



GLAMORGAN
SPRING BAY
COUNCIL



GLAMORGAN SPRING BAY COUNCIL

Annual Report 2015/2016 – Part A

TABLE OF CONTENTS

MUNICIPAL OVERVIEW	4
MISSION, VISION, VALUES.....	5
MAP OF MUNICIPALITY	6
COUNCIL IN BRIEF	7
MAYOR'S REPORT	8
COUNCIL REPRESENTATION.....	10
ORGANISATIONAL CHART.....	13
GENERAL MANAGER'S REPORT.....	14
FACTS AND FIGURES.....	16
COUNCIL GOVERNANCE	18
MEDICAL ADMINISTRATION SERVICES.....	19
CORPORATE SERVICES	20
SAFETY AND RISK MANAGEMENT.....	28
ADMINISTRATION.....	29
COMMUNITY DEVELOPMENT	30
ECONOMIC DEVELOPMENT AND TOURISM.....	40
VISITOR CENTRES.....	42
NATURAL RESOURCE MANAGEMENT	44
REGULATORY SERVICES.....	52
BUILDINGS AND MARINE INFRASTRUCTURE	59
WORKS.....	64
FINANCIAL STATEMENTS.....	71

MUNICIPAL OVERVIEW

The municipality of Glamorgan Spring Bay is situated amongst some of the most beautiful coastal scenery in Tasmania. It has an area of 2,522 square kilometres and is bounded by the Denison River in the North and the base of Bust Me Gall Hill in the South. The western boundary essentially follows the ridgeline of the Eastern Tiers. It is 160 kilometres from end to end and contains two significant National Parks, Freycinet and Maria Island.

The population of the Glamorgan Spring Bay local government area is 4,190 people, which is 0.85% of Tasmania's population. Indigenous people make up 4% of the population and live mainly in Triabunna and Orford. Eighty four percent (84%) of the population is born in Australia. The population remained stable between the 2006 and 2011 census but the percentage of females to males has increased.

The main townships include Bicheno, Coles Bay, Swansea, Triabunna, Orford and Buckland. Triabunna has the largest population, followed closely by Bicheno. Swansea has the highest median age and Triabunna the lowest. Swansea has the highest percentage of females.

The population is ageing and the median age is 53 years compared to 40 for Tasmania. The average number of persons per household is 2.1 and the average number of children per family is 1.9. There is a high percentage of couple families without children, which reflects the age of the community.

The 2011 census data tells us that 555 people attend an educational institution. Of these 52.3% are in primary schools, 25.2% in secondary schools and 15.6% are undertaking technical and tertiary studies. The percentage of people undertaking university studies is lower than for Tasmania overall.

Income generally is lower than Tasmania and Australia. 17.5% of employed persons work in accommodation and food services and 4.7% in farming. Tourism has overtaken the traditional farming sector as the main source of employment. Tourism attracts 27% of Tasmania's interstate visitors, with Swansea and Bicheno having the highest market share. Intrastate visitation is strong, with 55% of dwellings across the municipality being holiday homes. During holiday periods the population more than doubles and this has implications for infrastructure and service provision. The highest numbers of holiday dwellings are in Coles Bay and Orford.

At the time of the 2011 census 1,761 people were in the labour force of which 47.2% worked full time and 37.5% part time, with 28% working less than 24 hours per week. 7% were unemployed which compares with 6.4% for Tasmania and 5.6% for Australia.

Most town centres have a focus on employment in tourism, fishing, grazing and aquaculture, with a more recent focus on cash cropping including viticulture, olives and walnuts.

Glamorgan Spring Bay Council provides a wide range of services including roads and bridges, medical centres, planning and building services, street lighting, recreational facilities and programs, parks, public toilets, street cleaning and waste management.

MISSION, VISION, VALUES

OUR VISION

Glamorgan Spring Bay, a welcoming community which delivers sustainable development, appreciates and protects its natural environment and facilitates a quality lifestyle.

OUR MISSION

- Represent and promote the interests of the communities in our municipality.
- Provide sound community governance, practices and processes.
- Plan, implement and monitor services according to our agreed priorities and available resources.
- Seek and secure additional funds, and grants to augment our finances.
- Manage the finances and administer the Council.
- Establish and maintain mutually beneficial strategic partnerships with State and Federal Government and private businesses and industry.

OUR VALUES

Our agreed organisational and individual values are:

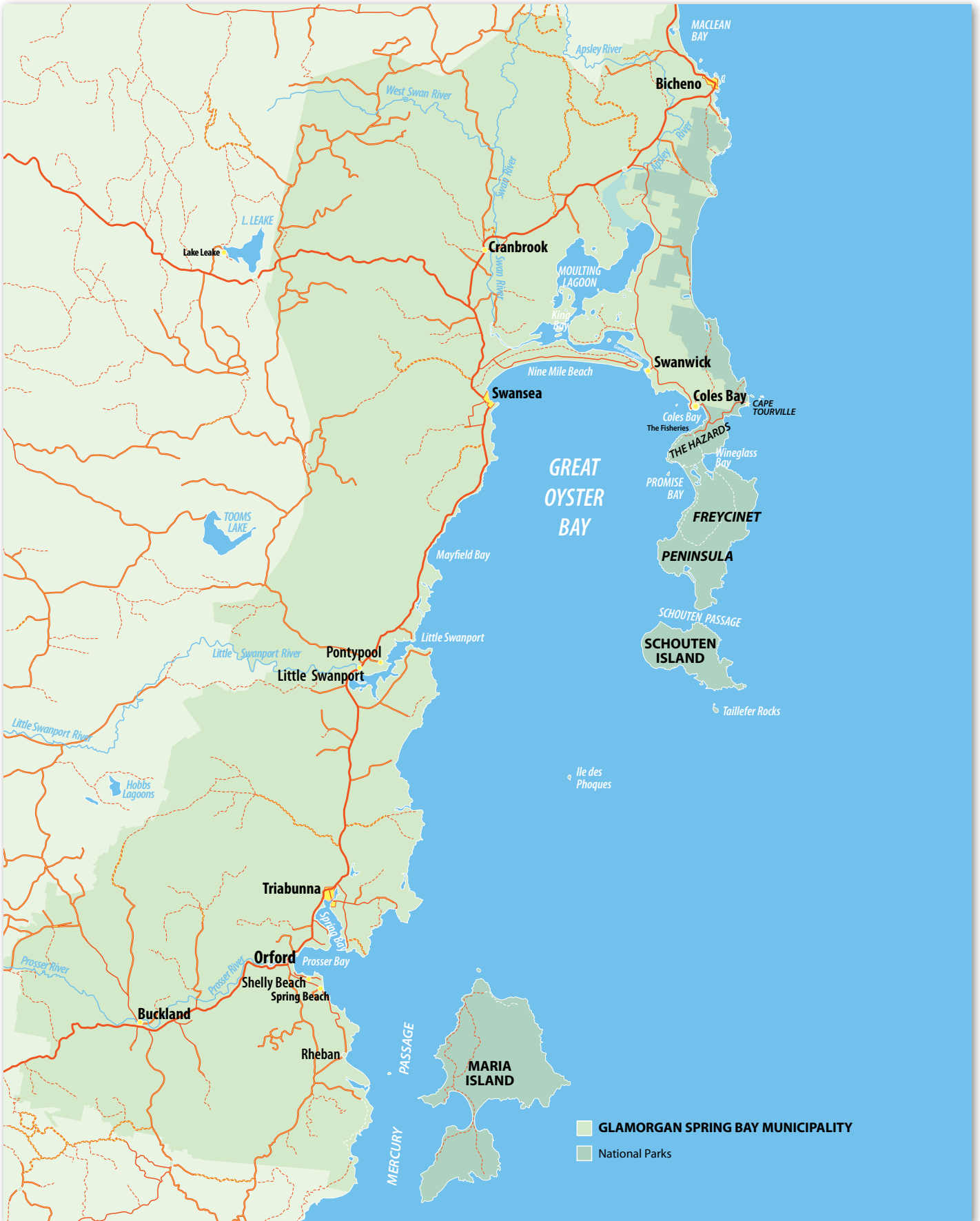
- Honesty and integrity, in all we do and all we say.
- Transparency and accessibility, in our practices and processes.
- Teamwork and efficiency, in our departmental and organisational work.
- Creativity and initiative, in seeking new ways and new solutions.
- Recognition and reward, for individual, team and organisational performance.
- Value and respect each other and our stakeholders.

CORE BUSINESS

The core business of Glamorgan Spring Bay Council is:

- To develop and deliver essential facilities and services on behalf of residents and visitors in our municipality through sound community governance and management.
- The core business of Glamorgan Spring Bay Council will be driven by the Councillors and delivered by management and staff via the service departments:
 - Corporate Services
 - Community Development
 - Regulatory Services
 - Works
 - Tourism Services
 - Buildings and Marine Infrastructure
 - Natural Resource Management (NRM)

MAP OF MUNICIPALITY



COUNCIL IN BRIEF

COUNCIL

Headquarters	9 Melbourne Street, Triabunna
Council Depots	Melbourne Street, Triabunna
	Maria Street, Swansea
	Burgess Street, Bicheno
	Percy Street, Coles Bay
Elected Members	8
Employees	60 full time equivalents (Last year 54)
Total Operating Revenue*	\$12,742,000 (Last year \$12,849,000) ↓ 0.8%
Total Operating Expenses	\$12,273,000 (Last year \$11,879,000) ↑ 3.3%
Total Capital Income	\$933,000 (Last Year \$707,000) ↑ 24.2%
Loan Debt	\$3,195,000 (Last year \$2,844,000) ↑ 12.3%
Property Assessments	5,700 (Last year 5,668) ↑ 0.56%
PROPERTY VALUATIONS	
Land only	\$954,120,000 (Last year \$950,383,000) ↑ 0.39 %
Capital Value of Properties	\$1,631,043,500 (Last year \$1,613,358,500) ↑ 1.09%
ASSESSED ANNUAL	
Value of Properties	\$69,901,114 (Last year \$69,175,320) ↑ 1.04%
ADJUSTED ASSESSED ANNUAL	
Value of Properties	\$73,331,469 (Last year \$68,800,896) ↑ 6.58%
Infrastructure	147 kms Local Government Sealed Roads
	198 kms Local Government Unsealed Roads
	4 Sporting Ovals
	9 Community Halls
	4 Waste Transfer Stations
	17 Public Toilet Blocks

OTHER STATISTICS – ABS CENSUS DATA

Population:	1996 (4,035) 2001 (4,080) 2006 (4,302) 2011 (4,133)
Place of usual residence:	2006 (4,189) 2011 (4,190)
Median Age:	53 years compared to Tasmania 40 years and Australia 37 years
Average number of children per family:	1.9
Average number of persons per household:	2.1

Dwellings: 55% unoccupied which is significantly higher than the rest of Tasmania and Australia.

Education: 555 people attending educational institutions: 52.3% primary school, 25.2% secondary, and 15.6% undertaking technical and tertiary studies.

Tourism: Visitation to East Coast Tasmania has grown by 9% per annum on average from 2012-15.

Employment: 7% Unemployed, Accommodation and Food Services largest employer 17.5%, Farming 4.7%.

** Excludes valuation adjustments and losses on infrastructure but includes capital grants.*

MAYOR'S REPORT

On behalf of my fellow Councillors and staff of the Glamorgan Spring Bay Council, I once again thank you for acquainting yourself with the activities of the Council by taking time to read this Annual Report.

The year under review demonstrates that Glamorgan Spring Bay Council continues to operate as a progressive, caring and well performing Council in the provision of services and financial management.

Increasing electricity costs and other utility costs such as water and sewerage charges, medical services costs and additional extraordinary items including flood events have impacted the net result. However, I feel very proud that we are able to report a surplus whilst maintaining rates increases to a minimum, capital expenditure at levels exceeding benchmarks, and service levels increasing yearly.

The General Manager's report will provide the detail of the extraordinary items affecting this year's result.

A key council achievement during the year under review includes the continuation of the development of the Triabunna Marina and Wharf with the commencement of Stages 3 and 4 of the Triabunna Marina. These works are expected to be completed by March 2017.

Council's sponsorship of the Triabunna Tomorrow project has created great community interest and engagement. Council has three Stage 1 projects developed as part of Triabunna Tomorrow and these will start to be implemented in 2016/17. Construction of the Gatehouse building at the entrance to Triabunna has commenced. The Gatehouse is designed to entice visitors to pull off the Great Eastern Drive and discover what Triabunna has to offer as the gateway to Maria Island National Park. It will include a small satellite visitor information centre, rotational displays, local produce roadside stall and public toilets. It is a simple, beautifully designed building, utilising local materials and is symbolic of the reinventing and reimagining of the town.



A year on from the launch of the Great Eastern Drive by our East Coast Regional Tourism Organisation,

we have seen a 25% increase in visitation over the past twelve months and 28% increase in overnight stays. The vision for the Great Eastern Drive is to become an internationally famous touring route to grow awareness of the East Coast's icons and experiences, increase length of stay, visitor spend and off peak visitation. I am pleased to advise that our visitor economy on the East Coast has shown strong growth and these pleasing results are available in the East Coast Regional Tourism Organisation's 2015-16 Annual Report, which can be found at www.eastcoasttasmania.com/industry.

The growth in our visitor economy will present some challenges to our services and infrastructure and we are working closely with State Government and other stakeholders on solutions to some of these pressures.

Council continues to invest heavily in renewal and new assets with capital expenditure topping \$3.5 million this year compared to \$4.8 million in 2015. This is well above the general benchmark of depreciation, which was \$2.0 million for the same period.

The 2015/2016 financial year resulted in a small surplus once again.

Council continues to work to stimulate development interest in our region, with several large developers exploring the possibility of investing in the area. Many large developments are either on the books, or are being proposed. Please see our website www.gsbc.tas.gov.au for a list of major projects currently underway or in the pipeline.



Maria Richter receiving her Australian Citizenship from the Mayor watched on by her husband

It has been a pleasure to lead Council for another year. I would like to express my gratitude to the many wonderful people I have met within our community, who have made my job as Mayor so worthwhile and rewarding. To the many volunteers throughout our community who give of their time so generously and willingly, my sincere thanks to each and every one of you for your dedication and commitment.

Finally, I would like to thank the Councillors and staff for the significant contribution they have made during the past year. I wish you and your family every happiness for Christmas and the New Year.

Councillor Michael Kent AM
Mayor

COUNCIL REPRESENTATION

Council Representation on Section 24
Committees & Other Organisations
July 2015 to June 2016

Mayor Michael Kent AM:

Ex officio on all Section 24 Special Committees of Council

Deputy Mayor Cheryl Arnol:

Tasmanian Seafarers' Memorial Committee
Eldercare Committee
Youth Council
Spring Bay Memorial Trust

Clr Bertrand Cadart:

Natural Resource Management Committee
Bicheno Hall Committee
Marine Infrastructure Committee (April 2016 onwards)

Clr Jenifer Crawford:

Coles Bay Hall Committee
Cranbrook Hall Committee (April 2016 onwards)
Glamorgan Spring Bay Rural Primary Health Services
East Coast Cycling Committee

Clr Richard Parker (appointed March 2016):

Swansea Town Hall Committee

Clr Greg Raspin (resigned March 2016):

Marine Infrastructure Committee
Cranbrook Hall Committee
Swansea Town Hall Committee

Clr Britt Steiner:

Buckland Hall Committee
Glamorgan Spring Bay Rural Primary Health Services

Clr Debbie Wisby:

No representation as a Councillor on Section 24
Committees

Clr Jenny Woods:

Marine Infrastructure Committee
Orford Hall Committee
Triabunna Hall Committee

OTHER ORGANISATION REPRESENTATION:

East Coast Regional Tourism Organisation

Councillor Bertrand Cadart

Freycinet Association Inc.

Councillor Bertrand Cadart, Councillor Jenifer Crawford

National Sea Change Taskforce

Councillor Jenifer Crawford

South East Regional Development Association

Mayor Michael Kent, Deputy Mayor Cheryl Arnol (Proxy)

Southern Tasmania Councils Authority

Mayor Michael Kent, Deputy Mayor Cheryl Arnol (Proxy)

Southern Waste Strategy Authority

Councillor Jenifer Crawford

TasWater

Mayor Michael Kent

COUNCIL GOVERNANCE

COUNCIL REPRESENTATIVES – JULY 2015 TO JUNE 2016



Mayor Michael Kent



Deputy Mayor Cheryl Arnol



Cllr Bertrand Cadart



Cllr Jenifer Crawford



Cllr Richard Parker (appointed March 2016)



Cllr Greg Rospin (until March 2016)



Cllr Britt Steiner



Cllr Debbie Wisby



Cllr Jenny Woods

COUNCIL REPRESENTATIVES

Elected Member Overview

Members of the Glamorgan Spring Bay Council as at 30 June 2016 were:

Mayor Michael Kent	Mayor & Councillor
Deputy Mayor Cheryl Arnol	Deputy Mayor & Councillor
Councillor Bertrand Cadart	Councillor
Councillor Jenifer Crawford	Councillor
Councillor Richard Parker	Councillor
Councillor Britt Steiner	Councillor
Councillor Debbie Wisby	Councillor
Councillor Jenny Woods	Councillor

Please note: The term for the current Council, including the positions of Mayor and Deputy Mayor expires October 2018.

