



GLAMORGAN SPRING BAY
COUNCIL



GLAMORGAN SPRING BAY COUNCIL

Annual Report 2013/2014 – Part A

TABLE OF CONTENTS

MUNICIPAL OVERVIEW	4
MISSION, VISION, VALUES.....	5
MAP OF MUNICIPALITY	6
COUNCIL IN BRIEF	7
MAYOR'S REPORT	8
COUNCIL REPRESENTATION.....	10
ORGANISATIONAL CHART.....	13
GENERAL MANAGER'S REPORT.....	14
FACTS AND FIGURES.....	16
COUNCIL GOVERNANCE	17
MEDICAL ADMINISTRATION SERVICES.....	18
CORPORATE SERVICES	19
SAFETY & RISK MANAGEMENT.....	26
ADMINISTRATION.....	27
COMMUNITY DEVELOPMENT	28
ECONOMIC DEVELOPMENT AND TOURISM.....	38
VISITOR CENTRES.....	40
NATURAL RESOURCE MANAGEMENT	41
REGULATORY SERVICES.....	48
BUILDINGS AND MARINE INFRASTRUCTURE	55
WORKS.....	60
FINANCIAL STATEMENTS.....	66

MUNICIPAL OVERVIEW

The municipality of Glamorgan Spring Bay is situated amongst some of the most beautiful coastal scenery in Tasmania. It has an area of 2,522 square kilometres and is bounded by the Denison River in the North and the base of Bust Me Gall Hill in the South. The western boundary essentially follows the ridgeline of the Eastern Tiers. It is 160 kilometres from end to end and contains two significant National Parks, Freycinet and Maria Island.

The population of the Glamorgan Spring Bay local government area is 4,190 people, which is 0.85% of Tasmania's population. Indigenous people make up 4% of the population and live mainly in Triabunna and Orford. Eighty four percent (84%) of the population is born in Australia. The population remained stable between the 2006 and 2011 census but the percentage of females to males has increased.

The main townships include Bicheno, Coles Bay, Swansea, Triabunna, Orford and Buckland. Triabunna has the largest population, followed closely by Bicheno. Swansea has the highest median age and Triabunna the lowest. Swansea has the highest percentage of females.

The population is ageing and the median age is 53 years compared to 40 for Tasmania. The average number of persons per household is 2.1 and the average number of children per family is 1.9. There is a high percentage of couple families without children, which reflects the age of the community.

The 2011 census data tells us that 555 people attend an educational institution. Of these 52.3% are in primary schools, 25.2% in secondary schools and 15.6% are undertaking technical and tertiary studies. The percentage of people undertaking university studies is lower than for Tasmania overall.

Income generally is lower than Tasmania and Australia. 17.5% of employed persons work in accommodation and food services and 4.7% in farming. Tourism has overtaken the traditional farming sector as the main source of employment. Tourism attracts 17.4% of Tasmania's interstate visitors, with Swansea and Bicheno having the highest market share. Intrastate visitation is strong, with 55% of dwellings across the municipality being holiday homes. During holiday periods the population more than doubles and this has implications for infrastructure and service provision. The highest numbers of holiday dwellings are in Coles Bay and Orford.

At the time of the 2011 census 1,761 people were in the labour force of which 47.2% worked full time and 37.5% part time, with 28% working less than 24 hours per week. 7% were unemployed which compares with 6.4% for Tasmania and 5.6% for Australia.

Most town centres have a focus on employment in tourism, fishing, grazing and aquaculture, with a more recent focus on cash cropping including viticulture, olives and walnuts.

Glamorgan Spring Bay Council provides a wide range of services including roads and bridges, medical centres, planning and building services, street lighting, recreational facilities and programs, parks, public toilets, street cleaning and waste management.

MISSION, VISION, VALUES

OUR VISION

Glamorgan Spring Bay, a welcoming community which delivers sustainable development, appreciates and protects its natural environment and facilitates a quality lifestyle.

OUR MISSION

- Represent and promote the interests of the communities in our municipality.
- Provide sound community governance, practices and processes.
- Plan, implement and monitor services according to our agreed priorities and available resources.
- Seek and secure additional funds, and grants to augment our finances.
- Manage the finances and administer the Council.
- Establish and maintain mutually beneficial strategic partnerships with State and Federal Government and private businesses and industry.

OUR VALUES

Our agreed organisational and individual values are:

- Honesty and integrity, in all we do and all we say.
- Transparency and accessibility, in our practices and processes.
- Teamwork and efficiency, in our departmental and organisational work.
- Creativity and initiative, in seeking new ways and new solutions.
- Recognition and reward, for individual, team and organisational performance.
- Value and respect each other and our stakeholders.

