwick
- Oyster Bay Court Swanwick
- Cathcart Street (part) Swansea
- Wedge Street (part) Swansea

Road reconstruction works along Louisville Road, Orford commenced in the later part of the financial year. The successful tenderer was Batchelor Construction Group. The project was fully funded by the 'Roads to Recovery' Programme.

Road reconstruction and bitumen sealing of the last 1.3km of Buckland Woodsdale Road is complete. This road is one of Council's southern collector roads and now sealed, will negate the need to drive our grader to the southernmost boundary each time during our unsealed road patrol programme.

Reconstruction and bitumen sealing of the 700m unsealed section of Saltworks Road was completed this financial year which will also assist in reducing overall costs in our unsealed road patrol grading programme.

Road pavement widening, new kerbing and concrete footpath construction works were completed along Foster Street, Bicheno from Murray Street to Lovett St. The road verge areas were top-dressed and seeded.

The construction of a concrete footpath connecting the Medical Centre to the Foster Street path was also completed during the works.

Wellington Street – Swansea. Kerbing / footpath replacement and on-street carparking reconstruction work in front of May Shaw completed. The carpark has been linemarked with the inclusion of a disabled carpark adjacent the main entrance.



Wellington Street – Swansea, on-street carpark

Gravel resheeting works have been completed along Old Coach Road Swansea for approx two kilometres. Works included reshaping side drains and culvert repair work.

Paradise Court – Orford, has been gravel resheeted from Alice Street to the end, as part of the unsealed road network upgrade programme.

Concrete footpath works along St Margaret's Court Swansea has been completed. Work involved the total removal of the unsafe deteriorated bitumen paths on the eastern and western sides of the road and constructing a new concrete path along the eastern side from Maddie Court to Gordon Street.

This work will connect to the existing footpath network in the area.

Wielangta Road Reconstruction

The reconstruction of Wielangta Road was finalised during the financial year with the last 6 kilometres resheeted from the Earlham Road to the southern Council boundary. A Final Certificate of Completion has been issued.

This project was fully funded by The Crown represented



by the Department of Primary Industries, Parks, Water and Environment at a cost of \$815,000.

A total of 11 culvert crossings / bridge structures were handed over to Council as part of the agreed works with four timber bridge structures replaced, prior to roadworks commencing, with new concrete structures which was also funded by the Department.

As part of finalising the Grant Deed, the road and bridge assets were transferred to Council's asset register.

Bicheno Triangle Redevelopment

Stage one of the redevelopment, including the reconstruction of the main carpark, footpaths, landscaping, stormwater works and the placement of street furniture and a bus shelter has been completed.

The project is a two-stage redevelopment, including landscaping, gardens, construction of a visually unique lookout and playground, shelters and BBQ facilities, parking and traffic management features. Estimated total project cost \$1.1 million.

Initiated by local residents and extensive community consultation undertaken, the project when completed will improve community cohesion, safety and access and create economic benefits by encouraging visitors to stop, stay longer, and explore Bicheno.

Council was successful in securing a grant for \$206,373 from the 'Community Infrastructure Fund – Major Grants Programme' for stage one of the redevelopment project with a contribution of \$4,875 from the Bicheno Community Development Association.

The overall design was prepared by James Birrell Design Lab in conjunction with Council and the BCDA.

WORKS



Bicheno Triangle redevelopment - stage one complete

Council's current 5 year contract with Stornoway to assist
with the maintenance of the state road network within the
Glamorgan Spring Bay municipal area expired on 30 June 2019
and has not been renewed.

Roads within the maintenance contract included; Tasman Highway – southern boundary to northern boundary, Lake Leake Road to western boundary, Coles Bay Road and Freestone Point Road.