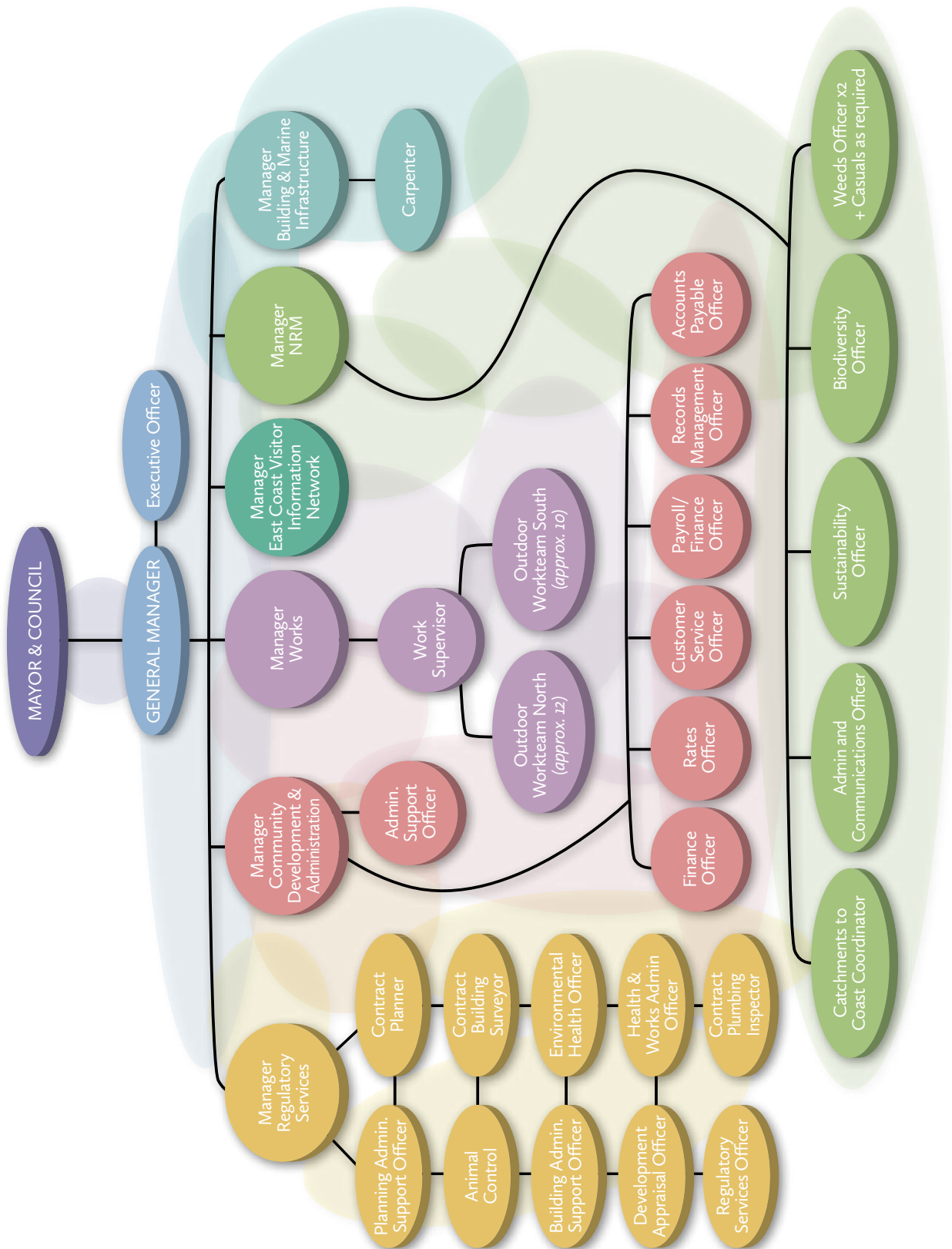
Schedule of attendance at meetings

July 2015 to June 2016

Name	No. of meetings
Mayor Michael Kent	14
Deputy Mayor Cheryl Arnol	16
Councillor Bertrand Cadart	13
Councillor Jenifer Crawford	14
Councillor Richard Parker	5
Councillor Greg Raspin	9
Councillor Britt Steiner	14
Councillor Debbie Wisby	14
Councillor Jenny Woods	15

Total number of meetings held during this period was 16 including 4 Special Meetings of Council.

ORGANISATIONAL CHART



GENERAL MANAGER'S REPORT

This is my ninth report to the community since being appointed General Manager of Glamorgan Spring Bay Council in late September 2007. The 2015/2016 financial year has been another difficult year with rising costs and low business and residential growth.

On the financial side of the business, Council has reported a surplus for the 2015/2016 financial year of \$374,000 against a budget of \$2,250,000 and a prior year surplus of \$1,183,000*. The budget included approximately \$2,000,000 in property sales that did not eventuate for various reasons, including delays within Council. The result includes a depreciation expense of \$2,014,000. A criticism of the Auditor General in the past was that Council was reporting actual deficits if capital grants were deducted from the result and I am very pleased to announce that over the past eight years Council has averaged a surplus each year, although it is becoming increasingly difficult as low growth and community expectations of low rate increases impact on the results. I am also very pleased to inform the community that over the past eight years Council has exceeded every benchmark set by the Auditor General, including operating surplus over time, operating surplus ratio over time, asset sustainability ratio and road asset consumption ratio.

Employee costs are reported at \$3,869,000 against the 2015 figure of \$3,911,000 and a budget of \$4,059,000. This shows responsible management of our workforce and salary increases in line with community expectations.

Council is consistently looking at better ways of doing business. Overall expenses showed an increase of 3% mainly related to an increase in materials and services and contractors due to the heavy flooding the municipal area experienced at the end of January 2016. Council continues to monitor expenses and look for alternative methods of increasing revenue without the need to increase rates above CPI.

** Excludes valuation of land under roads of \$10.169 million. ** Based on recurrent revenue plus capital income.*



*David Metcalf,
General Manager*

The municipality needs residential, commercial and industrial growth. Council will be working strongly in 2016/2017 to try and attract these investments into our area. Council's investment in non-static infrastructure such as marinas is starting to pay dividends and improving the bottom line, with positive results and positive cash flows as well as improving the economy and demographics of a generally depressed area.

Council's revenue decreased by 0.8%** in 2015/2016, mainly due to Federal Assistance Grants being received in advance in 2014/2015, with only half being received in 2015/2016. Council continues to use set residential rates (Average Area Rates) for non-vacant residential properties. Rates debtors outstanding have been maintained at low levels, which is an excellent result considering the financial pressures within the municipal area.

The Council remains in a strong position to benefit from the many cost saving initiatives and our strong fiscal management. Council has set an aggressive capital works program that has been included in the 2016/2017 budget year, which should increase revenue and reduce costs. I look forward to reporting these benefits to you in the next annual report.

The latest stages of the Triabunna Marina will also come on line during the latter half of the 2016/2017 financial year.



Triabunna Tomorrow, Dead Isle Pavilion

Council will need to make many tough decisions in 2016/2017 to ensure its long term financial sustainability, such as sale of surplus Council properties and open space, and support of strategic developments to boost the Glamorgan Spring Bay economy. These surplus properties continue to cost Council well in excess of \$200,000 per annum with no income generated and can easily be turned into rateable income producing properties and free up cash reserves for future capital works.

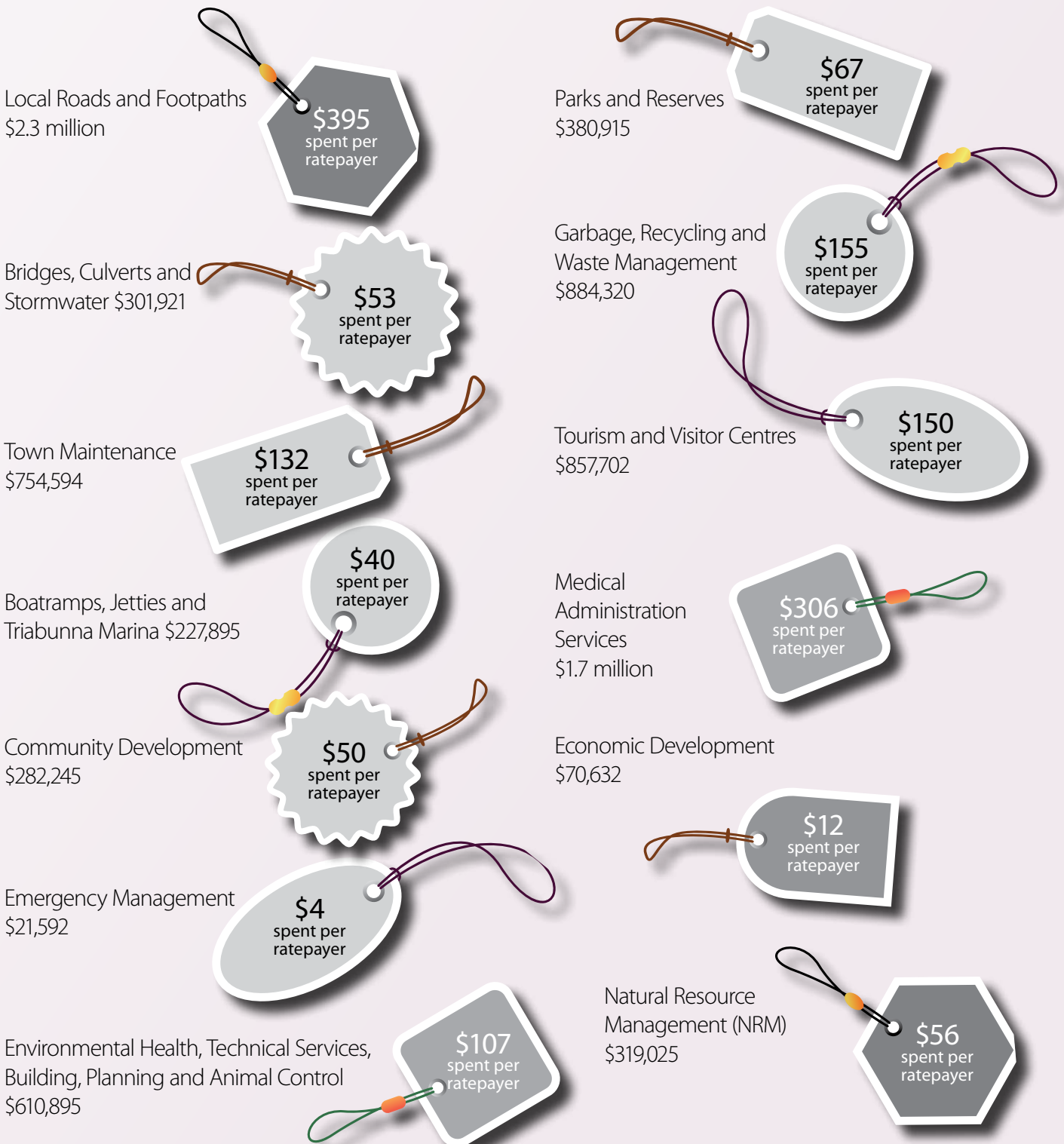
I would like to thank Mayor Kent and some of the Councillors for their support and to my dedicated staff, thank you for all your hard work and support. Together, we achieve.

To the community, thank you for your support and honesty and to all of our volunteers thank you for your commitment and efforts during 2015- 2016.

David Metcalf
GENERAL MANAGER

SOME FACTS AND FIGURES FOR 2015/2016 YEAR.....

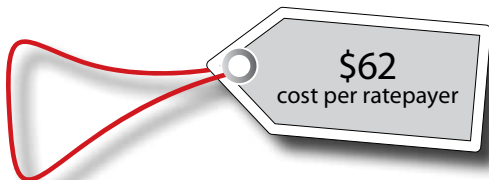
It is the range of everyday services provided throughout the Municipality that accounts for the major part of our Council's expenditure, these key areas are demonstrated on this page.



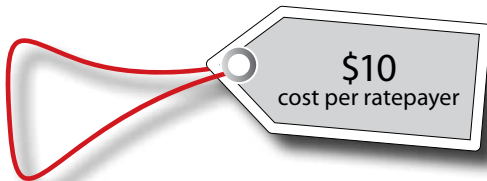
SNAPSHOT

How is the 'General Rate' spent?

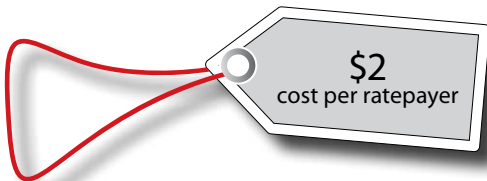
Residents and ratepayers often ask what is the 'General Rate' on the rates notice and how is it spent. This is separate from the service rates that are charged in relation to Waste, Garbage Collection, the Medical Levy and the Fire Levy. The Fire Levy is collected on behalf of the Tasmanian Fire Service. Service rates are designed to recover costs of the service delivered. However, often they are supported by a portion of the General Rate e.g. Medical Services. The medical levy does not cover the cost of delivering the medical services.



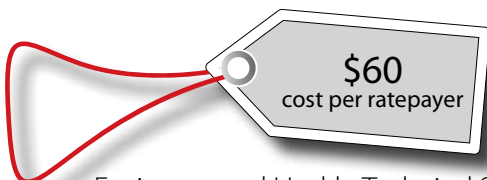
Bridges, Culverts and Stormwater,
General Rate \$239,800



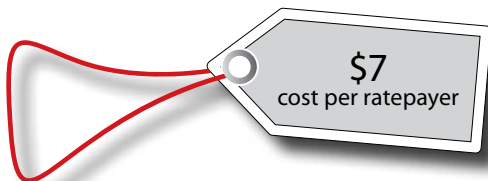
Boatramps, Jetties and Triabunna
Marina, General Rate \$56,000



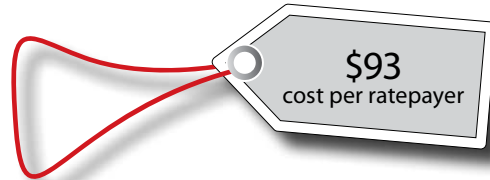
State Emergency Service, General Rate \$10,000



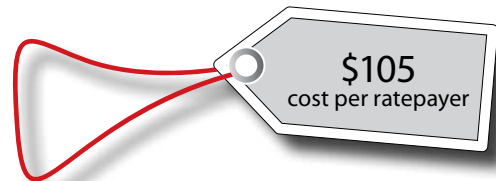
Environmental Health, Technical Services,
Building, Planning and Animal Control,
General Rate \$342,545



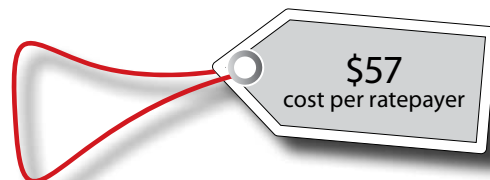
Economic Development, General Rate \$40,000



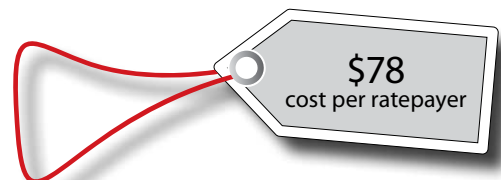
Local Roads and Footpaths, General Rate \$531,458



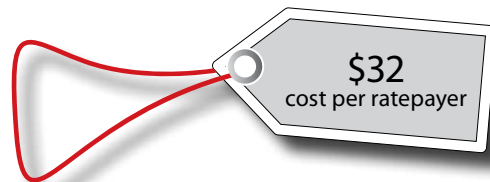
Town Maintenance, General Rate \$600,000



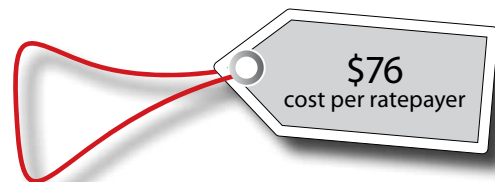
Community Development, General Rate \$326,000



Parks and Reserves, General Rate \$446,015



Tourism and Visitor Centres,
General Rate \$185,000



Medical Administration Services,
General Rate \$436,000

COUNCIL GOVERNANCE

Council will secure the confidence of the community by:

- Providing appropriate strategic leadership.
- Effectively monitoring and reviewing its performance.
- Ensuring compliance with standards and legislation.
- Making decisions based on agreed policies.

Council Governance is the overarching Council body, specifically the elected members who represent our Municipal area, namely the Mayor, Deputy Mayor and six elected councillors.

The elected members are responsible for ensuring an integrated approach with their community, particularly surrounding service delivery and policy development.

Their aim is to provide the overall framework in which Council operates whilst ensuring there is a long term strategic vision for our area into the future.

The unit comprises the following areas:

- Some community consultation
- Elected member expenses
- Governance

Objectives

- To ensure the needs of our community are met through a collaborative approach in terms of service deliveries and policy development.
- To ensure within our community there are dedicated means of consultation on a broad scale.
- Consistently monitor service levels to the community to ensure they are in line with community expectations.
- As custodians, adequately plan for the renewal and replacement of existing infrastructure using proficient asset management principals.
- To provide leadership and continuity to our community.



Rocks at Schouten Beach by H. Belbin

Annual aims for 2015-2016

- Provide decisive and strong leadership for our community. **(Achieved)**
- Continue to conduct ourselves in an open and transparent manner. **(Achieved)**
- To advocate on behalf of our community on Regional, State and National issues. **(Achieved)**
- To hold regular meetings of Council. **(Achieved)**
- Continue participation with the Local Government Association of Tasmania with a particular focus on equal representation, economies of scale and issues of significance. **(Achieved)**
- Ensure Council is continually abreast of issues which are pertinent to our area and where necessary react in a proactive manner for our community. **(Achieved)**

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Identify key stakeholder groups in each town in order to ensure effective and efficient communication strategies with our community. (In Progress)	6.4 6.5
Develop Council's community governance system including principles, policies, procedures, indicators, tools and resources. (Ongoing)	Directions 1-6

Performance measures

- Conducting regular meetings of Council.
- The level of effective communication with the community.
- Minutes of meetings are available in an efficient manner to the community.
- Number of appearances before the Code of Conduct Panel.
- Infrastructure principles are adhered to resulting in a decrease in Council's funding renewal gap.

MEDICAL ADMINISTRATION SERVICES

The Glamorgan Spring Bay Council recognises that health services are provided by the Department of Health and Human Services under the State Government banner. However, it has become paramount that Council becomes more involved with this community service provision as a means of ensuring sustainability of medical services into the future.

Council's medical services comprise the following areas:

- Rural Primary Health Services (contract expires 31st December 2016).
- Community Medical Sustainability.

Objectives

- To ensure the community has adequate access to medical services across our municipal area.
- To ensure the delivery of an appropriate emergency medical service.
- To work in collaboration with State Government and the community to ensure this vital service delivery is sustainable for our area into the future.

Annual Aims for 2015-2016

- Regularly communicate progress and achievements to our community in this area. **(Ongoing)**
- Work with our doctors to ensure the future sustainability of health services within the community of Glamorgan Spring Bay. **(Ongoing)**

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Develop and implement a Community Health Development Strategy for the whole municipality, with the aim of ensuring there is an effective medical system available to Glamorgan Spring Bay residents including a 24 hour, 7 day a week medical service in emergency situations. (Ongoing)	2.2 6.2 6.7
Monitor the Rural Primary Health Services Agreement objectives under the auspice of May Shaw Health Centre, and in particular ensure that the community benefit from this contract. (Ongoing)	2.2 6.2
Lobby the Commonwealth Government via Primary Health Tasmania to ensure renewal of this service in future years. (In Progress)	2.2 6.2

Performance Measures

- Rural Primary Health Service objectives are clearly defined and implemented.
- Number of medical services delivered in the Glamorgan Spring Bay Municipal area and especially the consistency of GP service delivery.