CORE BUSINESS

The core business of Glamorgan Spring Bay Council is:

- To develop and deliver essential facilities and services on behalf of residents and visitors in our municipality through sound community governance and management.
- The core business of Glamorgan Spring Bay Council will be driven by the Councillors and delivered by management and staff via the service departments:
 - Corporate Services
 - Community Development
 - Regulatory Services
 - Works
 - Tourism Services
 - Buildings and Marine Infrastructure
 - Natural Resource Management (NRM)

MAP OF MUNICIPALITY



COUNCIL IN BRIEF

COUNCIL

Headquarters	9 Melbourne Street, Triabunna
Council Depots	Melbourne Street, Triabunna
	Maria Street, Swansea
	Burgess Street, Bicheno
	Percy Street, Coles Bay
Elected Members	9 (8 from November 2014)
Employees	54 full time equivalents (Last year 51)
Total Operating Revenue	\$11,604,000 (Last year \$11,408,000) ↑ 1.7%
Total Operating Expenses	\$10,912,000 (Last year \$11,215,000) ↓ 13.9%
Total Capital Income	\$1,144,000 (Last Year \$867,000) ↑ 31.9%
Loan Debt	\$1,986,395 (Last year \$1,605,000) ↑ 23.8%
Property Assessments	5,642 (Last year 5,637) ↑ 0.08%
PROPERTY VALUATIONS	
Land only	\$949,973,000 (Last year \$949,723,000) ↑ 0.2 %
Capital Value of Properties	\$1,601,552,500 (Last year \$1,597,480,000) ↑ 2.5%
ASSESSED ANNUAL	
Value of Properties	\$68,427,310 (Last year \$68,268,746) ↑ 0.23%
ADJUSTED ASSESSED ANNUAL	
Value of Properties	\$68,427,310
Infrastructure	169kms Local Government Sealed Roads
	188kms Local Government Unsealed Roads
	4 Sporting Ovals
	10 Community Halls
	4 Waste Transfer Stations
	16 Public Toilet Blocks

OTHER STATISTICS – ABS CENSUS DATA

Population:	1996 (4,035) 2001 (4,080) 2006 (4,302) 2011 (4,133)
Place of usual residence:	2006 (4,189) 2011 (4,190)
Median Age:	53 years compared to Tasmania 40 years and Australia 37 years
Average number of children per family:	1.9
Average number of persons per household:	2.1

Dwellings: 55% unoccupied which is significantly higher than the rest of Tasmania and Australia.

Education: 555 people attending educational institutions: 52.3% primary school, 25.2% secondary, and 15.6% undertaking technical and tertiary studies.

Tourism: GSBC attracts 17.4% of Tasmania's interstate visitors. The past twelve months have seen an increase in visitors to the East Coast, up 29% to 235,000.

Employment: 7% Unemployed, Accommodation and Food Services largest employer 17.5%, Farming 4.7%.

MAYOR'S REPORT



It is an honour to provide you with my seventh and last Mayor's Report since my election as Mayor in October 2007, 2009 and 2011. On behalf of my fellow Councillors and staff of the Glamorgan Spring Bay Council, I once again thank you for acquainting yourself with the activities of

the Council by taking time to read this Annual Report.

As you will all be aware, our challenges as a municipality continued in 2013/14 but I would like to take this opportunity to reassure you that your Mayor, Councillors and the staff at Glamorgan Spring Bay Council have continued to work tirelessly to steer us through these difficult times. The year under review demonstrates that Glamorgan Spring Bay Council continues to operate as a progressive, caring and well performing Council in the provision of services and financial management.

Increasing electricity costs and other utility costs such as water and sewerage charges, medical services costs and additional extraordinary items have impacted the net result. However, I feel very proud that we are able to report a surplus whilst maintaining rates increases to a minimum, capital expenditure at levels exceeding benchmarks, and service levels increasing yearly.

The General Manager's report will provide the detail of the extraordinary items affecting this year's result.

A key council achievement during the year under review includes the continuation of the development

of the Triabunna Marina and Wharf, which once completed will deliver increased recreational and commercial marine activity in Triabunna to help boost the local economy.

Other achievements include the purchase and relocation to the new Council offices in Triabunna, Council's sponsorship of the Triabunna Tomorrow Project in conjunction with Spring Bay Mill and numerous upgrade works on roads and bridges. This included significant *Roads to Recovery* works on streets in Bicheno and Orford, repair of the swing footbridge across the Prosser River at Buckland and establishment of fire tracks at Dolphin Sands. Many smaller, community projects have also been undertaken during this time and, I am sure you will agree, our towns are looking better as a result.

Council continues to invest heavily in renewal and new assets with capital expenditure topping \$4.0 million this year compared to \$3.0 million in 2013. This is well above the general benchmark of depreciation, which was \$2.0 million for the same period.

The 2013/2014 financial year resulted in a surplus of \$693k compared to a surplus of \$193k in 2012/2013. More detail is provided in the General Manager's Report.



New Council Offices official opening, May 2014



Mayor Bertrand Cadart leading the 'Black Dog Ride', 2014

I also continue to be very proud of what has been achieved in the area of tourism for our region in this last financial year. Tourism Tasmania, Parks and our East Coast Regional Tourism Organisation (ECRTO) continue to work closely to promote the East Coast as one unified visitor destination. I'm very pleased to report that there has been a huge increase in visitation to the east coast region in the past 12 months – up 29% to 235,000 visitors. This is an outstanding result and ECRTO need to be congratulated for the role the organization has played through the development of the Just Stop marketing campaign. If you haven't already, please investigate our region's website at <http://www.eastcoasttasmania.com>.

I am also very excited by the prospect of the Great Eastern Drive for the east coast of Tasmania. The State government is forging ahead with developing the idea. This began with the concept for which I moved a motion back in 2005 to make the municipality "Motorcycle Friendly". This will no doubt rival the Great Ocean Road in Victoria as a great Australian drive and I look forward to seeing this come to fruition.

Council continues to work to stimulate development interest in the municipality, with several large developers exploring the possibility of investing in the municipality. Many large developments are either on the books, or are being proposed.