It is hoped that Stornoway continue to keep the roads as presentable as Council staff have done over the past 5 years.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Implement and maintain the transport asset management plan. (Ongoing)	1.1
Undertake the capital works program for roads, footpaths and kerbs. (Achieved)	1.1
Ensure that current assets are maintained in a useable and safe condition. (Ongoing)	1.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	1.1
Carry out regular inspections for defects. (Ongoing)	1.1
Completion of adopted Capital Works Programme in relation to construction, maintenance works and reseal activities. (Achieved but with some deferred works)	1.1
Road detail inputs for the GIS. (Ongoing)	1.1

Annual Aims for 2018-2019

- To maintain Council's Asset Management System for roads, kerbs and footpaths. (Ongoing)
- To ensure that current assets are maintained in a usable and safe condition. (Ongoing)
- To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)
- Carryout regular inspections for defects. (Ongoing)

STORMWATER DRAINAGE

Objectives

- To provide residents with an appropriate level of infrastructure that minimises the risk of flooding.
- To ensure assets are in a good working condition in line with Council's asset management plans.

Stormwater pipes have been installed eliminating the open drains along the grassed foreshore reserve on the Tasman Hwy Bicheno which has improved the aesthetics of the northern town entrance approach. The works undertaken has enabled grass mowing to be more efficient with the removal of some of the old timber walkways which have been a safety concern in recent times.

Stormwater upgrade works have been completed at the intersection of Harold Street and Cosgrove Street, Coles Bay. This work will reduce the local flooding issues which occur during high intensity rain events.

Programs and projects 2018-2019	Community Strategic Plan Linkage
Manage storm water flows and drainage systems. (Ongoing)	4.1
Ensure that stormwater assets are maintained in a useable and safe condition. (Ongoing)	4.1
Manage the stormwater and drainage Asset Management Plan and Register ensuring the capture of data related to condition assessments is accurate and populated into the asset management plan. (Ongoing)	4.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	4.1

BRIDGES, CULVERTS

Objectives

- To ensure that all structures are maintained to a safe standard.
- To ensure all bridges and culverts are in a good working condition in line with Council's asset management plans.
- To ensure all bridges are condition assessed at regular intervals.

Council maintains 56 bridges across our municipal road network that are either timber / concrete structures or large box culverts. They are all condition assessed twice per year for compliance and integrity.

General maintenance works were carried out this financial year on a number of bridges and large culvert structures to ensure structural integrity and the appropriate approach standards were achieved and maintained.

Annual Aims for 2018-2019

- To maintain an annual maintenance and replacement programme in conjunction with the consultant's engineering recommendations. (Achieved)
- Manage the Bridges Asset Management Register and ensure the capture of data related to condition assessments is accurate and populated into the asset management plan. (Ongoing)

Programs and projects 2018-2019	Community Strategic Plan Linkage
Implement and maintain the bridges and culverts asset management plan. (Ongoing)	1.1
Maintain an annual maintenance and replacement programme in conjunction with the consultant's engineering recommendations. (Achieved)	1.1
Replace sub-standard bridge structures as per works schedule and capital budget. (Not applicable)	1.1
Continue general maintenance programme for all other structures. (Ongoing)	1.1

PARKS, RESERVES, WALKING TRACKS, CEMETERIES

Objectives

- Maintain and upgrade Council's passive and active recreational areas to a standard that is acceptable, safe and encourages community and visitor use.
- In consultation with relevant Community groups, plan future improvements to parks and reserves areas that will meet the needs of the general community.
- Continuation of a proactive maintenance programme for all recreational areas, playgrounds, park furniture and walking tracks to ensure appropriate standards are maintained.

The concrete paths which form part of the Development Action Plan DAP proposal for the 'Bicheno Pedestrian Village' Strategy named "Waubs Bay Walk 1" have been constructed.

Paths have been placed along Jetty Road, Foster Street between Jetty Road and the stage one works of the Triangle upgrade project and the Burgess Street path from the Community Hall down to the gravel foreshore path.

Directional signage has been installed along the route.



Waubs Bay Walk 1 construction

A number of walking tracks along the foreshore areas have been upgraded / resheeted with gravel, including vegetation pruning work to provide a safer environment for all users.