On your mark by M. Woolley

CORPORATE SERVICES

The Corporate Services team is entrusted with the provision of quality customer service and administration to the community. This team manages accounting, rates, payroll, accounts payable and receivable, records management and reception staff.

Corporate Services is responsible for the effective corporate delivery of Council operations. It is also entrusted with supervising and facilitating the financial operations and long term financial management of the Council.

The unit comprises the following units:

- Financial systems for Asset Management
- Financial Management
- Financial Operations
- Information Technology
- East Coast Heritage Museum

In 2015-16 Council engaged the services of a human resources consultant who works with the Corporate Services and management teams on an ongoing basis to deliver a high standard of human resource management and ensure compliance with legislative requirements. In 2015-16 Council implemented the new Local Government Association of Tasmania (LGAT) Workplace Behaviour Toolkit (policies and procedures) and successfully negotiated the Glamorgan Spring Bay Council Enterprise Agreement 2015-2018.

Objectives

- To continually monitor and review Council's financial situation.
- Continue to comply with current legislation, regulations and policies of Council in all functional areas.
- Ensure Council's information technology network is contemporary and effective.
- Maintain staff at an optimum level with an emphasis on seeking efficiency gains as a basis for improvement in service levels.
- Continue to manage and develop the East Coast Heritage Museum in conjunction with the Museum Curator.

Annual Aims for 2015-2016

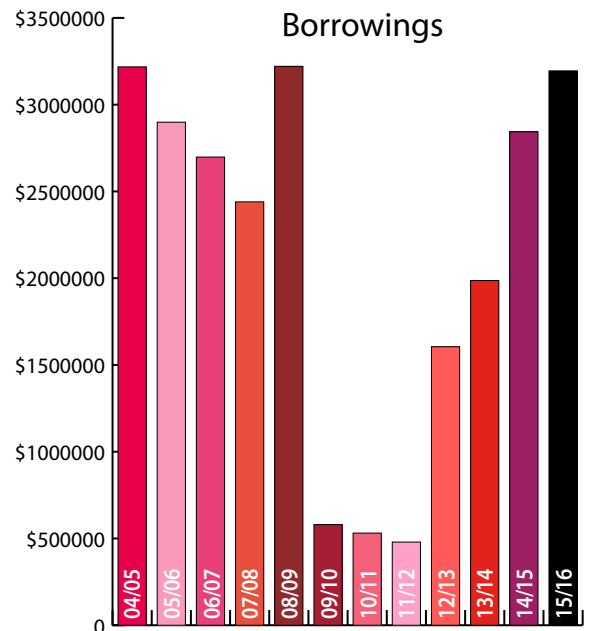
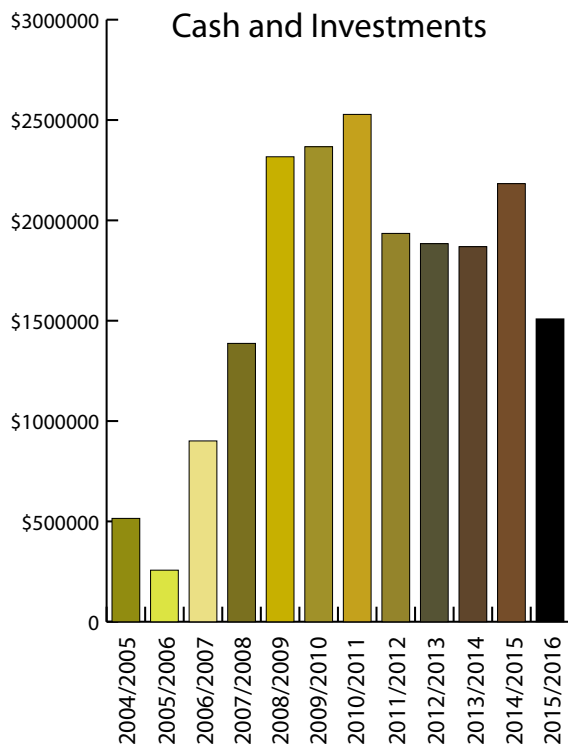
- To continually monitor and review Council's financial situation and report findings to Council in a clear and transparent format on a monthly basis. **(Achieved)**
- Ensuring the issue of accounts for rates and dog notices to our customers are in accordance with Council instructions. **(Achieved)**
- Prepare the annual Financial Statements by the 13th August 2016. **(Achieved)**

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
To review our five year and broader 10 year Financial Plan aimed at providing Council with sound financial management practices, improved cash flow and the ability to meet its existing demand in terms of asset management preservation. (Achieved)	Directions 1-6
To continue to analyse existing processes and practices with the aim of implementing more cost effective and integrated systems to streamline Council operations. (Ongoing)	Directions 1-6
Rationalise Council's assets with particular emphasis on surplus property and the need for a consolidated Council office. (Achieved and ongoing)	1
Set up minimal Council operations within our Visitor Information Centre network. (In Progress)	1
Ensure contemporary systems are achievable through the continual assessment and enhancement of information technology software. (Ongoing)	3.5
Report key performance indicators in various areas to Council to outline our successes and where improvement can be made. (Ongoing)	Directions 1-6
To continue to foster asset management principles throughout the Council. (Ongoing)	Directions 1-6
Undertake internal communication strategies aimed at increasing the level of information to all internal stakeholders across the Council environment. (Ongoing)	Directions 1-6
Compile a contract register to ensure a more streamlined approach to contract management across the organisation. (Achieved)	Directions 1-6
Develop a culture related to the capture of corporate history and continue to improve records management systems. (In Progress and ongoing)	Directions 1-6
Conduct a property auction for properties with three years rates outstanding to recover debt. (Ongoing)	Directions 1-6
Look for resource sharing opportunities with surrounding Councils particularly in regard to our access to the NBN in Triabunna. (Achieved)	Directions 1-6

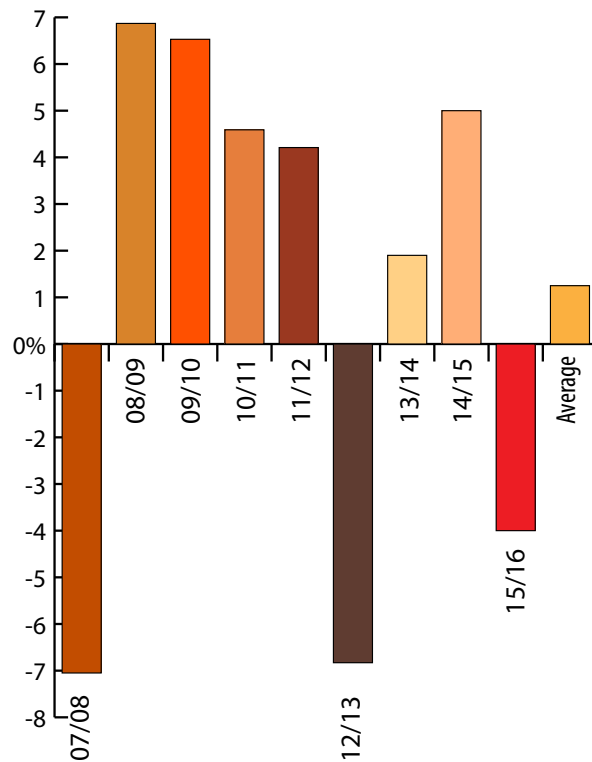
Performance Measures

- Total compliance with all statutory and legislative requirements.
- Facilitating accurate and efficient financial management reporting.
- Formation and analysis of an internal staff survey.
- To have Council's financial statement complete within statutory timeframes and to receive satisfactory audit reports in this area.
- Completion of performance reviews by June 2017.
- Completion of financials by 13th August 2016.
- Completion of the Annual Report.

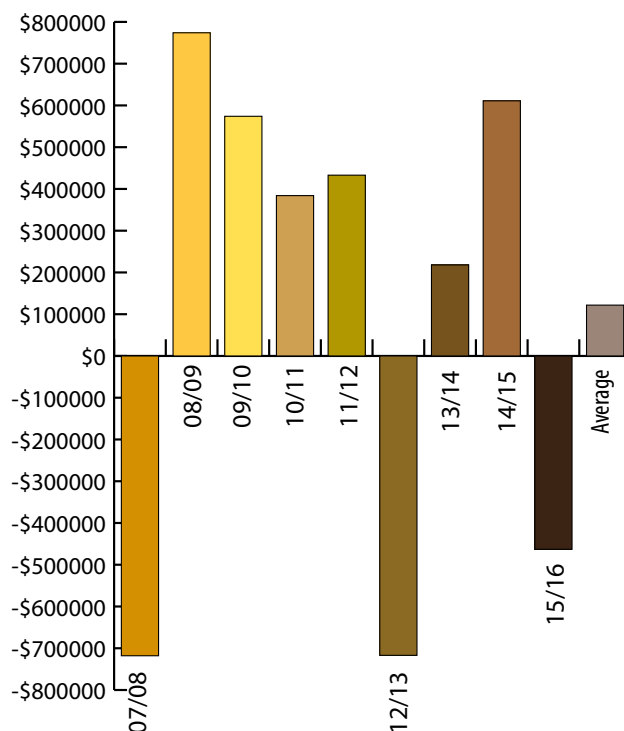
GRANTS RECEIVED 2015-2016					
Type	From	Purpose	From	How Received	Amount
Specific Grant	Department of Social Services	Buckland Fire Brigade	Commonwealth	Application	\$5,000
Specific Grant	Tasmanian Community Fund (TCF)	Educational Bike Circuit	TCF	Application	\$78,778
Specific Grant	Landcare Tasmania	NRM	State	Application	\$9,000
Specific Grant	Department of State Growth	Tourism Funding	State	Application	\$20,000
FAG	Department Infrastructure and Regional Development	FAG Grant	Commonwealth	Yearly	\$624,926
Road Tax	State Growth	Road Tax	State	Yearly	\$1,248
RPHS	Primary Health Tasmania	Rural Primary Health Services	Commonwealth	Application	\$397,807
Roads to Recovery	Department of Infrastructure	Roads to Recovery	Commonwealth	Yearly	\$833,784
Specific Grant	Department of Broadband & Communications	NBN	Commonwealth	Application	\$19,688
Specific Grant	NRM South	NRM	Both	Application	\$98,486
					\$2,088,718

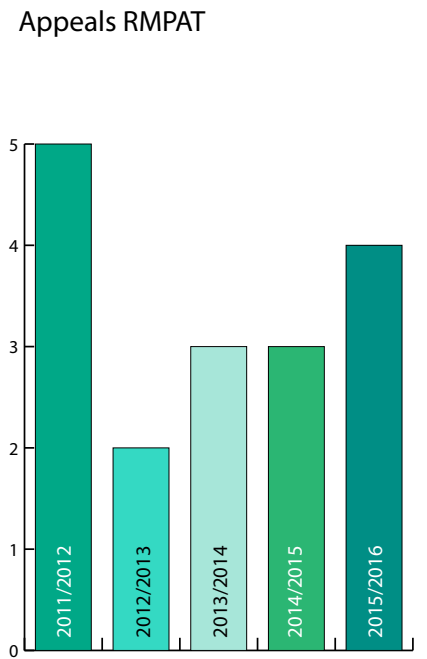
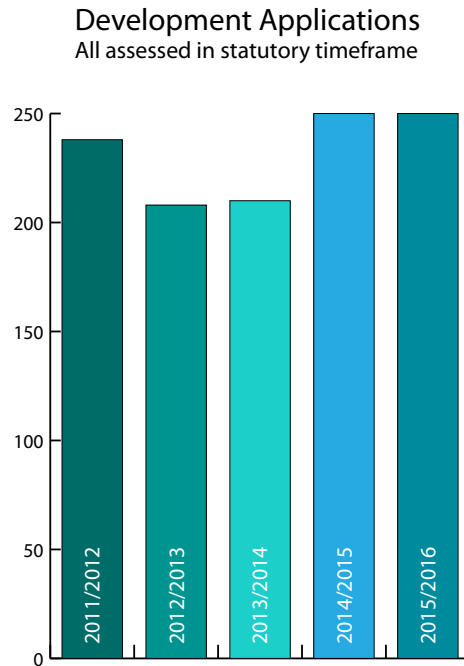
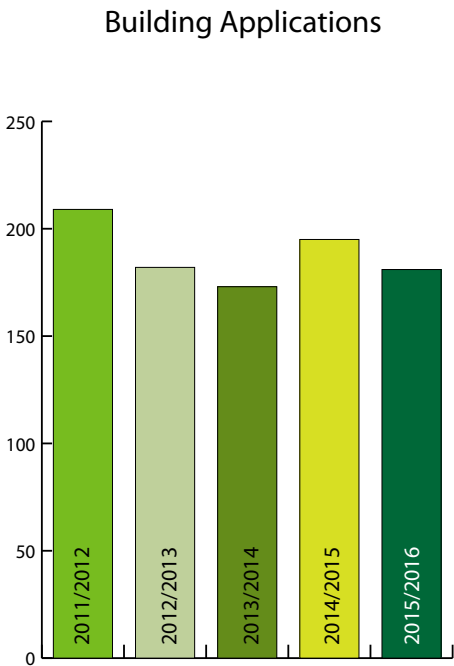
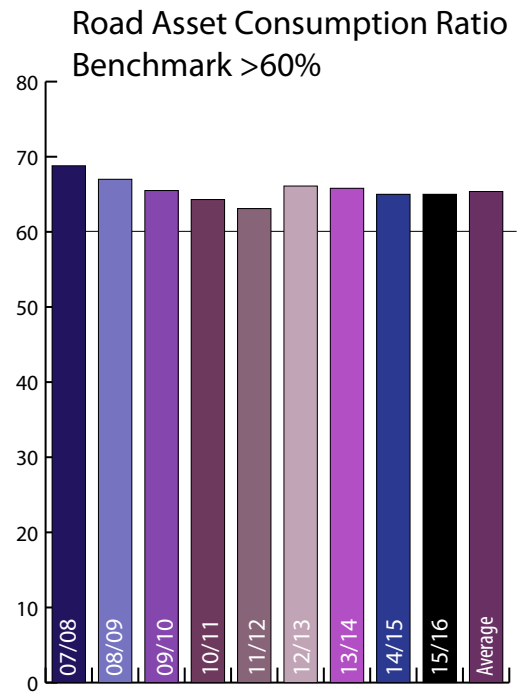
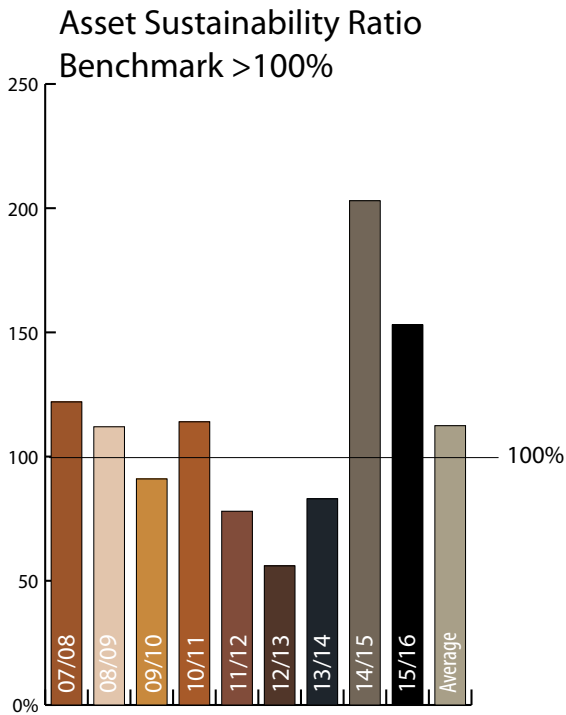


Operating Surplus Ratio Over Time Benchmark >0



Operating Surplus Over Time \$





ELECTED MEMBER PAYMENTS

In accordance with Section 72 (1) (cb) of the Local Government Act, the following table shows the total gross payments made to the Mayor, Deputy Mayor, and Councillors in terms of elected member allowances, expenses and training.

Mayor \$ 34,624

Deputy Mayor \$ 23,686

Councillors \$ 70,532

SENIOR STAFF PAYMENTS

In accordance with Section 72 (1) (cd) of the Local Government Act, the following table shows the total annual remuneration paid to employees who hold senior positions at the Council.

The value includes the cost of superannuation and any motor vehicle and other benefits that may be supplied.