It has been a pleasure to lead Council during this time of tremendous achievement despite serious economic uncertainty. I would like to express my gratitude to the many wonderful people I have met within our community, who have made my job as Mayor so worthwhile and rewarding. To the many volunteers throughout our community who give of their time so generously and willingly, my sincere thanks to each and every one of you for your dedication and commitment.

Finally, I would like to thank the Councillors and staff for the significant contribution they have made during the past twelve months and to my term as Mayor for the last seven years. I feel together we have made the Glamorgan Spring Bay area a better place to live, work, invest and play. I wish you and your family every happiness for Christmas and New Year. Joyeux Noel...

Councillor Bertrand Cadart, Mayor
"Passion 2 lead the Region"

COUNCIL REPRESENTATION

Council Representation on Section 24
Committees & Other Organisations
July 2013 to June 2014

Mayor Bertrand Cadart:

Bicheno Health & Resource Centre Management
Committee
Bicheno Hall Committee
Bicheno Housing and Services Committee
Natural Resource Management Committee

Deputy Mayor Jenifer Crawford:

Glamorgan Spring Bay Rural Primary Health Services
Advisory Committee
Swansea Hall Committee
Coles Bay Hall Committee
East Coast Cycling Committee

Clr Cheryl Arnol:

Tasmanian Seafarers' Memorial Committee
Buckland Hall Committee
Eldercare Committee
Youth Council
Spring Bay Memorial Trust

Clr Mick Fama:

Marine Infrastructure Committee
Orford Hall Committee
East Coast Cycling Committee
Triabunna Gymnasium Committee

Clr Craig Johnston:

Cranbrook Hall Committee
Glamorgan War Memorial Centre Committee
East Coast Health Municipal Committee

Clr Richard Parker:

Triabunna Hall Committee

Clr Jenny Woods:

East Coast Health Municipal Committee
Rural Alive and Well

Clr Michael Davis

Marine Infrastructure Committee
Natural Resource Management Committee

Clr Chelsea Lee Brown

Cranbrook Hall Committee
Coles Bay Hall Committee
Youth Council

OTHER ORGANISATION REPRESENTATION:

East Coast Regional Tourism Organisation

Mayor Bertrand Cadart

Glamorgan Spring Bay Historical Society Inc.

Clr Craig Johnston

Freycinet Association Inc.

Mayor Bertrand Cadart, Deputy Mayor Jenifer Crawford

Little Swanport Catchment Management Plan Implementation Committee

Clr Cheryl Arnol, Clr Michael Davis

National Sea Change Taskforce

Deputy Mayor Jenifer Crawford (Tasmanian Representative)

National Timber Councils Association

Clr Cheryl Arnol

Role of Local Government Project (DPAC)

Deputy Mayor Jenifer Crawford (focus group participation)

South East Regional Development Association

Mayor Bertrand Cadart, Deputy Mayor Jenifer Crawford (Proxy)

Southern Tasmania Councils Authority

Mayor Bertrand Cadart, Deputy Mayor Jenifer Crawford (Proxy)

Southern Waste Strategy Authority

Deputy Mayor Jenifer Crawford, Mayor Bertrand Cadart (Proxy)

Southern Waste Media Committee

Deputy Mayor Jenifer Crawford

School Viability Reference Group, Education Representatives

Clr Jenny Woods, Deputy Mayor Jenifer Crawford

TasWater

Mayor Bertrand Cadart, Deputy Mayor Jenifer Crawford (proxy)

COUNCIL GOVERNANCE



Mayor Bertrand Cadart



Deputy Mayor Jenifer Crawford



Cllr Cheryl Arnol



Cllr Mick Fama



Cllr Craig Johnston



Cllr Richard Parker



Cllr Jenny Woods



Cllr Michael Davis



Cllr Chelsea Lee Brown

COUNCIL REPRESENTATIVES

Elected Member Overview

Members of the Glamorgan Spring Bay Council as at 30 June 2014 were:

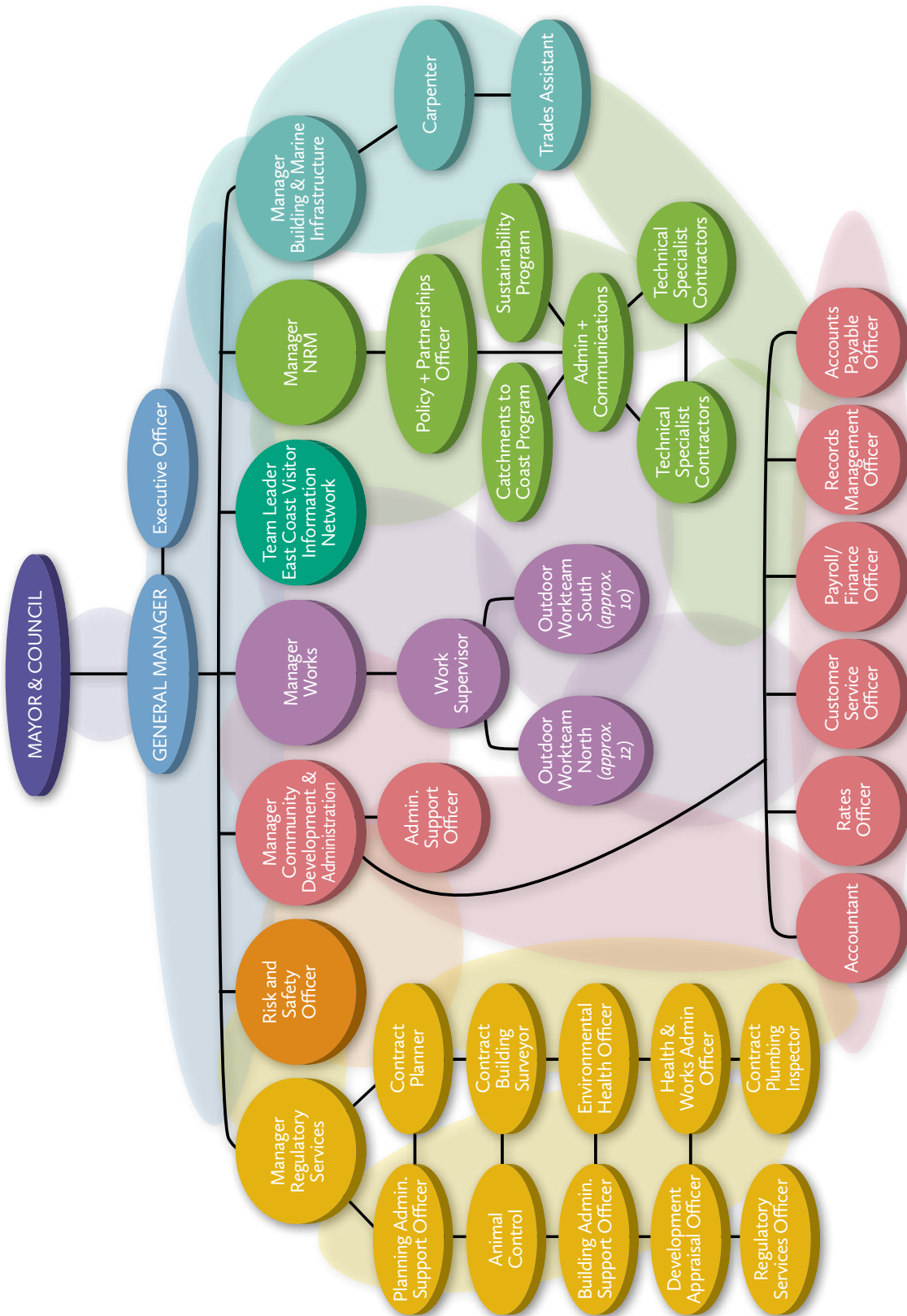
		Term Expires
Mayor Bertrand Cadart	Mayor & Councillor	October 2014
Deputy Mayor Jenifer Crawford	Deputy Mayor & Councillor	October 2014
Councillor Cheryl Arnol	Councillor	October 2014
Councillor Mick Fama	Councillor	October 2014
Councillor Craig Johnston	Councillor	October 2014
Councillor Richard Parker	Councillor	October 2014
Councillor Jenny Woods	Councillor	October 2014
Councillor Michael Davis	Councillor	October 2014
Councillor Chelsea Lee Brown	Councillor	October 2014

Schedule of attendance at meetings July 2013 to June 2014

Name	No. of meetings
Mayor Bertrand Cadart	14
Deputy Mayor Jenifer Crawford	12
Clr. Cheryl Arnol	13
Clr. Jenny Woods	14
Clr. Mick Fama	13
Clr. Craig Johnston	13
Clr. Richard Parker	13
Clr. Michael Davis	10
Clr. Chelsea Lee Brown	12

Total number of meetings held during the year was 14 including Special Meetings of Council.

ORGANISATIONAL CHART



GENERAL MANAGER'S REPORT

This is my seventh report to the community since being appointed General Manager of the Council in late September 2007. As stated in last year's annual report, this year has been another difficult year with rising costs and low business and residential growth. However, I am pleased to advise that this year Council did receive a dividend on its investment of \$38 million in TasWater.

I have enjoyed the many outings I have had in the municipality this year meeting residents, ratepayers and the various community organisations. I believe the introduction this year of the Community Connect sessions with myself and the Mayor rotated monthly across each of our towns have proved beneficial to both the community and Council.

On the financial side of the business, Council has reported a surplus for the 2013/2014 financial year of \$693,000 against a budget of \$100,000 and a prior year surplus of \$193,000. Operating profit has gone from a negative (\$717k) in 2012/2013 to a positive result of \$218k in 2013/2014 Budget (\$385k). The result includes depreciation expense of \$1,952k. A criticism from the Auditor General in the past was that Council was reporting actual deficits if capital grants were deducted from the result and I am very pleased to announce that over the six years Council has averaged a surplus each year although it is becoming increasingly difficult as low growth and community expectations of low rate increases impact on the results.

Employee costs are reported at \$3,287k against the 2013 figure of \$3,498k. Council is consistently looking at better ways of doing business and this is reflected in lower wage costs this year. Overall expenses showed a decrease of 3%. Council continues to monitor expenses and look for

*David Metcalf,
General Manager*



alternative methods of increasing revenue without the need to increase rates above CPI. The Municipality needs residential, commercial and industrial growth and Council will be working strongly in 2014/2015 to try and attract these investments into our Municipality. Council's revenue increased a paltry 2.6% in 2013/2014 and property growth was almost negative at 0.2%. Council continues to use set residential rates (Average Area Rates) for residential properties. Rates debtors outstanding have decreased substantially, which is a very pleasing result considering the financial pressures within the Municipality.

The Council remains in a strong position to benefit from the many cost saving initiatives and our strong fiscal management. Council has set an aggressive capital works program that has been included in the 2014/2015 budget year that should increase revenue and reduce costs, and I look forward to reporting these benefits to you in the next annual report.