Annual Aims for 2018-2019

- To provide and maintain all areas to an acceptable standard to ensure risk safety compliance. (Ongoing)
- Maintain related infrastructure assets i.e. playgrounds, BBQ areas etc to appropriate levels. (Ongoing)
- Manage the Bicheno and Triabunna Cemetery Registers.
 (Ongoing)

WORKS

Programs and projects 2018-2019	Community Strategic Plan Linkage
Manage and maintain the Bicheno and Triabunna cemeteries and registers. (<i>Ongoing</i>)	1.3
Maintain parklands, sports fields and	1.3
associated structures. (Ongoing)	6.3
Maintain all areas to an acceptable standard to ensure risk safety compliance. (Ongoing)	1.3
Maintain related infrastructure assets i.e.	1.3
playgrounds, BBQ areas etc to appropriate levels. (<i>Ongoing</i>)	6.3
Management of foreshore reserves and	1.3
walking tracks. (Ongoing)	6.3
Develop and maintain a GIS layer for all parks, reserves and walking tracks. (Ongoing)	1.3

Performance Measures

- Number of complaints in relation to Parks and Reserves.
- Condition of relevant infrastructure.

WASTE MANAGEMENT TRANSFER STATIONS

Council has four Waste Transfer Stations (WTS) in operation within the municipal area: Orford, Swansea, Bicheno and Coles Bay with a smaller collection point at Buckland.

All waste disposed of at the WTS is transported to Copping Landfill site by Council's contractor, JJ Richards.

Council's current kerbside collection and transport contract expires in September 2022.

Objectives

- To maintain and promote Waste Transfer Stations that provide residents and commercial operators with a high level of service that is equivalent to community expectations.
- Manage relevant leases and contracts.

GREENWASTE

Council offers free greenwaste disposal allowing residents the opportunity to clean up their properties in preparation

for the bushfire seasons each year. It should be noted that Council also encourages residents to cleanup all types of vegetation from around their properties especially declared weeds such as Gorse and Spanish Heath.

Burning of accumulated greenwaste is being carried out at Orford, Swansea and Bicheno WTS's under strict conditions from the Department of Tourism, Arts and the Environment Division with approximately eight burns per year per site currently being carried out.

Greenwaste from Coles Bay WTS is transported to and dealt with at the Bicheno WTS because of restrictions in place prohibiting the burning of greenwaste over old landfill sites.

Due to the total annual volume of greenwaste received at our four WTS's, burning is currently carried out because of overall cost savings to the ratepayer.

WINTER OPENING HOURS

Reduced opening hours during the winter period for all our 'Waste Transfer Stations' from Monday 6th May through to Sunday 27th October 2019 again proved successful with minimal issues reported.

Visitation numbers are very low on weekdays during winter so the opportunity to streamline our operations by introducing reduced opening hours has proved beneficial.

RECYCLING

Council continues to offer 'CMS Ecocycle' large green steel recycling skip bins at each of Council's WTS's to allow residents to dispose of recyclable materials thus reducing the amount of waste going into landfill.

Types of recyclable materials now collected include: light globes/, batteries, x-ray films, copper, brass, stainless steel, gas bottles and general E-waste.

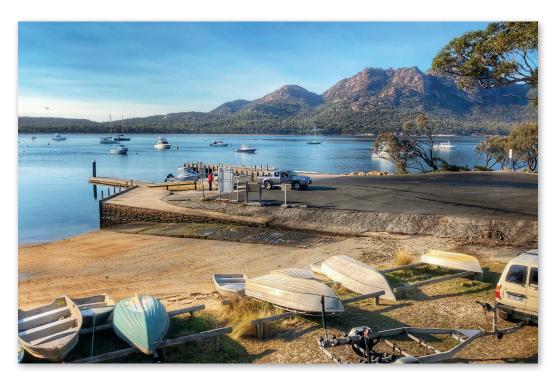
Waste Transfer Station entrance fees for the 2018-19 financial year remained static.

In 2018-19, 2734 tonnes of waste was transported from Council's WTS's to the Copping Landfill site.