Salary Band per annum	No. of Employees
\$160,000 - \$180,000.....	1
\$140,000 - \$160,000.....	0
\$120,000 - \$140,000.....	1
\$100,000 - \$120,000.....	0
\$80,000 - \$100,000.....	6

TENDERS AWARDED 2015-2016

TENDER NO.	DATE	DESCRIPTION	AWARDED TO	COST (NO GST)	COMMENTS
T001-2015	1/9/2015	Waste Management Tender 7 years	Tox Free	\$395,953	per annum
T002-2015	1/11/2015	Road Sealing Programme	Venarchie	\$322,948	

LOAN SCHEDULE

	Loan Amount	Opening Balance 1/07/15	Payment Principal 15/16	Payment Interest 15/16	Closing Balance 15/16
Swansea Childcare Centre	\$150,000	\$16,250	\$7,500	-	\$8,750
Orford Bowls Club	\$70,000	\$35,254	\$4,545	\$2,143	\$30,708
Waste Management Centres	\$824,000	\$252,779	\$54,155	\$9,890	\$198,623
Triabunna Wharf	\$500,000	\$397,197	\$44,823	\$19,383	\$352,373
Triabunna Marina	\$2,700,000	\$1,143,097	\$38,390	\$57,798	\$2,604,707
Short Term Borrowings Non-Specific (Relates to cash used to buy new Council Chambers)	\$1,000,000	\$1,000,000	\$1,000,000	\$7000	-
Balance of Loans as at 30th June 2016	\$5,244,000	\$2,844,579	\$1,149,416	\$96,217	\$3,195,163

Number and Nature of Complaints 2015-2016

Glamorgan Spring Bay Council received 176 formal complaints during the financial year ended June 2016. A break up of the complaints are as follows:

Roads.....	55
Nature Strips	8
Barking Dogs.....	7
Waste Management.....	4
Fish Farms.....	2
Beach Access	2
Shelter Sheds.....	1
Community Bus	1
Flooding.....	38
Stormwater	26
Signage	3
Triabunna Hall	2
Trees.....	17
Toilets	6
Beach Erosion.....	3
Graffiti	1

**Council also dealt with 164 phone calls on 29/1/2016 regarding flooding problems*

GLAMORGAN SPRING BAY COUNCIL CORPORATE CALENDAR

Title/Requirement	Legislation	Timing	Current	Next Review	Comments
Code of Conduct	LGA28E Review within 12 months of ordinary election	Last reviewed Dec 2014	Yes	No review necessary	New Model Code of Conduct endorsed May 2016
Strategic Plan	LGA66 Must be 10 years, provide director with copy	Needs review Jan-Jun17 LGA 70E then 10 years	Yes	Jan-Jun 17	Ours 2013-2020 under old legislation
Long Term Financial Management Plan	LGA70	Review annually although only review 4 years	Yes	Nov 16	GSB review annually after audit
Long Term Financial Management Strategy	LGA70A	Needs review Nov 2018	Yes	Nov 18	Consistent with LTFMP
Long Term Strategic Asset Management Plan	LGA70B	Needs review June 2018	Yes	Jun 18	Consistent with LTFMP & AMP
Asset Management Policy	LGA70C	Needs review May 2018	Yes	May 18	Consistent with LTFMP, AMP & LTSAMP
Asset Management Strategy	LGA70D	Needs review May 2018	Yes	May 18	Consistent with LTFMP, AMP & LTSAMP
Annual Plan	LGA71	Produced annually, due by 31/08 in each year. Absolute majority required. Not adopted prior to 31 May each year	Yes	Jun 17	Ideally endorsed by Council June meeting
Annual Report	LGA72	Produced annually. Due by 1st Dec each year. AGM must be held by 15th Dec. Advertise twice AGM, motions available refer LGA	Yes	Dec 16	Must be passed by Council by 15th December
Annual General Meeting	LGA72B	Due by 15/12	Yes	Dec 16	Meeting annually
Rating & Charging Policies	LGA86B	Review every 4 years next review Feb 2020	Yes	Nov 19	Review every four years or if strategy changes
Making of rates	LGA118	Annually	Yes		Annually
Public Land	LGA177A	Keep lists or maps of all public land within the Municipal Area, make lists avail. to public	Yes	May 17	Noting - update
Code of tenders and contracts	LGA333B	Review Nov 2017	Yes	Nov 17	Review every 4 years
Customer Service Charter	LGA339F	Review every 2 years next review May 2018	Yes	May 18	Review every 2 years
By-Laws	LGA145 No 1 2008	Review every 10 years	Yes	Jul 18	Must be in place by December 2018
Council Committees	LGA24	After election	Yes	Dec 18	Review after election in 2018
Council Meeting Dates	LGMPR 2005	Annually December	Yes	Dec 16	Annually for the next year place/date

BUDGETED CAPITAL PROJECTS NOT COMPLETED 2015-2016

TOWN	WORKS	BUDGET	COMMENTS ON DELAY
Swansea	Kerb - Rapp St to Old Spring Bay Rd	\$49,100	Design Work
Swansea	Stormwater Gordon St/Old Spring Bay Rd Corner	\$27,200	Design Work
Swansea	Old Spring Bay Road Road Culvert Crossing	\$78,500	Awaiting stormwater management plans
Swansea	Playground equipment replace Duck Park	\$13,150	Equipment investigation
Orford	Mary St Kerb extension	\$30,900	Dependent on private subdivision proceeding
Orford	Foreshore track access steps, safety rails to quarry	\$10,000	Approvals
Triabunna	Esplanade & Roberts extend kerb, fix footpath	\$35,000	Design Work
Triabunna	Barton Avenue foreshore construct walking track (Stage 1)	\$9,000	Seeking Approvals
Triabunna	Wharf and fuel facility-extend main wharf	\$350,000	Approvals
Triabunna	Marina Extension Stages 3 and 4	\$1,500,000	Approvals
Triabunna	Marina Boatramp toilet new facility	\$70,000	On hold pending clarification of location
Municipal	Identity flags and poles	\$16,500	Design Work
Plant & Equipment	Free Roll Compaction Roller	\$46,525	Not available
Swansea	WTS Tip Shop	\$45,000	Needs structured business plan
Buckland	Road Repairs - Kent St reconstruct Buckland Road	\$49,000	Timing issue due to floods
Coles Bay	Unsealed Repair Freycinet Drive - Fisheries	\$35,000	Timing issue due to floods

Total	\$2,364,875
Total Capital Works 2015/2016	\$5,837,875
Percentage Completed	59.49%
Percentage Not Completed	40.51%
Amounts capitalised to accounts 2015/2016 including Works in progress from year ended 2014/2015	\$3,473,000

SAFETY AND RISK MANAGEMENT

The Safety and Risk Management unit is responsible for implementing quality process and practices that in turn reduce the likelihood and/or severity of an incident or accident occurring.

In ensuring we have contemporary systems in place, substantially reduces or mitigates the risk to Council and its community, which would otherwise be adversely affected by potential litigation or negative publicity.

The unit comprises the following areas:

- Occupational Health and Safety
- Risk Management

In 2015-2016 this unit implemented a new safety induction and training program, new procedures for accident investigations and reporting of workplace incident statistics and a new policy and procedure for events risk assessment and management.

Objectives

- To enhance safety awareness across the Council and municipal area.
- To implement quality occupational health and safety and risk management processes.
- To ensure all personnel are adequately trained and accredited so that they can do their jobs safely and competently.
- To liaise with community groups and key stakeholders to better inform our community on risk management issues and collectively implement strategies to overcome these.

Annual Aims for 2015-2016

- Conduct a review of standard operating procedures for staff and create procedures where we may be deficient. **(Achieved)**
- Reduce the number of workplace injuries and lost time to Council. **(Achieved)**
- Aim to reduce the number of incidents attributed to Council from visitors and the community alike. **(Achieved)**

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Review the OH&S Plan for approval by the General Manager and commence implementation of the strategies. (Achieved)	4.1
Conduct a self assessment of existing practices and ensure any deficiencies are subsequently included in the OH&S Plan to be improved. (Ongoing)	4.1
Continue to implement, and enhance where required, the existing Risk Management Plan. (Ongoing)	4.1
Continue to consult our community groups who manage Council assets to collectively enhance existing practices. (Ongoing)	4.1 6.3

Performance Measures

- A reduction in the number and instances of lost time within the workplace.
- Reduces incidents or accidents within our community.
- Enhanced Occupational Health and Safety procedures within Council.
- An overall increase in the awareness of OH&S from staff.

ADMINISTRATION



*Lona Turvey,
Community Development and
Administration Manager*

The administration section of Council deals with the day to day activities of payroll processing, records management, accounts payable and receivable, rating management and reception.

Contemporary systems and practices support the work of the Council, General Manager and staff and provide timely and accurate data and information that assists them to make decisions.

Objectives

- To meet the quality customer service guidelines contained within Council's Customer Service Charter.
- To ensure that the data processed is timely and accurate.
- To ensure that the Council's corporate history is maintained through data storage mechanisms.

Annual Aims for 2015-16

- Ensure rates are set and distributed in July 2015.
(Achieved)

Major projects and tasks for 2015-16

- Ensure continued efficiency of administration.
(Ongoing)

COMMUNITY DEVELOPMENT

The Community Development department provides community support and wellbeing opportunities to the residents of our area that fosters and develops a caring community.

It is responsible for a range of services and activities that increase the wellbeing and quality of life of our citizens. This department is instrumental in supporting community organisations and identifying opportunities for them to prosper both socially and financially as well as facilitating collaborative practices with external partners to provide opportunities for special projects and activities in our community.

The department is staffed by the Manager Community Development and part-time Administrative Assistant.

The department comprises the following areas:

- Community Development
- Events and Activities
- Youth
- Community Safety
- Education
- Health Promotion
- Social, Recreation and Sporting
- Some Volunteers
- Communications
- Aged and Community Care

Objectives

- Deliver a range of quality community services that develop and foster a caring and cohesive community.
- Enhance the opportunities for the community to participate in social and cultural events and activities.
- Promote awareness of Council services to encourage participation in community affairs, activities and events.
- Support the provision of emergency services with particular emphasis on community recovery.
- Work cooperatively with young people, the community and governments to plan and manage appropriate responses to the needs of young people.
- Support programmes and activities promoting the health and wellbeing of the community.
- Provide appropriate and up-to date service information to the community.
- Continue to support Aged and Community Care organisations in their planning and development of health, residential and community care services.
- Support and encourage community volunteers by recognizing and acknowledging their contributions to our area.
- Administering of Council's Community Small Grants Programme.
- Support the relevant organisations in attracting volunteers.

COMMUNITY DEVELOPMENT

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Manage the Elderly Persons Units in Triabunna. <i>(Ongoing)</i>	2.1
Continue to provide programs for the aged as appropriate. <i>(Ongoing)</i>	2.1
Help facilitate events that promote East Coast wine, food and produce. <i>(Ongoing)</i>	3.2
Co-ordinate annual photography competition. <i>(Achieved)</i>	3.2
Production and distribution of the 2016 calendar. <i>(Achieved)</i>	3.2
Co-ordinate other major events for our area such as Australia Day, Youth Week, Carols at the Marina, Seniors' Week. <i>(Achieved)</i>	5.5
Co-ordinate community newsletter. <i>(Ongoing)</i>	6.4
Work with health professionals to increase opportunities for older people to enhance their physical wellbeing. <i>(Ongoing)</i>	2.2
Ongoing support of the Glamorgan Spring Bay Youth Council. <i>(Ongoing)</i>	6.4
Manage the Community Small Grants Program. <i>(Ongoing)</i>	6.2
Support activities that build the capacity of communities to self- manage. <i>(Ongoing)</i>	6.4
Support initiatives that encourage co-operation between townships. <i>(Ongoing)</i>	6.4

COMMUNITY DEVELOPMENT

The following report outlines some of the events and activities carried out during the year, as endorsed by Council in the 2015-2016 Annual Plan:

FESTIVAL OF VOICES EAST COAST UNPLUGGED

The Festival of Voices events held on the East Coast in July, 2015 surpassed expectations. Audience numbers for events were double those of the previous year.

Despite the showery, cold weather more than 450 people attended the Tasmanian Bushland Garden concert with Deborah Conway and Willy Zygier on Friday night, 17th July. It was a real family affair with bonfires, floating lanterns, fireworks, food, wine and hot beverages. Feedback from the audience was very positive and many commented on the great atmosphere.

On Saturday morning, 18th July, approximately 300 people turned up for the Co-cheol event at St John the Baptist Church, Buckland. Many people travelled up from Hobart and surrounds and due to the unexpected large number it was necessary to split the performance and change the audience half-way through. In spite of this, people commented that the performance was absolutely wonderful and was well worth any wait.

Other Festival of Voices Unplugged events were held along the East Coast.



Deborah Conway and Willy Zygier at Festival of Voices Buckland



Festival of Voices at Tasmanian Bushland Garden

SENIORS WEEK 2015

Council on the Ageing (COTA), in collaboration with Glamorgan Spring Bay Council, held the official State launch of Seniors' Week on the East Coast at Milton Vineyard, Cranbrook on 1st October, 2015.

Seniors travelled from all over the municipal area and from other parts of the State for the event which included a mini expo with more than thirty information stands, entertainment by local singer, Ange Boxall, and guest speaker, former ABC journalist and presenter, Judy Tierney. Some of the activities included model yachts on the dam and the Bicheno and Bayside Pentanque Clubs provided



Seniors Week – Gert & Daisy

some demonstrations of the game and also encouraged some seniors to participate.

Food and coffee were also available on site and Council's General Manager and staff were kept very busy cooking and serving the popular barbecue of lamb steaks and gourmet sausages.

Other Seniors' events held throughout our municipal area were:

- Award winning comedy by Alwyn Lewis, Gert & Daisy, at the Orford Hall.
- High Tea at Meredith House, Swansea
- Kayaking in Coles Bay
- High Tea at Brockley Estate, Buckland.
- High Tea at the Bicheno Health & Resource Centre, Bicheno.

KEEP AUSTRALIA BEAUTIFUL TIDY TOWNS STATE AWARDS

The Keep Australia Beautiful Tidy Towns Awards were held at Westbury on 26th September, 2015 and Triabunna was named the overall State winner for 2016.

On announcing the award, the Chief Executive Officer of KAB Tasmania, Geoff Marsh, said that "while Triabunna has faced much publicized, significant economic and community challenges, it has done so with innovation and collaboration to emerge as a revitalized and stronger community with a sustainable future."

The categories under which judging took place were:-

1. Litter Prevention, Waste Management and Resource Recovery.
2. Natural Environment Conservation.
3. Environmental Sustainability

4. Heritage and Culture
5. Community Action and Partnerships
6. Health and Wellbeing
7. Youth Leadership & Activities



Cynthia Maxwell Smith and Lona Turvey receiving the State Tidy Towns Award at Westbury

TRIABUNNA – WINNER 2016 TIDY TOWNS NATIONAL AWARDS

Each year, state and territory Tidy Towns winners are announced between August and November from the Keep Australia Beautiful network. Each winning town is then visited by the Australian Tidy Towns judge and the national winner is announced at the Australian Tidy Towns Awards which are held between March and May.

In March, 2016 the Keep Australia Beautiful Tidy Towns National Awards were held in Toodyay, Western Australia. The state and territory finalists were Albany (WA), Roma (Qld), Orange (NSW), Horsham (Victoria), Mundulla (South Australia), Mount Liebig (Northern Territory) and Triabunna (Tas).

In announcing Triabunna as the overall national winner for 2016, judge, Jill Grant, said, "The combination of vision and guidance provided by the Glamorgan Spring Bay Council

COMMUNITY DEVELOPMENT



Triabunna – overall winner

and the dedicated and consistent efforts of community organisations and volunteers have resulted in numerous initiatives that preserve and enhance environmental quality and celebrate and showcase Triabunna's long history including its links to agriculture, fishing and forestry.

This cohesive and innovative community on Tasmania's east coast has turned itself from a period of economic and social adversity towards an optimistic future through integrated projects and creative collaborations that capitalize on the natural and cultural assets of the town and region."

Triabunna was also the winner of the Environmental Sustainability Award and was Highly Commended in the categories of Community Action and Wellbeing; Young Legends; and Environmental Education.

Triabunna will be hosting the national awards in 2017 which will see delegates from each state and territory visiting our area.

On 19th May a reception was held at the Triabunna Community Hall to celebrate Triabunna's win and to thank individuals, community organisations and businesses that assisted Council staff by making themselves available to meet and speak with the national judge on judging day.

CHRISTMAS PARADE & CAROLS AT THE MARINA

Carols at the Marina, which were to be held in Triabunna on Friday, 11th December, 2015, had to be cancelled due to inclement weather. This was most unfortunate and especially disappointing for the young singers in the Orford Primary School choir, who had been practicing for some time for their performance at the carols.

The Christmas Parade still went ahead but unfortunately the Tasmanian Army Band was unable to lead the parade, however, the band did play under the verandah of the local hotel where most of the people were gathered.

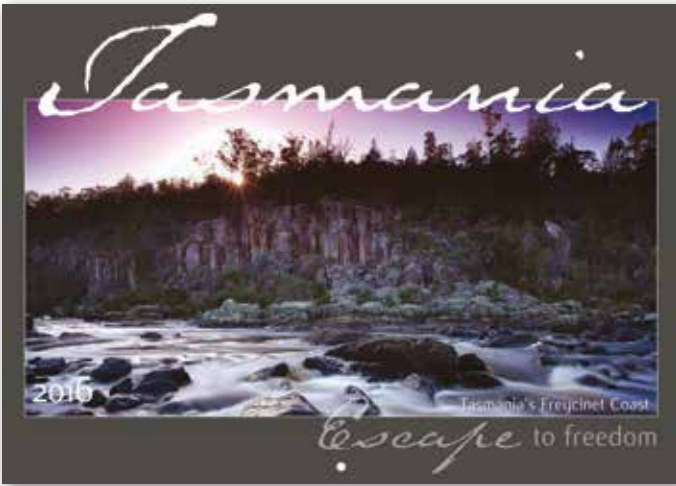
Participants in the parade stoically ignored the rain and continued to the finish line with parade walkers looking very wet and bedraggled at the end.



Australian Army Band at the Christmas Parade in Triabunna

2016 CALENDAR

The 2016 Glamorgan Spring Bay calendar featuring photographs of winning entries from the photography competition again proved to be very successful. The calendar is self-funding and profits are used for youth projects and activities within the municipal area. The



calendar is also an excellent promotional tool for our area and ends up in homes all over Australia and the world.

AUSTRALIA DAY CITIZEN OF THE YEAR

The Orford Hall was filled to capacity for the presentation of the Australia Day Citizen Award which was presented by the Mayor to Murray Watson of Orford. The Reverend Trevor Smith paid tribute to Murray for his service to the community, after which presentations were made by representatives of the Spring Bay RSL Sub-Branch and the Spring Bay Suicide Prevention Network.

Another highlight of the event was the Citizenship Ceremony which was conducted by the Mayor for Maria Lourdes Richter from the Philippines who took the Oath of Allegiance as the final step to becoming an Australia citizen.

Well-known local singer, Ange Boxall, entertained the audience with some traditional Australian songs and Dorothy Duncombe-Jackson recited Australia Day Poem by Mick Colliss.



Murray Watson receives the Australia Day Award from the Mayor

STUDENT LEADERSHIP CONFERENCE

On 2nd March two Council staff accompanied student leaders from Swansea and Orford Primary Schools to the annual Southern Student Leaders' Conference which was held at the Huonville District School. Student leaders from most of the southern schools attended the conference which also provided an opportunity for our students to meet student leaders from other schools to discuss common interests and experiences.

GLAMORGAN SPRING BAY ART PRIZE 2016

The official opening of the Art Prize took place on Friday, 11th March, 2016 at the Swansea Town Hall. Councillor Cadart officially opened the exhibition after Mayor Kent was unable to attend due to illness. Also the curator, Dorothy Duncombe Jackson, took ill on Thursday and was unable to attend the opening night much to her and everyone's disappointment. Dorothy worked tirelessly earlier in the week to ensure that the artworks were hung in the most effective manner.

Judges this year were Emma Bett, Director of Bett Gallery, Dr. Sue Henderson, Artist, Lecturer in Art, University of Tasmania and Luke Wagner, Artist, Director Wagner Framemakers. The judges were very impressed with the standard of the eighty-nine works entered in the Works on Paper competition.