Spring Colours by G. Price

Council will need to make many tough decisions in 2014/2015 to ensure its long term financial sustainability, such as decisions on surplus Council properties and open space, and support of strategic developments to boost the Glamorgan Spring Bay economy.

I wish to personally thank the outgoing Mayor, Councillor Bertrand Cadart for the many hours of dedication, care, pride, and enthusiasm he personally put into the Municipality. I would also like to thank the past and present Councillors for their support and to my dedicated staff, thank you for all your hard work and support. I want to also thank retiring Councillors Craig Johnston and Michael Davis for all their contributions and wonderful support during their terms. I especially want

to acknowledge Councillor Craig Johnston for his many years of service in local government and his consistent dedication. Thank you for being a great mentor to me.

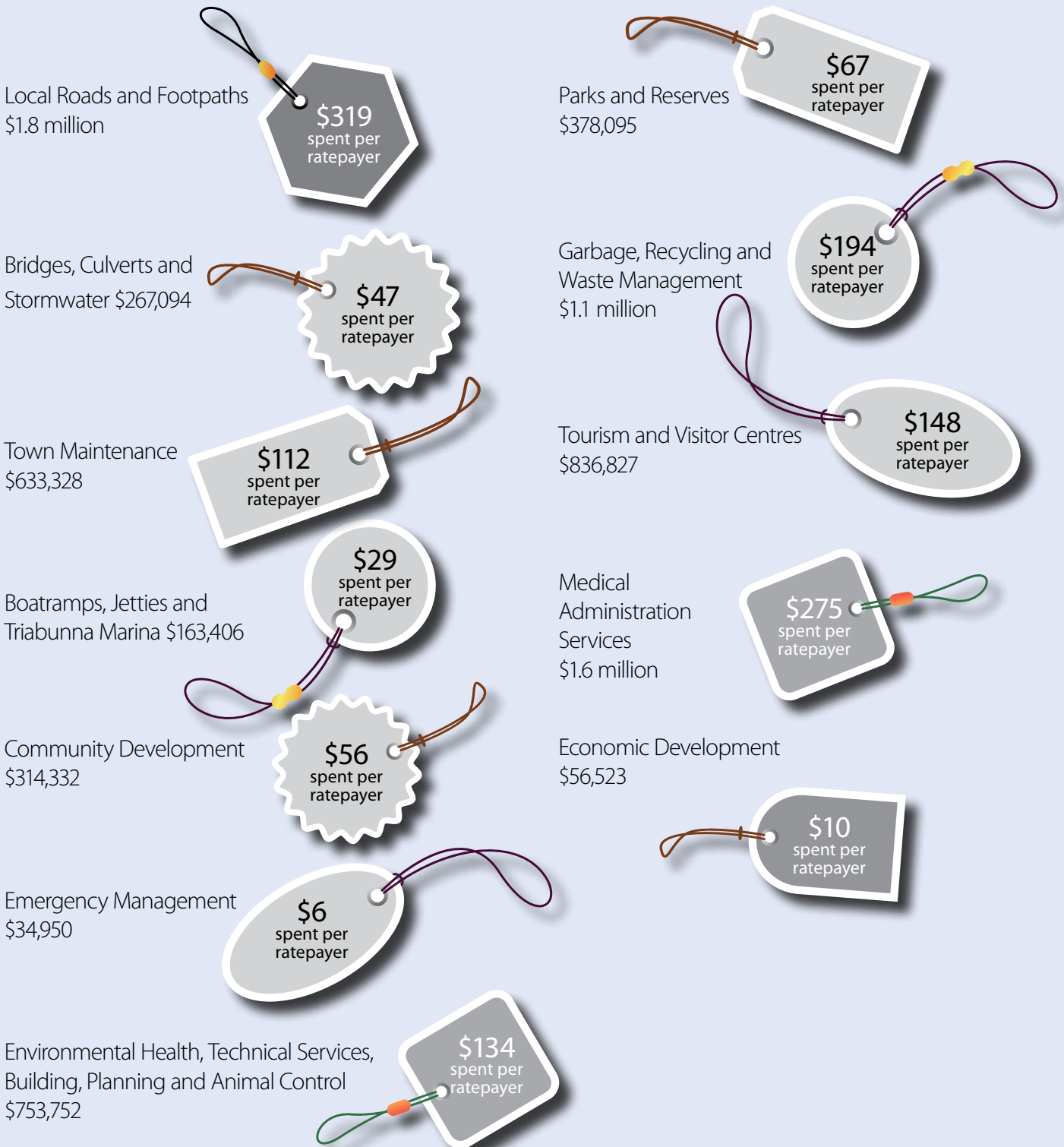
To the community, thank you for your support and honesty and to all of our volunteers thank you for your commitment and efforts during 2013-2014.

David Metcalf

GENERAL MANAGER

SOME FACTS AND FIGURES FOR 2013/2014 YEAR.....

It is the range of everyday services provided throughout the Municipality that accounts for the major part of our Council's expenditure, these key areas are demonstrated on this page.



COUNCIL GOVERNANCE

Council will secure the confidence of the community by:

- Providing appropriate strategic leadership.
- Effectively monitoring and reviewing its performance.
- Ensuring compliance with standards and legislation.
- Making decisions based on agreed policies.

Council Governance is the overarching Council body, specifically the elected members who represent our Municipal area, namely the Mayor, Deputy Mayor and seven elected councillors.

The elected members are responsible for ensuring an integrated approach with their community, particularly surrounding service delivery and policy development.