Annual Aims for 2018-2019

- Maintenance of WTS's to ensure operations are maintained at an acceptable standard. (Ongoing)
- Encourage recycling through education and participation. (Ongoing)
- To provide an efficient and cost effective service in an environmentally friendly manner. (Ongoing)
- Review of fee structure and opening hours. (Ongoing)

Programs and projects 2018-2019	Community Strategic Plan Linkage
Provide waste management and recycling services. (Ongoing)	4.1
Maintenance of WTS's to ensure operations are maintained at an acceptable standard. (Ongoing)	4.1
Review of fee structure and opening hours. <i>(Achieved)</i>	4.1
To provide an efficient and cost effective service in an environmentally friendly manner. (Ongoing)	4.1
Investigate cost saving options via the regional waste strategy for the overall municipality including transport, recycling, and compaction. <i>(Achieved)</i>	4.1
Continue the e-waste and general recycling programme at all WTS's to provide residents / commercial operators with an environmentally friendly alternative to landfill. (<i>Ongoing</i>)	4.1
Undertake feasability study for the introduction of a 'tip shop' in the municipal area. <i>(Complete)</i>	4.1



Coles Bay early morning for fishing by C. Gledhill

WORKS

GARBAGE, RECYCLING

Develop, implement and monitor an affordable, efficient and environmentally responsible Waste Management Strategy that encourages the participation of local enterprises and interest groups.

The majority of residential and commercial properties receive a weekly kerbside garbage collection with the recycling collection carried out on a fortnightly basis.

All waste generated from residential/commercial weekly kerbside garbage collection is disposed of at the Waste Transfer Stations and transported to Copping Landfill site.

Kerbside collected recycling material is transported to a Recycling Facility for processing in Launceston.

JJ Richards, provides our waste/recycle kerbside collection and continues to service our community well with all collections managed effectively and efficiently.

In 2018/19 the total kerbside waste collected was approximately **1638 tonnes** and kerbside recycle collected totaled approximately **748 tonnes**.

Objectives

- Maintain and promote a waste management collection programme, which provides residents and commercial operators, with a high level of service.
- Manage relevant contracts.

Annual Aims for 2018-2019

 Community education and encouragement of recycling within the municipal area to reduce landfill waste stream. (Ongoing)

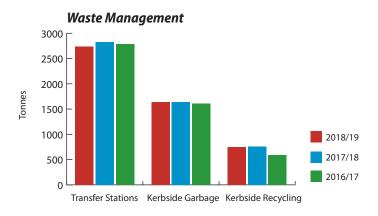
Programs and projects 2018-2019	Community Strategic Plan Linkage
Provide waste management and recycling services. (Ongoing)	4.1
Community education and encouragement of recycling within the Municipality to reduce landfill waste stream. (<i>Ongoing</i>)	4.1
Investigate any cost saving options for kerbside collection that may be available. (Ongoing)	4.1

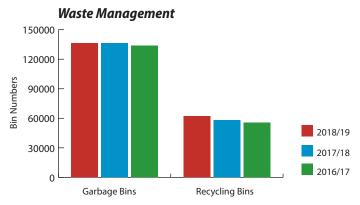
Waste Management – Garbage – month by month 200 150 2018/19 2017/18 2016/17

Kerbside garbage collected and transported to waste transfer stations: (tonnes)

Waste Management-Recycling-month by month 100 80 40 2018/19 2016/17 2016/17

Kerbside recycling collected and transported to waste transfer stations: (tonnes)





FINANCIAL STATEMENTS

For the year ended 30 June 2019

Part B to this Annual Report contains the complete Financial Report of Council for the year ended 30 June 2019. A full copy of the financial report is available for inspection at the Council Chambers, or can be downloaded from Council's website at www.gsbc.tas.gov.au



Independent Auditor's Report

To the Councillors of Glamorgan Spring Bay Council

Report on the Audit of the Financial Report

Opinion

I have audited the financial report of Glamorgan Spring Bay Council (Council), which comprises the statement of financial position as at 30 June 2019 and statements of comprehensive income, changes in equity and cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies, other explanatory notes and the statement of certification by the General Manager.

In my opinion the accompanying financial report:

- (a) presents fairly, in all material respects, Council's financial position as at 30 June 2019 and its financial performance and its cash flows for the year then ended
- (b) is in accordance with the Local Government Act 1993 and Australian Accounting Standards.

Basis for Opinion

I conducted the audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of Council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

The Audit Act 2008 further promotes the independence of the Auditor-General. The Auditor-General is the auditor of all Tasmanian public sector entities and can only be removed by Parliament. The Auditor-General may conduct an audit in any way considered appropriate and is not subject to direction by any person about the way in which audit powers are to be exercised. The Auditor-General has for the purposes of conducting an audit, access to all documents and property and can report to Parliament matters which in the Auditor-General's opinion are significant.