The judges chose two drawings by artist Penny Ruthberg from Margate as the winner of the Federal Group Award (\$3,000). Whilst the works were two separate entries, the



Art prize opening night

COMMUNITY DEVELOPMENT



Penny Ruthberg receives her Award from Justin King, General Manager of Saffire

judges decided to treat them as a diptych. The drawings were titled Shearwater Skull 2 and Shearwater Skull 3 and were graphite on watercolour paper.

The winner of the Tassal Award (\$2,000) was an etching by Diane Masters.

Margaret Coombes won the Swansea/Bicheno Community Bank Award (\$1,000) with a watercolour titled "New Zealand Getaway" and Linden Harris took out the Glamorgan Spring Bay Council Award (\$1,000) with an acrylic painting titled "Collections".

Other awards presented were:

Avalon Coastal retreat Award for Landscape (\$500): Wendy Galloway "Plateau Creek at Dove Lake".

Gallery Artspace Award for Abstract (\$250): Erin Linhart "Animal Love Note"

Spring Bay Studio & Gallery Award for Residents & Ratepayers (\$250): Claire Gill "Shepherd's Song".

Judges also highly commended two works: "Omali – Artist in Residence" by Phillip R Austen and "Below the Line" by Julie Stoneman.

The winner of the People's Choice Award sponsored by Artery was: "Bosum Friends" by Pamela Skromanis.

Council's purchase was a watercolour by well-known artist, Terrence Gough, titled "Lagoon Song"

SEAFEST 2016

Seafest was held on Saturday, 2nd April, 2016. Whilst attendance was very good, unfortunately, because of the very gusty winds, people did not stay as long as they normally would have. Some marquees had to be taken down earlier in the day and the festival was called off mid-afternoon due to safety concerns.

"THE QUEEN" VISITS THE MAY SHAW HEALTH CENTRE INC.

On 21st April, Council sponsored a visit to the May Shaw by Mervyn Magee, who characterised the Queen on what was the Queen's 90th birthday.

All residents of the May Shaw, as well as residents of the elderly persons units, filled the dining room for the show.

Staff at the May Shaw went all out to make it a special



The Queen

occasion with decorations, flowers, a red carpet for “The Queen” to walk down and a small brown dog (not quite a corgi, but close enough).

“The Queen” sang a number of post war songs which had the residents tapping their fingers and feet and many joining in the singing.

At the end of the show, the Queen was asked to cut a beautifully decorated cake which had also been made by one of the staff.

The whole event was most successful with staff commenting that it was the first time they had seen all residents completely engaged at the one time.

THE MAN WHO WAS DROWNED

In conjunction with Salon North-West and Council, Melbourne Theatre Company actor, David Tredinnick, brought his one act play, “The Man Who Was Drowned”, to Swansea and Triabunna in April 2016.

Henry Lawson is one of Australia’s much loved and best known writers and poets of the colonial period, however, lesser known are his constant struggles with the demons that controlled his life.

Tredinnick brought Lawson to life, as he not only portrayed Lawson’s writing, but also his excesses, his alcoholism, depression and poverty.

More than ninety people attended the performance in the Triabunna Community Hall and the play was also enjoyed by an audience of approximately 40 people at the Swansea Town Hall.



David Tredinnick playing Henry Lawson in The Man Who Was Drowned

RECLINK YOUTH FOOTBALL LEAGUE

The Reclink Youth Football League was established in 2008 in response to the lack of sporting opportunities for young people in geographically isolated towns.

Since then the Southern Midlands and Glamorgan Spring Bay Councils have continued to work together to co-ordinate four games each year, followed by a Gala Day held in September at the North Hobart oval. The Gala Day is sponsored by the Southern Midlands Council, Glamorgan Spring Bay Council and Reclink Australia.

Approximately 100 boys and girls from Triabunna, Oatlands, Campania, Bothwell and Tasman District schools participate in the monthly matches that are held in May, June, July and August each year.

RURAL COMMUNITIES PROGRAM

The Rural Communities Program provides a group of second year medical students with a residential experience in a rural community where they actively engage with the community to understand the health care landscape, particularly in terms of the issues affecting people’s health and access to care, service gaps and how informal and formal networks of care supports individuals and families in the community.

Sixteen (16) second year medical students were welcomed to the community by Mayor Michael Kent at a morning tea held on 4th April where they mingled and talked to members of the local community. In the evening the Spring Bay Rotary Club welcomed the students to their weekly meeting and dinner.

As part of their busy schedule, the students ran a program called Spanner in the Works, which is a men’s health initiative by the Australian Men’s Shed Association. A number of community members attended the program for a “health check” which provided the students with an opportunity to have some face to face contact with “patients”.

Over the course of the week, students also visited the local pharmacies, May Shaw Health Centre, Spring Bay Child Care Centre, Spring Bay Community & Health Centre and Prosser House Day Respite Centre. Clinical skills sessions

COMMUNITY DEVELOPMENT

were also provided by our local medical practitioners.

A group forum with various service providers, including Rural Alive & Well, police, paramedics and volunteer ambulance officers, was also held.

At the end of the week, the students reported back to the community on what they had learned about living in a rural community and rural health services.

TASMANIA SINGS – FESTIVAL OF VOICES

A combined East Coast Choir, including students from the Swansea and Triabunna Schools, participated for the first time in this year's Festival of Voices Tasmania Sings which was held in the Federation Concert Hall on 30th June, 2016. This was the fifth year this event has been held and gives school children from around Tasmania the remarkable opportunity to work with many esteemed conductors. This year renowned Richard Gill OAM was the guest conductor.

Sixteen (16) Swansea Primary School students and six (6) Triabunna District School students formed the East Coast Choir and joined with more than 300 singers from eleven (11) different Tasmanian schools to perform at the opening night of the Festival of Voices. It was an amazing sight to have so many young people on the stage at



Fire Breathing Dinosaur at Festival of Voices

the Federation Concert Hall performing in front of the Governor of Tasmania and other officials, including the Premier of Tasmania.

Donations received from the Pop-up Book Stall (PUBS) contributed to the bus hire costs for this event.

DARK MOFO 2016

The Triabunna Dark Mofo Night Garden event went ahead on Friday, 24th June, 2016 after being postponed earlier in the month due to bad weather. Despite having to set up in rain the night before, Friday night was cold but fine.

Students from the Triabunna District School had worked with staff and students from the Tasmanian College of the Arts, UTAS, to produce B-grade horror films of their Triabunna gardens.

The horror films were projected alongside existing plant thriller films (in the style of the Hollywood blockbuster 'The Day of the Triffids') onto buildings and homes in Vicary and Charles Streets.

Vicary and Charles Streets were closed to traffic enabling people to wander freely around viewing all the projections before ending up at the marina to enjoy some of the delicious hot food and beverages available from stalls set up in the area.

PHOTOGRAPHY COMPETITION 2016

The winner of the 2016 Glamorgan Spring Bay Photography Competition was David Lennon of South Hobart with his image titled "Milky Way over Hazards". There were a total of 117 entries.

- Runners-up (in no particular order) were:-
- Jim Lovell – "Sunset from Richardson's Beach, Freycinet".
- Maree Woolley – "Cast of Colours", Spring Beach.
- Stewart Bayles – "A Day in June", Kelvedon, Swansea.



Photography Competition Winning Image by David Lennon

- Maurice Banks – “Morning Glow”, Saltwater Creek, Swansea.
- Maurice Banks – “Golden Rays”, Schouten Beach, Swansea.
- Ian Bresnehan – “Snowin’ on the Thumbs”, Orford.
- Christopher Dick – “Twamley Homestead”, Buckland.
- Janet Hawkins – “Through Rose Coloured Glasses”, Coles Bay.
- Barbara Townsend – “Red Rock Lustre”, Bicheno.
- Olivia Martyn – “Ola Linda”, Boltons Beach.
- Geoff Swan – “Bicheno Wave Sunrise”, Bicheno.
- John Smith – “Diver and Jellyfish”, Waubs Bay, Bicheno

DIGITAL HUBS PROGRAM

The Digital Hub, which was set up in the Spring Bay On-Line Access Centre, Triabunna, following a successful grant application from the Commonwealth, has been providing free computer courses since January 2013. The program was due to finish in December, 2014, however, an extension was granted and the courses continued until June, 2016 when all funding was expended.

COMMUNITY SMALL GRANTS PROGRAM

Council’s Community Small Grants Program provides financial assistance to community groups and organisations for projects, events and equipment which provide a benefit to the Glamorgan Spring Bay community. Council determines its allocation during

budget deliberations and applications are considered throughout the year until those funds are exhausted.

The following grants were approved under the Community Small Grants Programme in 2015-2016:

	(\$)
Bicheno On-Line Centre	1,000
Orford & District Riding Club	1,000
Orford Odeon Inc.	495
Triabunna Volunteer Fire Brigade.....	1,000
Pademelon Park Wildlife Refuge	1,000
Spring Bay Museum.....	1,000
Ange Boxall.....	500
Freycinet Sports & Community Club Inc. Women’s Committee.....	300
Marcia Harvey Wildlife Carer.....	500
PUBS (Pop Up Bookstall)	179
Stompin’ Youth Dance Company	1,000
Multisport Tasmania – Coles Bay Half Triathlon....	1,000
Glamorgan Lions Club.....	700
Spring Bay Lions Club	500
Spring Bay Studio & Gallery – Spring Bay Heritage Project	1,000
Swansea Primary School.....	520
Bicheno Petanque Club	1,000
Orford Cricket Club.....	1,000
Bicheno Community Health Group Inc.....	1,000
Spring Bay Volunteer Ambulance Group	2,000
Freycinet Volunteer Marine Rescue	1,000
Swansea Primary School.....	1,000
Spring Bay Junior Netball Association	306



Co-Cheol at St John the Baptist Church Buckland

ECONOMIC DEVELOPMENT AND TOURISM

Council continues to facilitate, promote and market local and municipal businesses and economic development ideas, innovations and opportunities.

The aim is to ensure that Council has up to date information on the economic development area, in order to ensure informed strategic decisions for our community and Council.

Tourism remains vitally important to the economy of the Glamorgan Spring Bay area. In recognition of the importance of tourism to our area, Council has renewed its commitment to fund East Coast Regional Tourism Organisation (ECRTO) in partnership with Break O'Day Council and Tourism Tasmania. This organisation has been in place since October 2012.

ECONOMIC DEVELOPMENT

Objectives

- To work in partnership with Government, local authorities and local operators.
- Identify funding opportunities to continue supporting this role.
- Look for economic development opportunities within the Municipality but with a particular focus on Triabunna.

Annual Aims for 2015-2016

- To continue fostering a relationship with Government agencies in relation to Economic Development. **(Achieved)**
- Continue consultation with key stakeholders. **(Achieved)**
- Investigate the formation of an economic development steering committee for the Municipality in conjunction with the Department of State Growth and other key stakeholders. **(Ongoing – Not Achieved)**



The Road Ahead Kelvedon Beach by M. Turnbull



*Terrace Houses Maria Island by
Martin G Bernacchi*

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Identify any funding opportunities for this area. (Ongoing)	3.1 3.2
Investigate the possibility of new industry growth in the Municipal area and in particular Triabunna. (Ongoing)	3.1 4.2 4.3
Implement strategies identified in the Swansea, Coles Bay, Triabunna/Orford and Bicheno Structure Plans. (Ongoing)	4.3 4.5 5.4
Significant progress with the development of the "Solis" project. (Ongoing)	3.1 4.2 4.3
Design and market the "Marina Views" Estate. (Ongoing)	4.2 4.3 6.3

Performance Measures

- Additional funding opportunities sought to initiate key programs.
- Identify options for new industry growth in our Municipality and implement.
- Significant progress with both Marina Views and Solis projects.

TOURISM

Council continues to facilitate, promote and market local and municipal tourism businesses through our commitment to part fund the East Coast Regional Tourism Organisation (ECRTO).

Council supports ECRTO financially and with in-kind support where appropriate.

Objectives

- To continue to support the operation of ECRTO in conjunction with the Break O'Day Council to facilitate and advocate for tourism development on the East Coast.

Annual Aims for 2015-2016

- Support the ECRTO in conjunction with the Break O'Day Council in the development of tourism products, infrastructure and building the East Coast and Great Eastern Drive destination brands.

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Continued support of and representation on the East Coast Regional Tourism Organisation Board. (Achieved)	5

Performance Measures

- Increase visitor numbers to the East Coast and industry/community acceptance of the Board.

VISITOR CENTRES

Council has three Visitor Centres at Triabunna, Bicheno, and Swansea that are all accredited “Yellow I” centres. It is envisaged that over time these centres may obtain a break-even financial status by sharing facilities and staff although this is becoming increasingly difficult with the new electronic age taking over many of the traditional services that these centres were providing.

They aim to provide quality advice and information to tourists and visitors to our area and act as a Council agency. Each Centre reports to a Manager Visitor Information Services.

Volunteers form an integral part of our centres.

The unit comprises the following areas:

- Visitor Information Services
- Advertising of local businesses
- Product and event sales
- Council agency

Objectives

- To maximise the economic benefits of tourism to Glamorgan Spring Bay Municipality.
- To establish fully operational and in the future work towards self funded Visitor Centres in Swansea, Triabunna & Bicheno.
- To deliver to the community and visitors alike, a welcoming and informative experience to our Visitor Information Centres.
- To acknowledge and encourage participation from our volunteers.
- To utilise the Visitor Information centres in Swansea and Bicheno as Council service centres for residents and ratepayers



Boats, Little Swanport River by S. Buckley

Annual Aims for 2015-2016

- To encourage visitors to stay longer within the Glamorgan Spring Bay area. **(Ongoing)**
- Identification of funding opportunities to enhance our centres. **(Ongoing)**
- To deliver high quality support services to our community and our customers. **(Achieved)**
- Ensure effective communication with the East Coast Regional Tourism Organisation (ECRTO) as the entity that undertakes marketing and promotional activities of our area. **(Achieved)**
- To maintain 'Yellow I' status for the network. **(Achieved)**
- To have the Swansea and Bicheno centres established as Council service centres, in addition to the visitor information role. **(Achieved and in progress)**

Performance Measures

- Success in our grant submissions.
- Progress towards break-even status.
- Results of the visitor surveys.
- Volunteer numbers increased and skills enhanced.
- Increased numbers utilising the 'Book Easy' functionality.
- Increased revenue from retail sales.

Programs and Projects for 2015-2016	Community Strategic Plan Linkage
Maintain sales at all Visitor Centres. (Achieved)	5.3
Undertake a volunteer drive. (Not Achieved)	5.3
Undertake a quality training and development program of our staff and volunteers engaged at the Centres. (Achieved)	5.3
Implement procedures and practices that will streamline operations and create efficiencies at the Centres including a revision of the existing Staff Induction and Procedures Manual. (Achieved)	5.3
Implement a visitor survey which will gauge satisfaction of our services and provide the ability for suggestions to be made regarding the improvement of our Centres. (Achieved)	5.3
Implement Council's policy aimed at recognising the contribution made by volunteers by making a donation to them to offset costs incurred in order to assist at the Centres. (Achieved)	5.3
Make substantial progress towards the Centres being self-sustainable. (In Progress)	5.3
Promote community and tourism business awareness of the Centres and what their main purpose is. (Ongoing)	5.3
The Centres in conjunction with the Tasmanian Visitor Information Network are implementing an application for iPhone and iPads called "Appngo" which will show the nearest visitor centre whilst they are traveling ensuring a great marketing tool for our centres. (Achieved)	5.3
Undertake specific skills training with staff encompassing Certificate III in Tourism. (Achieved)	5.3
Maintain involvement in the Regional Tourism Awards and also look to submitting an application for the TICT Tasmanian Tourism Awards. (Achieved)	5.3

NATURAL RESOURCE MANAGEMENT



Melanie Kelly, Manager Natural Resources

The Natural Resource Management Department comprises the following areas:

- Natural Resource Management
- Integrated Catchment Management
- Climate Change / Sustainability

Our aim is to continue to make a significant contribution to the understanding, use, management and protection of the natural environment in Glamorgan Spring Bay.

Council will continue to engage in Natural Resource Management and Sustainability and support the community in their establishment and management of relevant projects and initiatives.

Objectives

Legislation, policy and plans

- Review and enhance the communication mechanisms and events that enable Councillors, staff, residents and visitors to understand and appreciate the value and benefit of Commonwealth and State legislation, as well

as relevant regional and local plans, policies and practices as they pertain to Natural Resource Management.

Environmental Values

- Continuously inform and educate residents and visitors on environmental values and their contribution to social and economic wellbeing, management and protection.

Climate Change and Sustainability

- Continue to engage with local, regional, State and national climate change and sustainability programs and support communities in their establishment and management of relevant projects and initiatives.

Natural Assets, National Parks & Crown Reserves

- Continue to strengthen strategic partnerships between all sections of Council, NRM South, State and Commonwealth Government Departments with the aim of improving communications with and assisting in the management of our many natural assets from those in National Parks, State and private reserves as well as those leased, licensed and owned by Council.

Resources

- In conjunction with State libraries, schools, resource centres and community organisations, facilitate public access to a wide range of environmental and sustainability reports, books, resources and tools.

Integrated Catchment Management

- Engage with key stakeholders and the broader community in the development and implementation of catchment management planning projects and processes.

Marine, Coastal and Estuarine:

- In partnership with State and Commonwealth Government Departments and communities, participate in relevant strategies, plans and projects that

protect marine, coastal and estuarine resources and complement commercial and recreational fishing and aquaculture.

Built Environments:

- Ensure all growth or redevelopment of built environments is well managed, serviceable and sustainable and will provide communities with benefits which are environmentally, socially and economically balanced.

Contemporary / Historical Indigenous Tasmania

- Strengthen relationships with the Tasmanian Aboriginal community and ensure that Council has the necessary systems and capacity to protect and enhance Aboriginal heritage values.