Their aim is to provide the overall framework in which Council operates whilst ensuring there is a long term strategic vision for our area into the future.

The unit comprises the following areas:

- Some community consultation
- Elected member expenses
- Governance

Objectives

- To ensure the needs of our community are met through a collaborative approach in terms of service deliveries and policy development.
- To ensure within our community there are dedicated means of consultation on a broad scale.
- Consistently monitor service levels to the community to ensure they are in line with community expectations.
- As custodians, adequately plan for the renewal and replacement of existing infrastructure using proficient asset management principals.
- To provide leadership and continuity to our community.

Annual aims for 2013-2014

- Provide decisive and strong leadership for our community. **(Achieved)**
- Continue to conduct ourselves in an open and transparent manner. **(Achieved)**
- To advocate on behalf of our community Regional, State and National issues. **(Achieved)**
- To hold regular meetings of Council. **(Achieved)**
- Continue participation with the Local Government Association of Tasmania with a particular focus on equal representation, economies of scale and issues of significance. **(Achieved)**
- Ensure Council is continually abreast of issues which are pertinent to our area and where necessary react in a proactive manner for our community. **(Achieved)**

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Identify key stakeholder groups in each town in order to ensure effective and efficient communication strategies with our community. (In Progress)	6.4 6.5
Develop Council's community governance system including principles, policies, procedures, indicators, tools and resources. (Ongoing)	Directions 1-6

Performance measures

- Conducting regular meetings of Council.
- The level of effective communication with the community.
- Minutes of meetings are available in an efficient manner to the community.
- Number of appearances before the Code of Conduct Committee.
- Infrastructure principles are adhered to resulting in a decrease in Council's funding renewal gap.

MEDICAL ADMINISTRATION SERVICES

The Glamorgan Spring Bay Council recognises that Health Services is a service provided by the Department of Health and Human Services under the State Government banner. However, it has become paramount that Council becomes more involved with this community service provision as a means of ensuring sustainability of medical services into the future.

The Bicheno and Districts Health and Resource Management Committee advise on health provision to the community of Bicheno. There are other committees outside Council that are also working for the common health of the community.

These Committees are manned by volunteers who give their time to ensure that Council is fully advised with regards to medical services in our area and Council is grateful for their ongoing assistance.

Council's medical services comprise the following areas:

- Rural Primary Health Services
- Community Medical Sustainability

Objectives

- To ensure the community has adequate access to medical services across our municipal area.
- To ensure the delivery of an appropriate emergency medical service.
- To work in collaboration with State Government and the community to ensure this vital service delivery is sustainable for our area into the future.

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Develop and implement a Community Health Development Strategy for the whole municipality, with the aim of ensuring there is an effective medical system available to Glamorgan Spring Bay residents including a 24 hour, 7 day a week medical service in emergency situations. (Ongoing)	2.2 6.2 6.7
Monitor the Rural Primary Health Services Agreement objectives under the auspice of May Shaw Health Centre, and in particular ensure that the community benefit from this contract. (Ongoing)	2.2 6.2
Lobby the Commonwealth Government via Medicare Local to ensure renewal of this service in future years. (Achieved)	2.2 6.2

Performance Measures

- Rural Primary Health Service objectives are clearly defined and implemented.
- Appropriate communication and consultation with Glamorgan Spring Bay Rural Primary Health Service Committee and Bicheno Health Committee.

Kite flyers by J. McKenna



CORPORATE SERVICES

As your first point of contact with Council, the Corporate Services Team is entrusted with the provision of quality customer service and administration to the community.

The Corporate Services Team manages accounting, rates, payroll, accounts payable and receivable, records management and reception staff.

Corporate Services is responsible for the effective corporate delivery for Council operations. It is also entrusted with supervising and facilitating the financial operations and long term financial management of the Council.

The unit comprises the following units:

- Financial systems of Asset Management
- Financial Management
- Financial Operations
- Information Technology
- Swansea Heritage Centre

Objectives

- To continually monitor and review Council's financial situation.
- Continue to comply with current legislation, regulations and policies of Council in all functional areas.
- Ensure Council's information technology network is contemporary and effective.
- Maintain staff at an optimum level with an emphasis on seeking efficiency gains as a basis for improvement in service levels.
- Continue to manage and develop the Swansea Heritage Centre in conjunction with the Museum Curator.

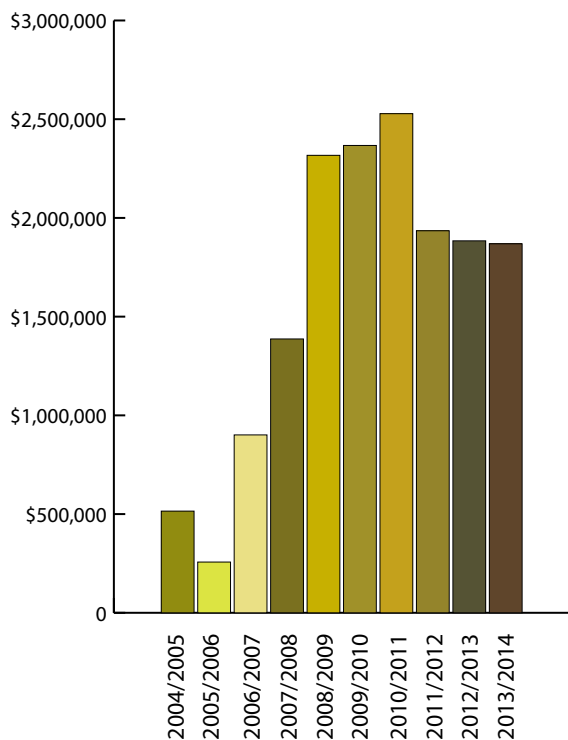
Performance Measures

- Total compliance with all statutory and legislative requirements.
- Facilitating accurate and efficient financial management reporting.
- Formation and analysis of an internal staff survey.
- To have Council's financial statement complete within statutory timeframes and to receive satisfactory audit reports in this area.
- Completion of performance reviews by December 2013.
- Completion of financials by 15th August 2014.
- Completion of the Annual Report.