My audit responsibility does not extend to the budget figures included in the financial report, the asset renewal funding ratio disclosed in note 10.5(f), nor the Significant Business Activities disclosed in note 10.4 to the financial report and accordingly, I express no opinion on them.

...1 of 4

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FINANCIAL STATEMENTS continued

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Key Audit Matters

Key audit matters are those matters that, in my professional judgement, were of most significance in my audit of the financial report of the current period. These matters were addressed in the context of my audit of the financial report as a whole, and in forming my opinion thereon, and I do not provide a separate opinion on these matters.

Why this matter is considered to be one of the most significant matters in the audit included to be one of the most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter most significant matters in the audit included to be one of the matter matter matters in the audit included to be one of the matter matter matter matters in the audit included to be one of the matter matter

Valuation of property and infrastructure Refer to notes 3.3, 6.1 and 9.10

Property and infrastructure at 30 June 2019 includes land, buildings and infrastructure, totalling \$114.14m. The fair values of land is derived from observable market information with the fair values of buildings and other infrastructure assets are based on depreciated replacement cost.

Council undertakes formal revaluations on a regular basis to ensure valuations represent fair value.

In 2018-19, Council revalued land using market values and roads, bridges, footpaths and cycleways and drainage assets on a current replacement cost basis. The valuations were determined by internal and external experts. The valuations are highly dependent upon a range of assumptions and estimated unit rates.

The calculation of depreciation includes estimation of useful lives and residual values which involves a high degree of subjectivity. Changes in assumptions underlying depreciation calculations can significantly impact the depreciation charged.

Capital expenditure in 2018–19 totalled \$7.13m on a number of significant programs to upgrade and maintain assets. Capital projects can contain a combination of enhancement and maintenance activity which are not distinct and therefore the allocation of costs between

- Assessing the scope, expertise and independence of experts involved in the valuations.
- Evaluating the appropriateness of the valuation methodology applied to determine fair values.
- Testing, on a sample basis, the mathematical accuracy of the valuation model's calculations.
- Evaluating management's assessment of useful lives.
- Performing substantive analytical procedures on depreciation expenses.
- Testing, on a sample basis, additions throughout the year.
- Testing, on a sample basis, significant expenditure on maintenance and capital works to corroborate appropriate treatment.
- Testing, on a sample basis, capital work-inprogress to ensure that active projects will result in usable assets and that assets commissioned are transferred in a timely manner.
- Assessing the adequacy of relevant disclosures in the financial report.

...2 of 4

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capital and operating expenditure is inherently judgemental.

Responsibilities of the General Manager for the Financial Report

The General Manager is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Local Government Act 1993* and for such internal control as determined necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the General Manager is responsible for assessing Council's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Council is to be dissolved by an Act of Parliament or the Councillors intend to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due
 to fraud or error, design and perform audit procedures responsive to those risks, and obtain
 audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk
 of not detecting a material misstatement resulting from fraud is higher than for one resulting
 from error, as fraud may involve collusion, forgery, intentional omissions,
 misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing
 an opinion on the effectiveness of Council's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the General Manager.
- Conclude on the appropriateness of the General Manager's use of the going concern basis
 of accounting and, based on the audit evidence obtained, whether a material uncertainty
 exists related to events or conditions that may cast significant doubt on the Council's ability
 to continue as a going concern. If I conclude that a material uncertainty exists, I am required
 to draw attention in my auditor's report to the related disclosures in the financial report or,
 if such disclosures are inadequate, to modify my opinion. My conclusion is based on the audit

...3 of 4

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FINANCIAL STATEMENTS continued

- evidence obtained up to the date of my auditor's report. However, future events or conditions may cause Council to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the General Manager regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

From the matters communicated with the General Manager, I determine those matters that were of most significance in the audit of the financial report of the current period and are therefore the key audit matters. I describe these matters in my auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, I determine that a matter should not be communicated in my report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Stephen Morrison

Assistant Auditor-General Financial Audit Services Delegate of the Auditor-General

Tasmanian Audit Office

20 November 2019 Hobart

...4 of 4

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NOTES

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