Controlling gorse around the perimeter of Moulting Lagoon



Biosecurity and invasive species forum in Orford

NATURAL RESOURCE MANAGEMENT

Programs and projects 2015-2016	Community Strategic Plan Linkage
Continue to support integrated catchment management through the Catchments To Coast program and the implementation of catchment management plans. (Ongoing)	4.1 4.6 6.4
Continue to implement the GSB Weed Management Plan. (Ongoing)	4.1 4.6 6.4
Continue to be involved in and seek funding/ resources from regional, state and national NRM programs. (Ongoing)	4.1 3.1 4.6 6.4
Ensure that Council continues to meet relevant NRM legislative obligations and communicates this to the community via newsletters and other forums. (Ongoing)	4.1 4.3 4.6
Continue to support the GSB NRM Committee as a key link between Council and the community on NRM issues, as well as supporting other community groups with NRM objectives. (Ongoing)	4.1 4.6 6.4 6.5
Continue to work and develop partnerships with Parks and Wildlife Service, Crown Land Services, TasWater, DPIPW, Department of State Growth (DSG) and other agencies with regards to NRM values on public land. (Ongoing)	4.1
Continue to participate in a range of climate change mitigation and adaptation initiatives, including the implementation of the Climate Change Corporate Adaptation Plan. (Ongoing)	4.1 4.4 3.5
Continue support for annual community events such as National Tree Day, Clean Up Australia Day as well as other markets, festivals and school activities. (Ongoing)	4.1 2.3 5.5 6.4
Ensure that development assessments strive to meet Triple Bottom Line Principles. (Ongoing)	4.1 4.3 4.6
Continue participation and development of sustainability initiatives, particular energy use management both for Council and the community. (Ongoing)	4.1 4.4 6.4

Programs and projects 2015-2016	Community Strategic Plan Linkage
Develop systems and capacity to protect and enhance Aboriginal heritage values whilst building relationships with the community. (Ongoing)	4.3
Continue to work with Council's Works Department, community and other relevant agencies in the strategic management of Council owned, leased and licensed public reserves, with a particular focus on the protection of natural assets through the development and implementation of vegetation management plans for reserves in each town. (Ongoing)	4.1 1.2 1.3
Initiate and / or continue support for sustainability initiatives such as energy management, sustainable waste management, community gardens, and Tidy Towns. (Ongoing)	3.5 4.4 6.4
Development and implementation of action plans, strategies and policies in consultation with relevant sections of Council and other key stakeholders. In particular the Native Flora and Fauna Management Plans, Weed Management Plan and Catchment Management Plans. (Ongoing)	4.3
Ongoing development of the Catchments to Coast program with key stakeholders. (Ongoing)	4.1 4.3 4.5
Continue to initiate, encourage and participate in skills development and training opportunities, and make these available to community whenever possible. (Ongoing)	3.4 6.4
Clean Up Australia Day National Tree Day World Wetlands Day Coastal and Marine Education – Seafest 2016	4.1 5.1 5.5



Schools Tree Day at Swansea Primary School

Natural Resources Management Department

The NRM Department consists of a full time manager, part time Administration and Communications Officer, Sustainability Officer, and Biodiversity Officer. Two part time On Ground Works Officers work across the NRM and Works Departments primarily focused on weed control activities. Additional casual on ground staff are employed as required to ensure the timely delivery of projects.

The NRM Department continues to support and report to the Glamorgan Spring Bay NRM Committee (NRMC). The NRMC is a Section 24 Special Committee of Council and currently has 18 members representing a broad range of community, government and businesses interested in the sustainable management of our natural resources.

In May 2016 the NRMC held the Committee's 50th meeting. A cake was made to celebrate this milestone and Chair David Tucker and Councillor Bertrand Cadart had the honour of cutting the cake.

Catchments to Coasts (CtC)

Council and NRM South fund a part time CtC Coordinator. Catchments to Coast projects (funded by NRM South) in 2015-2016 included; continuing resident and migratory shore bird awareness raising; ongoing boneseed control in Bicheno; on ground works to enhance the natural values at Moulting Lagoon Ramsar Wetland; Biosecurity and Invasive Species community forum in Orford; sandy soil amelioration trials; serrated tussock monitoring and land owner engagement; World Wetlands Day event at Moulting Lagoon; development of two threatened species postcards.



Ongoing boneseed control and native regrowth in the Bicheno Crown Reserve



Green Army team working at East Shelly Creek



Green Army commencing work on Brushy Plains Rivulet walking track

NATURAL RESOURCE MANAGEMENT

National Whale Trail

In 2015-2016 funding was received from the Australian Government's National Landcare Programme to participate in the National Whale Trail initiative. In Glamorgan Spring Bay the Whale Trail project included the installation of coin-free binoculars at Cape Tourville in Freycinet National Park and the development and installation of six Whale Trail

interpretation signs in partnership with DPIPWE. The interpretation signs are located at Waubs Bay and the Blowhole in Bicheno, Friendly Beaches in the Freycinet National Park, Spiky Beach just south of Swansea, the Saltworks boat ramp and the cliff top walking track in Orford.



Whale watching binoculars at Cape Tourville by Richard Dakin PWS

PROJECT IN FOCUS:

Paradise Probation Station Preservation Works

This project provided important skills training for youth from Triabunna District School in track making, vegetation management, archaeological survey and building interpretation plinths at the Paradise Probation Station at Orford on the old Convict Road.

The project was managed by the Centre for Heritage at Oatlands – Heritage Education and Skills Centre (HESC) in partnership with the Glamorgan Spring Bay Council, co-funded by a grant from the Tasmanian Community Fund.

The Catchment Coordinator and Project Manager worked with four students and cleared the Probation Station of scrub and some larger trees to expose the ruins and prevent the trees from doing further damage to the existing walls and foundations.

The students were kept busy brushcutting and throwing the tree foliage into heaps ready to burn which helped to clear the site.

Five 'plinths' were constructed using the (mostly broken) locally made bricks from the site. These plinths will later be used to support some interpretive signage about the site.

It is anticipated that there will be more work on that site next year, and the possibility of working a similar type of project at another heritage site in the municipality.



Remains of the courtyard at the Paradise Probation Station

Community Engagement

Council's NRM Department continues to undertake a range of community engagement activities including; community education and awareness raising; accessing grants for both Council and community on ground works; ongoing implementation of the Glamorgan Spring Bay Weed Management Plan; and supporting community groups with on ground and strategic activities on many public reserves throughout Glamorgan Spring Bay. Council's NRM Department continues to support local community groups and individual volunteers.

Council worked closely with the Tasmanian Fire Service and the Coles Bay Volunteer Brigade in planning and undertaking a fuel reduction burn in the Rita and Doris Reserve in Coles Bay. This work has set an excellent model for a partnership approach to fire management planning and fuel reduction activities.



Bird watching at World Wetlands Day

NATURAL RESOURCE MANAGEMENT

Communications

Communications continue to be a key priority for Council's NRM Department and each year we develop and implement a Communication Plan. The Plan guides how we keep the community informed about and engaged with Council's NRM activities and objectives. Information is communicated via a variety of channels; newsletters, newspapers, radio, brochures, flyers, Council's website, post, email and social media, public events/markets, schools, interpretation signs, and Visitor Information Centres.



At the Coles Bay market

Reporting

Monthly reports to Council and quarterly reports to the GSB NRM Committee are provided in line with the GSBC Annual Plan & Budget Estimates, and the GSB Community Strategic Plan.

Sustainability

Council continued improvements in waste and recycling collection at events and public places with customised bins and signs, and by distributing recycling information and updates via local newsletters and stalls at local events. Funding was acquired to purchase public place recycling bins for Swansea, Bicheno and Coles Bay. The new public place recycling bins are

located in prominent, highly trafficked locations, use customised signs and have been favourably endorsed by council works staff. The new bins also attract positive comments from locals and visitors who appreciate the opportunity to recycle when out and about and the clear instructions provided on the bin signs contributes to contamination levels being much reduced. Sustainability in schools was further supported with waste and recycling presentations held in Swansea and Orford schools in conjunction with Southern Waste Strategy Authority.



Public Place Recycling Bins, Bicheno

Community based sustainability initiatives and projects were recognised via Council's participation in the Keep Australia Beautiful Tidy Towns program. Triabunna was the overall winner in Tasmania and went on to win the national award for Australia's Tidiest Town and Most Sustainable Community. Triabunna was also the national winner of the Environmental Sustainability category. The judge commended the Glamorgan Spring Bay Natural Resource Management Committee for its role in overseeing a range of initiatives including weed management, clean up days, litter prevention and biodiversity protection. Triabunna was also highly commended in the Environmental Education category with Seafest, programs at Triabunna District School and the NRM Shorebird and Catchments to Coast projects contributing to the judge's impressions of a strong environmental ethic existing within the region.



Steam wand spraying in Triabunna

Other sustainability projects within the community such as the Garage Sale Trail continue to be supported. Energy efficiency is promoted via community education resources such as the Home Energy Audit Toolkit. A process of auditing the energy efficiency of council owned community buildings has also commenced. The first building to be assessed was the Bicheno Health and Resource Centre. Some of the retrofitting upgrades may be achievable within the current building maintenance budget although most upgrades will require costing and potentially community fundraising and grant submissions to complete. Other council owned community buildings will be assessed in the future.

Climate change

Council continues to be involved in the Regional Climate Change Initiative (RCCI) together with other councils in southern Tasmania with a number of collaborative initiatives ongoing and in development.

The Communities and Coastal hazards Project for Triabunna and Orford was initiated by the Tasmanian Government through the Department of Premier and Cabinet's Climate Change Office (TCCO). The project was managed by TCCO, in partnership with Glamorgan Spring Bay Council. AECOM Australia was engaged to work with TCCO, councils and local communities. The project commenced in August 2015.

The project worked with coastal communities in Orford and Triabunna to raise awareness of their vulnerability to current and emerging coastal hazards such as erosion,

inundation and sea level rise.

Community forums were held in March 2016, to provide information to residents on the investigations completed to date, the evidence for projected risks and impacts, and the opportunity to explore different pathways for responding. A draft report was also published on the council website. Workshops and briefings were also held with council staff and councillors.

The final report was endorsed in September 2016.



Community workshops Triabunna and Orford

Smarter Fleets

Glamorgan Spring Bay Council was chosen to participate in the Smarter Fleets Project. This project managed by the Tasmanian Climate Change Office was a twelve month pilot program involving a number of participants including TasPorts, TasNetworks and TasTafe, Clarence and Kingborough Councils. The objective of the project is to improve fleet management and reduce fuel costs and greenhouse gas emissions by implementing or investigating a number of strategies. NRM and Works managers and staff compiled data and participated in workshops to improve efficiencies.

REGULATORY SERVICES



Winny Enniss,
Manager Regulatory Services

ENGINEERING AND TECHNICAL SERVICES

The Engineering and Technical Services unit has the responsibility of ensuring the technical needs of the community are met by the provision of quality engineering advice.

- The unit comprises the following areas:
- Condition assessment of some classes of assets.
- Technical input into development/subdivision applications.
- Caravan licensing
- Fire abatement
- By-law enforcement

Objectives

- Provide accurate technical input into development/subdivision applications and other necessary applications made to Council.
- Assist with the design of capital projects
- Provide assistance ensuring designs include regard for the future demands.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Provide timely and accurate professional assistance to Council and the public. (Ongoing)	1.0
Ensure that Council infrastructure assets associated with public and private development/subdivision complies with statutory requirements. Undertake project supervision as required. (Ongoing)	1.3
Ensure that the data capture related to development/subdivision infrastructure is accurate and populated to Councils asset register. (Ongoing)	1.0
Carry out regular inspections of properties in relation to fire abatements and undertake enforcements where necessary. (Ongoing)	6.7

Performance Measures

- Investigate requests promptly and take follow up action where necessary.
- Quality major program delivery, within required timeframes, on budget.
- Administer external contracts in relation to major projects.
- Increase in the number of caravan registrations.
- Less fire abatement complaints received.

Twenty nine (29) nuisance abatement notices were issued for the financial year and four hundred and seven (407) caravan licences were issued. Council has an Environmental Health By-Law that includes regulations for the use of caravans within our municipal area.

PLANNING

All individuals, communities and developers who undertake a development or project within the Glamorgan Spring Bay Municipality will meet or exceed the requirements of the Town Planning Scheme and associated policies and procedures.

The Planning unit is staffed by a part time Administration Officer, a contract planner and engineer with assistance from the Regulatory Services Officer. The unit's role is to manage the assessment process for planning applications across the municipal area in line with Council's planning scheme. This unit has an extensive interface with the community in order to provide information, and where possible guidance to potential developers within our area.

Spiky Beach stone family by S. Buckley

The unit comprises the following areas:

- Planning Assessment
- Issuing of Planning Permits
- Development Compliance
- Information and Support Services to Developers

Objectives

- To provide a framework to encourage development within our area that meets the needs of the community and encourages the sustainable use of the area's resources, in accordance with the provisions of the Land Use Planning and Approvals Act 1993.
- Ensure that all developments and the land and building environments meet all statutory requirements, are complementary to the natural heritage and meet community expectations.
- To administer the Glamorgan Spring Bay Interim Planning Scheme 2015.



REGULATORY SERVICES

Programs and projects 2015-2016	Community Strategic Plan Linkage
Assess development applications against the requirements of the Glamorgan Spring Bay Planning Scheme. (Ongoing)	4.2
Ensure compliance with Councils planning scheme and government legislation. (Ongoing)	4.3
Facilitate economic development through streamlining pre development process. (Ongoing)	3.1
Utilise technology to streamline the lodgement process for development and building approvals. (Ongoing)	3.5
Implement a new planning scheme in accordance with the Regional Land Use Strategy, structure plans and the Common Key Elements Template. (Achieved)	3.1
Implement the electronic lodgement of development applications including video conferencing and document sharing as part of the Digital Local Government program. (Achieved)	3.5

Performance Measures

- Processing of development applications within the required timeframes.
- Technical data is captured in the GIS system.

Development applications indicated steady development and building activity during the year. The annual approvals figures were the same as the previous year. 'No Permit Required' applications increased from the previous year, resulting in no permits required for certain uses if they complied with the development standards of the relevant zone. The total developments received for the financial year was 250 of which 29 were subdivisions/boundary adjustments. Thirty six (36) applications were assessed to be NPR (no permit required).

The department approved 218 development applications for the 2015 - 2016 year in accordance with time limits prescribed under the *Land Use Planning and Approvals Act 1993*.

There were no Planning Scheme amendments initiated during the financial year and five appeals were lodged against Council planning decisions. The operation of both the Tasmanian Planning Commission and Resource Management and Planning Appeals tribunals increasingly focused on ensuring Council, acting as Planning Authority, appropriately, consistently and strategically carries out its functions and responsibilities. The cost associated with both jurisdictions has risen both in terms of presenting cases and the implications of improper decision making.

The new Glamorgan Spring Bay Interim Planning Scheme was declared by the Minister on 29th July 2015 and became operational from 5th August 2015. The new scheme and maps are available online at www.iplan.gov.au or you can access these via Council's website at www.gsbc.tas.gov.au.

There are significant benefits that will result from an updated and revised planning scheme, with improved day to day 'development processing' operations of the municipality, as well as encouraging pragmatic, sustainable and appropriate investment and growth both in the settlements and throughout the municipality. Council will continue to rigorously pursue this vitally important project with the respective government agencies



Kelp 02 Nine Mile Beach by L. Sussa

BUILDING

Council operates as a Building Permit Authority with all applicants providing self-certification of building plans.

The role of this unit is primarily a regulatory one, to ensure compliance with legislative requirements in relation to building applications and enforcement. The primary aim is to undertake this role in a cost effective manner, while ensuring the appropriate standards of service are maintained.

This division was staffed by one full time Administration Officer supported by Manager Buildings and Marine Infrastructure performing the role of Permit Authority.

The Plumbing Authority and Building Surveying Services were provided under contract from Brighton Council and Building Surveying Assessment Services. A total of 181 building permits were received and 167 applications were approved for the financial year, which is lower than the previous financial year.

The unit comprises the following areas:

- Permit Authority Function
- Plumbing Assessments
- Building Assessments (where applicable)
- Regulatory Compliance and Enforcement
- Information and support Services to Developers

Objectives

- To perform technical assessments of applications received in accordance with the requirements of the Building Act 2000, and the *Local Government Act (Building and Miscellaneous Provisions) Act 1993*;
- To ensure compliance with the Building Code of Australia and Tasmanian Plumbing and Building Regulations (2004), an external building surveyor provides building control functions on behalf of Council for building permits issued prior to 2006.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Process building applications promptly within the time limits prescribed under the Building Regulations. (Ongoing)	3.5
Enforce the standard of building, plumbing and drainage regulated by the Building Code of Australia and its associated Regulations. (Ongoing)	4.4
Implement the electronic lodgement of building applications including video conferencing and document sharing as part of the Digital Local Government program. (Achieved)	3.5

Performance Measures

- Assist developers in submitting their applications.
- Applications are processed within the required timeframes.
- Efficiency of the administrative systems and unit.

ANIMAL/PARKING CONTROL

The animal/parking control program undertakes a regulatory role in relation to the control of dogs and other livestock within the municipal area and parking within the town streets. Council's Municipal Inspector carries out all animal control functions in accordance with the Dog Control Act 2000 as well as the parking control program which undertakes to enforce and monitor parking functions within municipal streets for Council in accordance with the Traffic Act 1925.

Successful control of dogs and other animals relies upon education and promotion of responsible dog ownership, in addition to the collection and impounding of stray animals and administering the registration of dogs within the municipal area.

Council employs one full time Municipal Inspector/Regulatory Services Officer. Responsibilities include animal control, dog management, caravan registration, recreational

REGULATORY SERVICES

water monitoring and investigation of nuisance complaints. Properties throughout the municipality are routinely surveyed for health nuisances and fire hazards..

The unit comprises the following areas:

- Dog Control
- Other Animal Control
- Education of Owners
- Annual Dog Registrations
- Parking Control

Objectives

- To provide effective control of dogs and other animals within the municipal area in accordance with the requirements of the Dog Control Act 2000, including educating our residents in relation to their responsibilities as dog owners under the *Dog Control Act 2000*.
- To provide effective dog control measures to ensure a safe environment.
- To minimize the amount of stray dogs within our area.
- To educate our residents in relation to Council's parking regulatory obligations in accordance with *Section 9(3) of the Traffic Act 1925*.
- To proactively follow up on any issues or concerns raised in relation to traffic/parking issues and take appropriate action where necessary.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Manage regulatory compliance in animal control. (Ongoing)	4.1
Prepare for the implementation of cat control. (Ongoing)	4.1
Ensure all infringements issued are in line with Council's obligations under the <i>Dog Control Act 2000</i> , <i>Traffic Act 1925</i> and <i>Monetary Penalties Act 2008</i> . (Ongoing)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on environmental and animal control issues. (Ongoing)	6.3
Implement Parking Control (Ongoing)	1.0

Performance Measures

- Increase in the number of dog registrations.
- Decrease in dog complaints received.
- Complaints and enforcements acted upon in an efficient and effective manner.