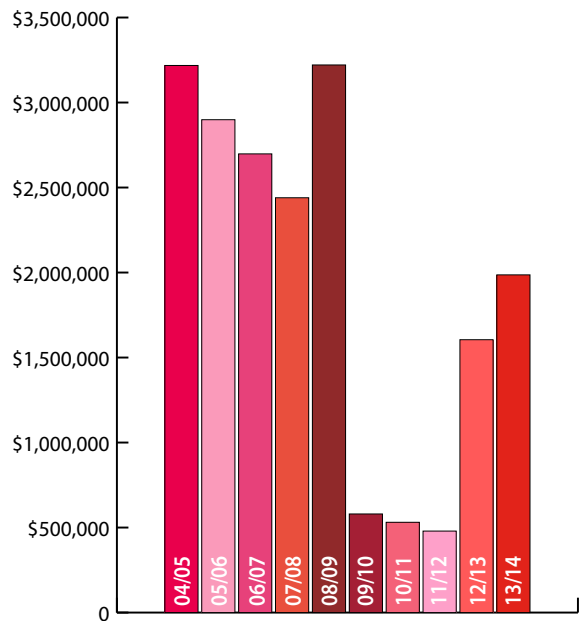
Programs and Projects for 2013-2014	Community Strategic Plan Linkage
To review our five year and broader 10 year Financial Plan aimed at providing Council with sound financial management practices, improved cash flow and the ability to meet its existing demand in terms of asset management preservation. (Achieved)	Directions 1-6
To continue to analyse existing processes and practices with the aim of implementing more cost effective and integrated systems to streamline Council operations. (Ongoing)	Directions 1-6
Rationalise Council's assets with particular emphasis on surplus property and the need for a consolidated Council office. (In Progress)	1
Set up minimal Council operations within our Visitor Information Centre network. (In Progress)	1
Ensure contemporary systems are achievable through the continual assessment and enhancement of information technology software. (Ongoing)	3.5
Report key performance indicators in various areas to Council to outline our successes and where improvement can be made. (Ongoing)	Directions 1-6
To continue to foster asset management principles throughout the Council. (Ongoing)	Directions 1-6
Undertake internal communication strategies aimed at increasing the level of information to all internal stakeholders across the Council environment. (Ongoing)	Directions 1-6
Compile a contract register to ensure a more streamlined approach to contract management across the organisation. (In Progress)	Directions 1-6
Develop a culture related to the capture of corporate history and continue to improve records management systems. (In Progress)	Directions 1-6
Conduct a property auction for properties with three years rates outstanding to recover debt. (In Progress)	Directions 1-6
Look for resource sharing opportunities with surrounding Councils particularly in regard to our access to the NBN in Triabunna. (In Progress)	Directions 1-6

GRANTS RECEIVED 2013-2014					
Type	From	Purpose	From	How Received	Amount
Specific Grant	Department of Economic Development, Arts, Tourism	Seafest	State	Application	\$3,000.00
Specific Grant	Department of Premier and Cabinet	Triabunna Hall	State	Application	\$9,090.91
Specific Grant	DIER - State	Wielangta Bridge	State	Application	\$140,000.00
Specific Grant	DIER - State	Prosser River Bridge	State	Application	\$120,000.00
Specific Grant	Tasmanian Community Fund	Triabunna Hall	TCF	Application	\$88,268.00
FAG	Federal Assistance Grant	FAG Grant	Commonwealth	Yearly	\$689,747.00
Road Tax	DIER - State	Road Tax	State	Yearly	\$12,716.00
RPHS	Department Health & Human Services	Rural Primary Health	Commonwealth	Application	\$404,217.72
Roads to Recovery	Department of Infrastructure	Roads to Recovery	Commonwealth	Yearly	\$300,744.00
Specific Grant	Department of Broadband & Communications	NBN	Commonwealth	Application	\$78,876.40
Specific Grant	State/Commonwealth	NRM	Both	Application	\$107,971.08
					\$1,954,631.11