During the year, 25 dogs were impounded, 6 dogs reported lost, 26 general complaints, 16 dog infringement notices issued and 915 dog licenses issued. The sampling program included popular swimming beaches as well as occasional environmental sampling in response to specific concerns.

ENVIRONMENTAL HEALTH

The Environmental Health Program plays a key role in the provision of a range of public and environmental health services to the community, ranging from environmental management issues, pollution to development proposals. This department also has a legislative requirement to operate taking into account Council's Bylaw, the Environmental Management and Pollution Control Act 1994, Public Health Act 1997 and the Food Act 2003.

The program also regulates food business registration under the Food Act 2003. As part of food business regulation, the

Council proactively checks food businesses throughout our area in order to protect public health.

The Environmental Health unit comprises: Environmental Health Officer (part time), Administrative Officer (part time) and Medical Officer of Health, Dr Andrew Grove and Dr Camilla Byrne.

The unit comprises the following areas:

- Place of Assembly Licences
- Food Business Registrations and Renewals
- Private Water & Water Cartage Registrations and Renewals
- School Immunisation
- Assessment of development and various applications
- Compliance and enforcement of Environmental Guidelines
- By-Law enforcement

Objectives

- To protect and enhance the public health and safety of the community by means of environmental monitoring and regulation.
- To enforce the requirements of the Environmental Management and Pollution Control Act 1994.
- Increase public awareness and participation in public health initiatives and programs.
- Implement requirements of the Public Health Act 1997.
- To proactively follow up on any issues or concerns raised in relation to Council By-Laws and take appropriate action where necessary.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Assist the Emergency Management Committee in their efforts to develop Community Recovery and Pandemic Preparedness strategies. (Ongoing)	6.7
Conduct a Food Safe program aimed at education of food handlers in the municipality. (Achieved)	4.1
Inspection of all food premises at least annually and take action where necessary. This includes annual registration and licensing of premises and food businesses in accordance with <i>Food Act 2003</i> . (Ongoing)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on Environmental Health issues. (Ongoing)	6.3
Implement the expanded school immunisation program, which now includes males receiving the human papilloma vaccine. (Achieved)	6.2

Performance Measures

- Well documented food safety audits of food businesses.
- Implementation of the expanded school immunisation program.
- Complaints and enforcements acted upon in an efficient and effective manner.

FOOD SAFETY

Council is also responsible for registering and issuing licenses for places of assembly and food businesses, including temporary food premises. This year 114 food businesses and 43 temporary food businesses were registered and 118 inspections were carried out as a requirement of the *Tasmanian Food Act 2003*. Changes in legislation meant that only 2 place of assembly licenses were issued for the year.

IMMUNISATIONS

A general immunisation support service was provided to the general public, including technical advice and record verification. Council's Environmental Health Department provided certificates to parents indicating that their child had been immunised.

Medical Officer of Health, Dr Andrew Grove, in conjunction with Council's Environmental Health Department, carried out the immunisation program at Triabunna District School.

Only year 7 high school children are required to be immunized under the Council program. Year 7 students were vaccinated against Varicella (chickenpox), Human Papillomavirus (HPV), Diphtheria, Tetanus (dTpa) and Pertusis (whooping cough) in accordance with the national immunisation schedule.

There were a total of seventy one (71) persons immunised during the reporting period. This includes Council Staff who were vaccinated for flu.

NOTIFIABLE DISEASES

There was one (1) notifiable disease incident reported for the financial year.

BEACH SAMPLING

Beaches in the municipality are regularly sampled during the Christmas and up to Easter periods for contamination. There was one beach closure due to contamination. Additional sampling of other areas is also conducted if a concern is raised. Twenty four beach samples were taken for the reporting period.

SUPPLIERS OF PRIVATE WATER

The Public Health Act requires Council to register all suppliers of private water used for public consumption in a commercial environment. Thirty eight premises were registered this financial year.

ON-SITE WASTEWATER TREATMENT PERMITS

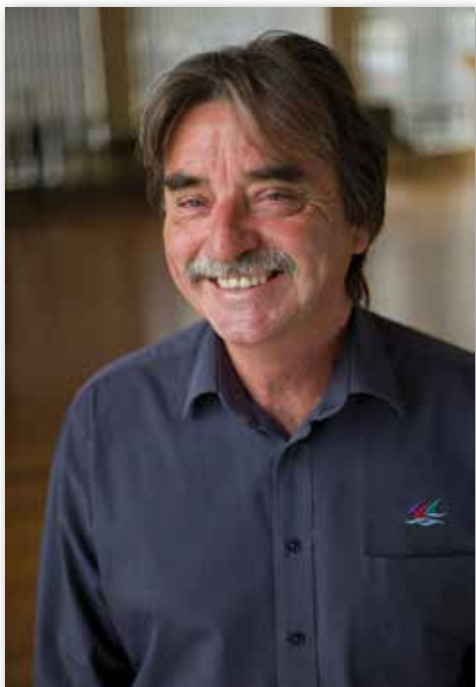
Prior to a septic tank being installed the Building Act requires a special plumbing application to be made to Council. Permits are only issued once Council is satisfied that no Public Health or Environmental hazard will be caused by the installation.

Council issued a total of 39 Special Plumbing Permits for the installation of on- site domestic wastewater treatment systems during this period.

NUISANCE

There were no reported environmental nuisance complaints that were investigated under *EMPCA 1994*.

BUILDINGS AND MARINE INFRASTRUCTURE



*Adrian O'Leary,
Manager Buildings and Marine Infrastructure*

PUBLIC AMENITIES AND BUILDINGS

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of, quality infrastructure services.

The role of this unit is to provide a maintenance framework that ensures all buildings are being provided with adequate maintenance so that buildings remain maintained at an appropriate standard.

The unit is staffed by the Manager Buildings and Marine Infrastructure and employs a full-time carpenter and carpenter's labourer.

The unit comprises the following areas:

- Maintenance Schedules
- Provision of maintenance based on asset management principles
- Conditions assessments
- New buildings constructed as required
- Buildings renovated or upgraded when required

Council manages and operates many buildings across the municipality as detailed in Council's Asset Management Plan for Buildings (Part C).

Objectives

- To ensure that Council's assets are well maintained and cleaned regularly.
- To provide a framework for maintenance activities to ensure funding is being attributed to the assets in most need.
- To continually inspect these assets to ensure our legislative obligations are met and that condition assessments are updated.

Category	No.	Sub-Category	No.
Community Facility	27	Halls	9
		Community Services	18
Municipal Facility	16	Council Depot structures	13
		Administrative Office structures	3
Recreation Facility	11	Change Rooms	2
		Club Rooms	3
		Pavilion	1
		Playing Surface (Tennis)	1
		Structure	4
Public Toilets	16	Toilets	16
Shelters & Monuments	13	Monuments	1
		Public Shelters	12
Waste Management Facility	4	Buildings & Sheds	4
Total Buildings Listed	88		88

BUILDINGS AND MARINE INFRASTRUCTURE

Programs and projects 2015-2016	Community Strategic Plan Linkage
Maintain a maintenance schedule for all buildings. (Ongoing)	1.3
Maintain Council owned recreational facilities & buildings. (Ongoing)	6.3
Regular inspections and documenting undertaken. (Ongoing)	1.3
Update condition assessments for asset management principles. (Ongoing)	
Undertake inspections for all buildings to ensure Council meets legislative obligations. (Ongoing)	1.3
Completion of maintenance works within budget constraints. (Achieved)	1.3
Maintain community halls in conjunction with committees. (Ongoing)	1.3
Continue to provide disabled access to all Council buildings. (Ongoing)	1.3
Provide well maintained Elder Care Unit facilities. (Ongoing)	2.1
Construct a storage room on the Coles Bay Hall. (Commenced)	
Construct a new Emergency Services Building at Swansea. (Achieved)	1.3
Renovate the Triabunna Community Hall. (Achieved)	1.3
Construct a cat pound at the Triabunna depot. (Not Achieved)	4.1

Performance Measures

- Community feedback is satisfactory in relation to Council buildings.
- Maintenance objectives undertaken in line with asset management principles.
- Condition assessments updated.

Coles Bay Hall



Construction work has commenced to add a storage room to the Coles Bay Hall. This storage room will house equipment that is currently taking up valuable space in the main hall.



Triabunna Community Hall

Construction work to upgrade the Triabunna Community Hall is complete. These renovations and additions included the following:

- New toilet facilities
- Disabled accessible toilet facilities
- Back stage area with dressing rooms
- Roof and gutter replacement with insulation added to the new extension and the existing hall
- The exterior of the existing building and extension painted
- Reverse cycle air-conditioning installed



Swansea Emergency Services Building

Work was commenced to construct a new emergency services building at Swansea (above).

This facility houses the local TasFire, SES and Tas Ambulance. The new facility includes a training room, an emergency command room, toilet and shower facilities and a small kitchen. A wash down area is provided for the vehicles.

Bicheno Recreation Ground

A perimeter fence has been constructed around the majority of the recreation ground at Bicheno. The fence will provide a better surface for sporting events.



Triabunna Gatehouse

Council now has Planning and Building permission to build the Gatehouse at the entrance to Triabunna adjacent to the Triabunna Community Hall. This new building will have a large glass front display area, satellite visitor information kiosk, toilet facilities including disabled accessible facilities and an undercover seating area. The stylish design of the building will encourage visitors to turn off the Great Eastern Drive into Triabunna.



Orford Recreation Ground

Construction work commenced on a new toilet block facility at the Orford recreation ground. This facility will provide new toilet facilities including showers to the sports ground. Disabled accessible facilities will be included in the building.

BOAT RAMPS AND JETTIES

Glamorgan Spring Bay Council strives to deliver to its residents and visitors, access to and use of quality infrastructure services, which includes boat ramps and jetties for recreational use.

This unit is fundamentally associated with the delivery of maintenance services in order to preserve the life of Council's existing assets.

There are twelve (12) boat ramps across our municipal area and the majority of these have jetties. Council has the responsibility of maintaining these boat ramps, launching ramps and jetties which, although owned by the Crown, are required to be maintained under Council's lease arrangements.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to boat ramps and jetties.

The unit comprises the following areas:

- Maintenance of boat ramps, launching ramps and jetties under Council control.
- In conjunction with Marine and Safety Tasmania, develop new boat ramps where required.
- Upgrade existing boat ramps and jetties when required.

BUILDINGS AND MARINE INFRASTRUCTURE

Objectives

- To ensure that existing infrastructure is maintained to a satisfactory level.
- That these facilities continue to be available to the general public.
- Facilitation of the use of these assets to our community and customers.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Maintain Council owned boat ramps & infrastructure to a satisfactory level. (Ongoing)	1.4
Continue to facilitate this type of infrastructure across the municipal area and make available to the general public. (Ongoing)	1.4
Undertake regular inspections by qualified people to ensure optimum safety standards (Ongoing)	1.3
Work in partnership with Marine and Safety Tasmania to collectively tackle maintenance and upgrade issues. (Ongoing)	1.3
In conjunction with MAST dredge and straighten the Triabunna port entrance channel. (In progress)	1.4
In conjunction with MAST install a new floating pontoon at the Swanwick boat ramp. (Achieved)	1.4
Work with MAST on the engineering design for a new boat ramp at Swansea. (Achieved)	1.4

Performance Measures

- Grant funding secured relating to major projects.
- Asset maintenance undertaken in line with asset management principals.

Glamorgan Spring Bay Council has a good working partnership with MAST to ensure appropriate maintenance levels are achieved in providing an acceptable and safe standard for recreational use. Marine engineers inspect these facilities as required.

MAST has secured all the funding required to construct an elevated boat ramp at Swansea. The engineering design of this new ramp is now complete. The elevated access for the

boat ramp will run parallel to the Swansea pier allowing the ramp to access deeper water.

The Department of Wild Fisheries Management Branch from the Department Primary Industries, Parks, Water and Environment has supplied Council with new fish species signs. Council has installed these signs at all the main boat ramps in the municipality.



Fish species identification signage

TRIABUNNA WHARF & MARINA

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of quality marine infrastructure services.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to the Triabunna Marina.

The unit comprises the following areas:

- Operations and maintenance of the Marina precinct at Triabunna.
- Operations and maintenance of the Triabunna wharf.

Objectives

- To ensure that the management and operation of the Triabunna marina is sufficient to enable a proper operating port to be available for the commercial and recreational boating public.



Stages 3 & 4 excavating Vicary's Inlet at Triabunna Marina

Programs and projects 2015-2016	Community Strategic Plan Linkage
Ensure the marina and wharf is inspected by qualified professionals as to its suitability and purpose. (Achieved)	1.3
Ensure that annual maintenance to the marina and wharf is carried out by suitably qualified contractors. (Ongoing)	1.3
Seek to obtain grant funding to assist in the redevelopment of the Triabunna wharf and marina. (Ongoing)	1.4
Continue to provide further berthing facilities for commercial and recreational users as required. (Ongoing)	5.3
Provide berthing facilities in Triabunna for the Maria Island ferry service. (Achieved)	5.4
Ensure the management and operation of the Triabunna Marina and wharf is sufficient to enable a proper operating port to be available for the commercial and recreational boating public. (Ongoing)	3.1
Provide efficient wharf facilities for local and external commercial fishing boats and visiting tourist yachts. (Ongoing)	3.1
Provide efficient wharf facilities for local and external commercial fishing boats and visiting tourist yachts. (Stages 1 & 2 Completed)	1.4
Provide CCTV at the Triabunna wharf and marina. (Achieved)	1.4

Performance Measures

- Measure of satisfaction from commercial, tourism and recreational boat owners and operators.
- The expansion of the facilities.
- Efficient financial reporting and backup.

Glamorgan Spring Bay Council currently has 56 marina berths catering for a mixture of commercial fishing, tour operating and pleasure boats.

Stages 1 and 2 of the master plan developed by Burbury Consulting Engineers for the expansion of the Triabunna Marina are complete. Work has commenced on stage 3 and 4 with approvals all in place to enable Council to proceed with these works. Excavating work to deepen the Vicarys Inlet for stage 3 and 4 has commenced. These stages when complete will expand the marina with an additional 35 berths for various size vessels.

Glamorgan Spring Bay Council currently has a waiting list for berths for which people pay a \$250 deposit. Currently Council has 26 people on the waiting list for a marina berth.

The installation of CCTV cameras for security surveillance at the Triabunna Wharf and Marina Precinct (TWMP) is complete. There are a total of 14 cameras including 2 at the new Triabunna boat ramp car park. The video footage can be streamed live over the internet for those authorized to view. The hard drive for this system has a recording storage capacity of approximately 3 months.



Image taken from CCTV camera at Triabunna Wharf & Marina

Flood damage to the Triabunna Wharf sustained during the January heavy rain has been repaired. ASD diving contractors pumped quick drying concrete into the cavity created by the huge volume of storm water flow under the wharf. The wharf was never in danger of collapse.

Engineering design has been finalised for the Triabunna Wharf extension between the existing wharf and the new commercial berths (stage 2). Excavation works for this project is complete. The old Triabunna boat ramp concrete has been cut and removed from the area.

Burbury Consulting is negotiating with various fuel companies for the supply of diesel fuel to the proposed Triabunna Wharf extension.

WORKS



Tony Pollard, Manager Works

In accordance with Council's Strategic Plan, the Works Department remains committed to developing and maintaining appropriate and sustainable community infrastructure ensuring the provision of a range of quality services.

Council's 25 outside Works staff operate out of four depots located at Bicheno, Coles Bay, Swansea and Triabunna and are managed by our Works Supervisor, Andrew Hill with the assistance from two Team Leaders, Ricky Wright (northern area) and Rodney Read (southern area).

Regulatory Services Officer, Jill Dabrowski assists within the Works Department in relation to customer requests, waste management and general departmental activities.

Key Departmental responsibilities include:

- Roads, Footpaths, Kerbs
- Stormwater, Drainage
- Bridges, Culverts
- Town Maintenance
- Parks, Reserves, Walking Tracks, Cemeteries
- Waste Management Transfer Stations
- Garbage and Recycling

ROADS, FOOTPATHS, KERBS

Objective

- To provide an appropriate and well maintained road, footpath and kerb network throughout the municipal area to a safe and acceptable standard which meets the guidelines of Council's Road Asset Management Plan.

Council is responsible for managing a total of 170km of bitumen sealed roads, 189km of gravel unsealed roads, 24km of footpaths and 75km of concrete kerb and gutter within our Council area.

Continuation of the annual bitumen resealing program for urban and rural sealed roads throughout the Council area is based on Council's Transport Infrastructure Asset Management Plan and determined pavement deterioration condition ratings.

Also incorporated within this Plan are footpaths and kerbs.

Roads sealed/resealed in 2015-16 include:

- Freycinet Drive – Coles Bay
- Cosgrove Street – Coles Bay
- Amelia Street – Triabunna
- Esplanade East – Triabunna
- Inkerman Street – Triabunna
- East Shelly Road - Orford

New footpaths have been constructed along:

- Wellington Street – Swansea, from Victoria Street to the Esplanade (concrete)
- Prosser River Road – Orford, from Alice Street back into town (gravel)
- Henry Street – Triabunna, from Tasman Highway to Franklin Street (gravel)

Pavement preparation work was carried out for bitumen sealing works in the front and rear hardstand areas at the new SES development in Maria Street, Swansea.

Roads to Recovery funds were utilised this financial year



Reconstruction Works – Dolphin Sands Road, Dolphin Sands



New pedestrian crossing – Victoria Street, Swansea

to enable the reconstruction of a section of failed sealed pavement along Dolphin Sands Road (part), Maria Street – Swansea from Wellington Street to the 'waste transfer station' and the upgrade of Seaford Road.



Reconstruction Works - Maria Street, Swansea

The replacement of the kerb and gutter and the construction of a concrete footpath along Charles Street – Orford, from the Primary School to Walpole Street were completed. The kerb replacement component was funded by Roads to Recovery programme.

The Department of State Growth, under the 'Black Spot Programme' undertook the design and full reconstruction of two intersections along the Tasman Highway at Barton Avenue - Triabunna and Swan River Road – Swansea. Works involved providing safe right-hand turn lanes at the two intersections to improve safety.

Continuation of Council's gravel resheeting programme has been undertaken on Earlham Road and part segments of Rosedale Road and Old Coach Road. A number of other unsealed road sections throughout our municipal area have been resheeted, where required, due to the damage caused by the January floods. This extreme weather event disrupted the Department's capital works programme, with

asset repair work taking several months to bring back to a reasonable standard.

The ochre coloured streetscape bollards in Franklin Street, Swansea have been repainted due to colour fading over the last 5 years.

A formalised pedestrian crossing in Victoria Street - Swansea has been installed, complementing our overall footpath network. This new crossing provides people in the Wellington Street area a safer passage into the main part of town.

Annual Aims for 2015-2016

- To maintain Council's Asset Management System for roads, kerbs and footpaths. **(Ongoing)**
- To ensure that current assets are maintained in a useable and safe condition. **(Ongoing)**
- To address and repair isolated failures in accordance with defined intervention levels. **(Ongoing)**
- Carryout regular inspections for defects. **(Ongoing)**

Programs and projects 2015-2016	Community Strategic Plan Linkage
Implement and maintain the transport asset management plan. (Ongoing)	1.1
Undertake the capital works program for roads footpaths and kerbs. (Achieved)	1.1
Ensure that current assets are maintained in a useable and safe condition. (Ongoing)	1.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	1.1
Carry out regular inspections for defects. (Ongoing)	1.1
Completion of adopted Capital Works Programme in relation to construction, maintenance works and reseal activities. (Achieved but with some deferred works)	1.1
Road detail inputs for the GIS. (Ongoing)	1.1

WORKS

STORMWATER DRAINAGE

Objectives

- To provide residents with an appropriate level of infrastructure that minimises the risk of flooding.
- To ensure assets are in a good working condition in line with Council's asset management plans.

General maintenance works were carried out on a number of sections of substandard kerb within the municipal area as a result of subbase failure of the adjacent road pavement.

Reconstruction works involving the installation of underground stormwater pipes and swale drains along Rheban Road – Spring Beach was undertaken as a result of the January flood damage. This work was funded by the Roads to Recovery Programme.

A stormwater connection was installed to the existing main line at Burgess Street, Bicheno as part of a new subdivision. This work also alleviated flooding problems around the Bakery and Hardware area which has been an issue for a number of years.

Programs and projects 2015-2016	Community Strategic Plan Linkage
Manage storm water flows and drainage systems. (Ongoing)	4.1
Ensure that stormwater assets are maintained in a useable and safe condition. (Ongoing)	4.1
Manage the stormwater and drainage Asset Management Plan and Register ensuring the capture of data related to condition assessments is accurate and populated into the asset management plan. (Ongoing)	4.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	4.1

BRIDGES, CULVERTS

Objectives

- To ensure that all structures are maintained to a safe standard.
- To ensure all bridges and culverts are in a good working condition in line with Council's asset management plans.
- To ensure all bridges are condition assessed at regular intervals.

Council maintains 48 bridges across our municipal road network that is either timber or concrete structures. They are all condition assessed twice per year for compliance.

General maintenance works were carried out this financial year on a number of bridges and large culvert structures to ensure structural integrity and the appropriate approach standards were achieved and maintained. The January floods damaged a vast number of Council's bridge approaches which required reinstatement to maintain vehicular access.

The sub-standard timber bridge structure on Stonehurst Road Buckland was replaced with a concrete deck.

The timber bridge at Griffiths Rivulet on Rheban Road was washed away by the January floods. A bypass was put in place until the replacement could be arranged later in the financial year.



Creek crossing damage - Wielangta Road, Earlham

Repairs to the stone pitching against the abutments of the timber bridge structure on Wielangta Road near the Rheban Road intersection was undertaken due to being badly damaged from the flood waters.

Also emergency road reinstatement works was carried out to the two Wielangta Road creek crossings which provide Earlham residents' access to Orford. This work was carried out in conjunction with Parks, who are the current owners of Wielangta Road.

Annual Aims for 2015-2016

- To maintain an annual maintenance and replacement programme in conjunction with the consultant's engineering recommendations. **(Achieved)**
- Manage the Bridges Asset Management Register and ensure the capture of data related to condition assessments is accurate and populated into the asset management plan. **(Ongoing)**

Programs and projects 2015-2016	Community Strategic Plan Linkage
Implement and maintain the bridges and culverts asset management plan. (Ongoing)	1.1
Maintain an annual maintenance and replacement programme in conjunction with the consultant's engineering recommendations. (Achieved)	1.1
Replace 2 sub-standard bridge structures as per works schedule and capital budget. (Not completed – one deferred)	1.1
Continue general maintenance programme for all other structures. (Ongoing)	1.1

PARKS, RESERVES, WALKING TRACKS, CEMETERIES

Objectives

- Maintain and upgrade Council's passive and active recreational areas to a standard that is acceptable, safe and encourages community and visitor use.
- In consultation with relevant Community groups, plan future improvements to parks and reserves areas that will meet the needs of the general community.
- Continuation of a proactive maintenance program for all recreational areas, playgrounds, park furniture and



Beautification Works, Esplanade - Orford

walking tracks to ensure appropriate standards are maintained.

Upgrade works were completed at the Triabunna 'Seafarers Memorial'. Works included high pressure cleaning the paved / memorial area, repairing cracked rendered surfaces and fully resealing / painting all surfaces.

The sewerage system at the Buckland Reserve was upgraded to eliminate the public toilets from backing up which caused flooding issues within the public reserve area.

The Community Hall Group at Coles Bay funded the installation of 6 items of adult exercise equipment. They were placed within the reserve area adjacent the Hall and tennis courts in conjunction with Council staff. The addition of this type of equipment complements the newly installed children's activity station and swing set placed last financial year.

Paving works were completed along the foreshore area at the Esplanade – Orford. The existing gravel footway from the Prosser River Bridge to the pedestrian crossing was paved in a style to match the original street beautification works undertaken previously along the Esplanade.

Annual Aims for 2015-2016

- To provide and maintain all areas to an acceptable standard to ensure risk safety compliance. **(Ongoing)**
- Maintain related infrastructure assets e.g. playgrounds, BBQ areas to appropriate levels. **(Ongoing)**
- Manage the Bicheno and Triabunna Cemetery registers. **(Ongoing)**

WORKS

Programs and projects 2015-2016	Community Strategic Plan Linkage
Manage and maintain the Bicheno and Triabunna cemeteries and registers. (Ongoing)	1.3
Maintain parklands, sports fields and associated structures. (Ongoing)	1.3 6.3
Maintain all areas to an acceptable standard to ensure risk safety compliance. (Ongoing)	1.3
Maintain related infrastructure assets i.e. playgrounds, BBQ areas etc to appropriate levels. (Ongoing)	1.3 6.3
Management of foreshore reserves and walking tracks. (Ongoing)	1.3 6.3
Develop and maintain a GIS layer for all parks, reserves and walking tracks. (Ongoing)	1.3

Performance Measures

- Number of complaints in relation to Parks and Reserves.
- Condition of relevant infrastructure.

WASTE MANAGEMENT

TRANSFER STATIONS

Council has four Waste Transfer Stations (WTS) in operation within the municipal area: Orford, Swansea, Bicheno and Coles Bay with a smaller collection point at Buckland. All waste generated from residential/commercial areas and Council's weekly kerbside garbage collection is disposed of at the WTS's and transported to Copping Landfill site by a Contractor.

Objectives

- To maintain and promote Waste Transfer Stations that provide residents and commercial operators with a high level of service that is equivalent to community expectations.
- Manage relevant leases and contracts.

GREENWASTE

Council's free greenwaste disposal programme allows residents the opportunity to clean up their properties in preparation for the bushfire season each year. This program is ongoing and is usually offered during the months of October and January each year. It should be noted that Council also encourages residents to cleanup all types of vegetation from around their properties especially declared weeds such as Gorse and Spanish Heath.

Burning of accumulated greenwaste is being carried out at Orford, Swansea and Bicheno WTS's under strict conditions from EPA Tasmania with approximately three burns per year per site currently being carried out.

Greenwaste from Coles Bay WTS is transported to and dealt with at the Bicheno WTS because of restrictions in place prohibiting the burning of greenwaste over old landfill sites.

Due to the total annual volume of greenwaste received at our four WTS's, burning is carried out in preference to mulching, because of overall cost savings to the ratepayer.

METAL RECYCLING

Residents have also been very proactive in segregating metals from the waste stream. Twice a year a Contractor is engaged to remove stockpiles from our four waste transfer station sites for current steel market values. This has significantly reduced the amount of material going to landfill.



Typical scrap metal pile at a WTS

WINTER OPENING HOURS

Reduced opening hours during the winter period for all our 'Waste Transfer Stations' from Monday 2nd May through to Friday 30th September 2016 again proved successful with minimal issues reported.

Visitation numbers are very low on weekdays during winter so the opportunity to streamline our operations by introducing reduced opening hours proved beneficial.

Waste Transfer Station entrance fees remained static. In 2015-16 financial year **2720 tonnes** of waste was transported from Council's WTS's to the Copping Landfill.

Annual Aims for 2015-2016

- Maintenance of WTS's to ensure operations are maintained at an acceptable standard. **(Ongoing)**
- Encourage recycling through education and participation. **(Ongoing)**
- To provide an efficient and cost effective service in an environmentally friendly manner. **(Ongoing)**
- Review of fee structure and opening hours. **(Ongoing)**

Programs and projects 2015-2016	Community Strategic Plan Linkage
Provide waste management and recycling services. (Ongoing)	4.1
Maintenance of WTS's to ensure operations are maintained at an acceptable standard. (Ongoing)	4.1
Review of fee structure and opening hours. (Achieved)	4.1
To provide an efficient and cost effective service in an environmentally friendly manner. (Ongoing)	4.1
Investigate cost saving options via the regional waste strategy for the overall municipality including transport, recycling, and compaction. (Achieved)	4.1
Continue the e-waste and general recycling programme at all WTS's to provide residents / commercial operators with an environmentally friendly alternative to landfill. (Ongoing)	4.1

GARBAGE, RECYCLING

Develop, implement and monitor an affordable, efficient and environmentally responsible Waste Management Strategy that encourages the participation of local enterprises and interest groups.

The majority of residential and commercial properties receive a weekly kerbside garbage collection with the recycling collection carried out on a fortnightly basis.

All waste generated from residential/commercial weekly kerbside garbage collection is disposed of at the Waste Transfer Stations and transported to Copping Landfill site by Contract.

Kerbside collected recycling material is transported directly to a Recycling Facility for processing in Launceston.

Tox Free Australia Pty Ltd, Council's contractor for our kerbside waste/recycle collections, is servicing the community well with all kerbside collections managed effectively and efficiently. The current kerbside collection and transport contract expires in September 2022.

In 2015/16 the total kerbside waste collected was approximately **1511 tonnes** and kerbside recycle collected totalled approximately **588 tonnes**.

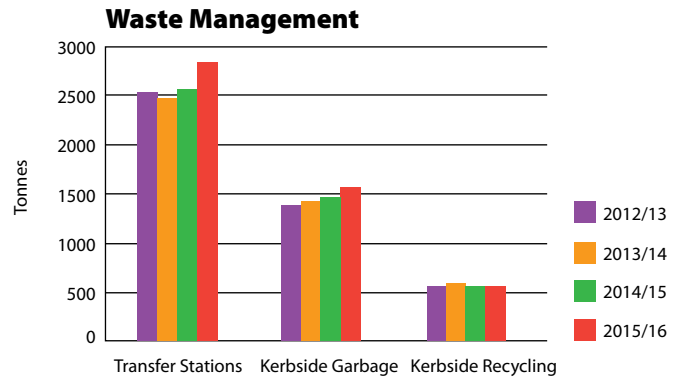
Objectives

- Maintain and promote a waste management collection programme, which provides residents and commercial operators, with a high level of service.
- Manage relevant contracts..

Annual Aims for 2015-2016

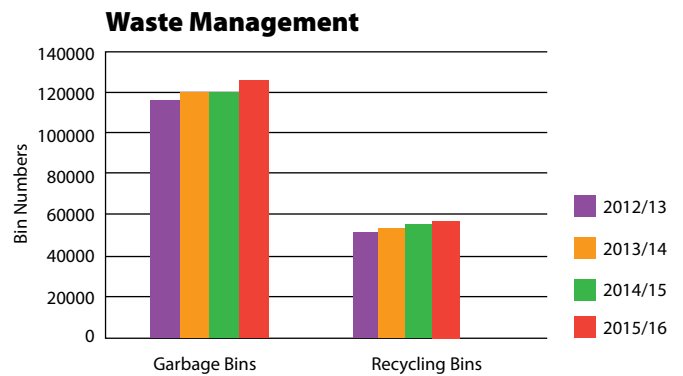
- Community education and encouragement of recycling within the Municipality to reduce landfill waste stream. **(Ongoing)**

Programs and projects 2015-2016	Community Strategic Plan Linkage
Provide waste management and recycling services. <i>(Ongoing)</i>	4.1
Community education and encouragement of recycling within the Municipality to reduce landfill waste stream. <i>(Ongoing)</i>	4.1
Investigate any cost saving options for kerbside collection that may be available. <i>(Ongoing)</i>	4.1



All kerbside garbage is transported to Copping Landfill via WTS's and all recyclables are taken directly to a Recycling Facility for processing.

Note: Kerbside Garbage tonnage included in Transfer Station totals

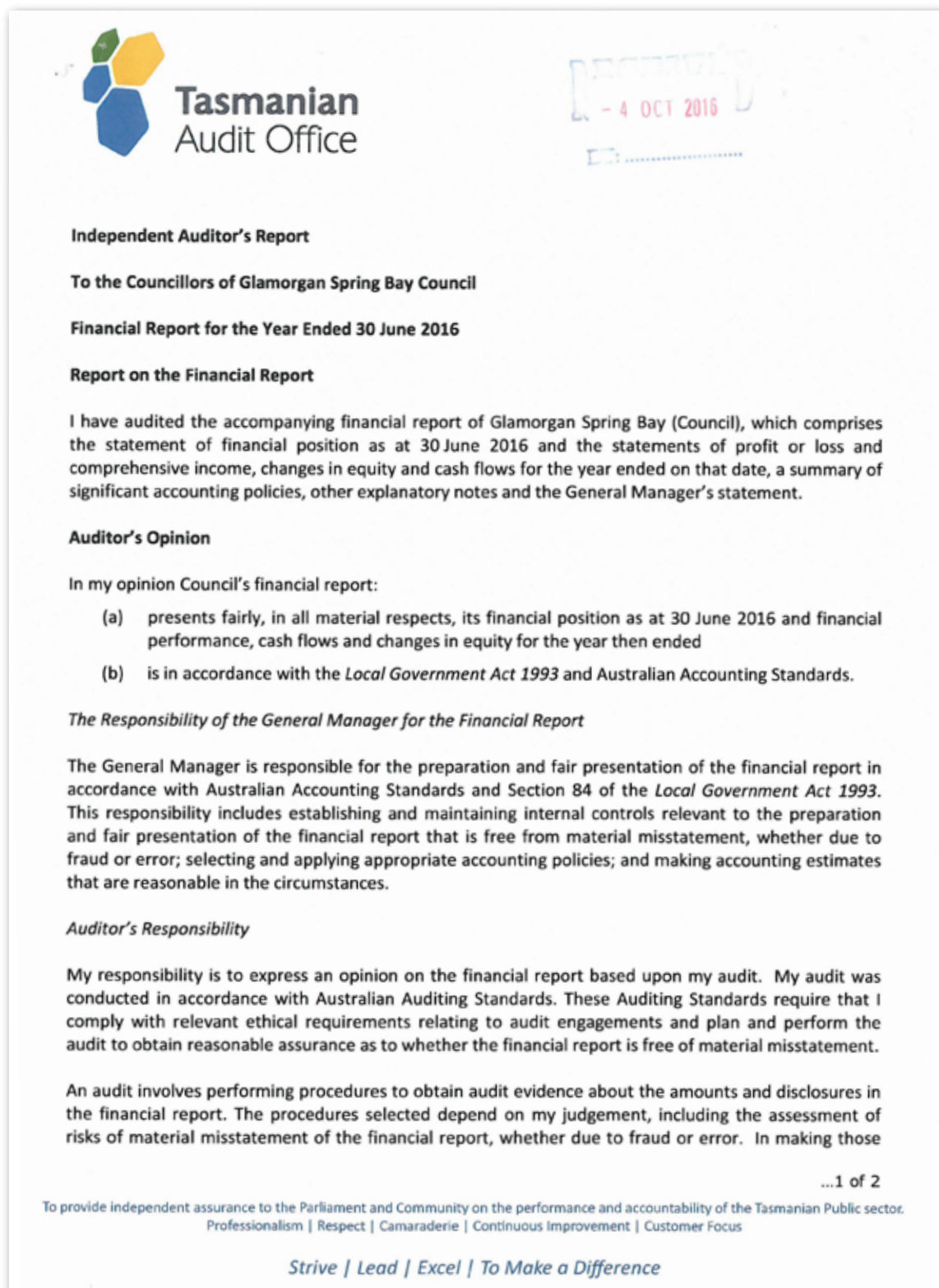


Total number of residential and commercial mobile bins collected from the kerbside. **Note: Garbage service weekly, Recycling service fortnightly**

FINANCIAL STATEMENTS

For the year ended 30 June 2016

Part B to this Annual Report contains the complete Financial Report of Council for the year ended 30 June 2016. A full copy of the financial report is available for inspection at the Council Chambers, or can be downloaded from Council's website at www.gsbc.tas.gov.au



FINANCIAL STATEMENTS *continued*

risk assessments, I considered internal control relevant to the General Manager's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the General Manager, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

My audit responsibility does not extend to the budget figures included in the statements of profit or loss and comprehensive income and in note 46, the asset renewal funding ratio disclosed in note 44 (f), nor the Significant Business Activities disclosed in note 43 to the financial report and accordingly, I express no opinion on them.

Independence

In conducting this audit, I have complied with the independence requirements of Australian Auditing Standards and other relevant ethical requirements.

The *Audit Act 2008* promotes the independence of the Auditor-General. The Auditor-General is the auditor of all Tasmanian public sector entities and can only be removed by Parliament. The Auditor-General may conduct an audit in any way considered appropriate and is not subject to direction by any person about the way in which audit powers are to be exercised. The Auditor-General has for the purposes of conducting an audit, access to all documents and property and can report to Parliament matters which in the Auditor-General's opinion are significant.

Tasmanian Audit Office



Jara K Dean
Assistant Auditor-General Financial Audit
Delegate of the Auditor-General

Hobart
29 September 2016

...2 of 2

To provide independent assurance to the Parliament and Community on the performance and accountability of the Tasmanian Public sector.
Professionalism | Respect | Camaraderie | Continuous Improvement | Customer Focus

Strive | Lead | Excel | To Make a Difference

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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