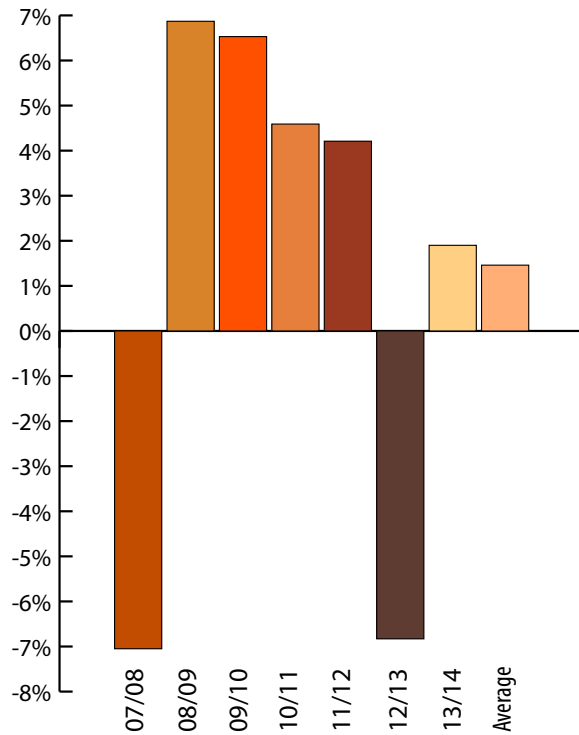
Cash and Investments



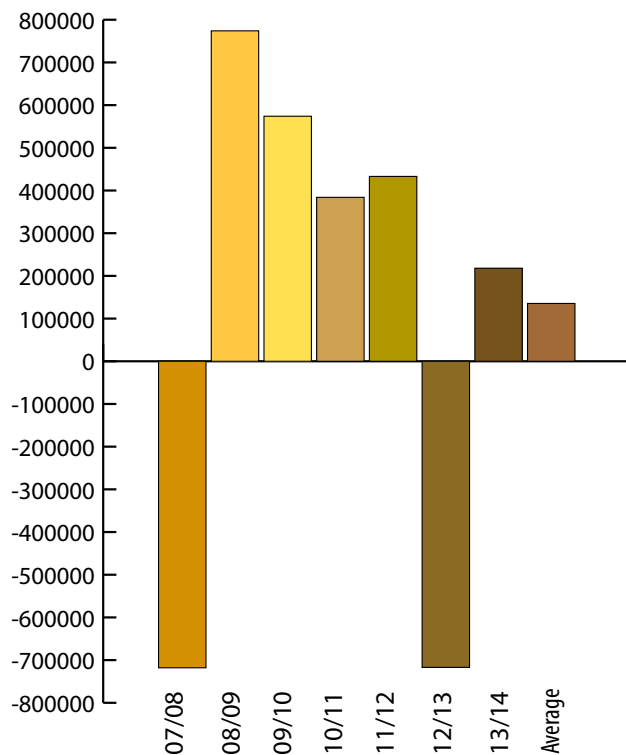
Borrowings



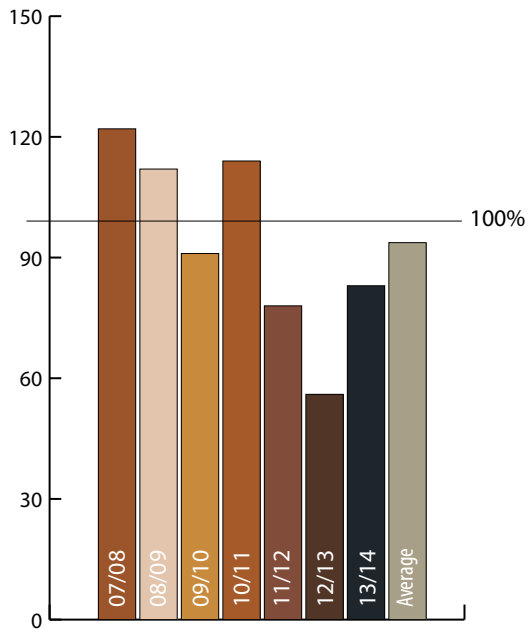
Operating Surplus Ratio Over Time Benchmark >0



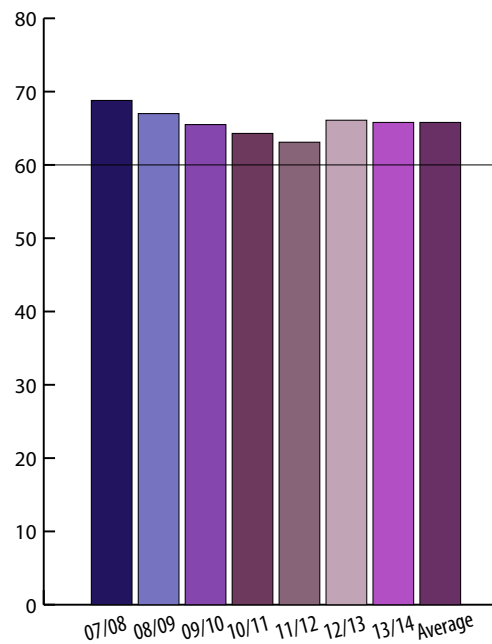
Operating Surplus Over Time \$



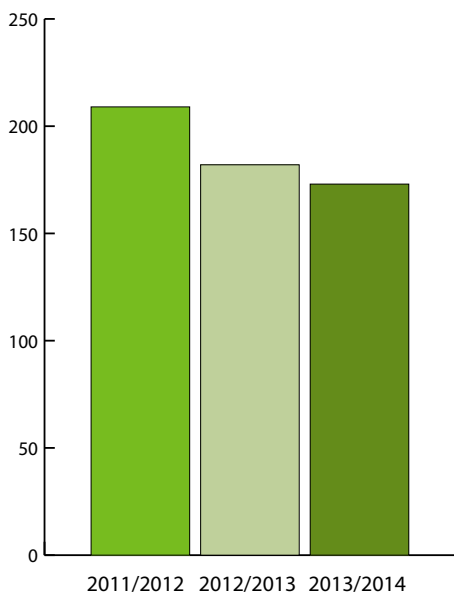
Asset Sustainability Ratio
Benchmark >100%



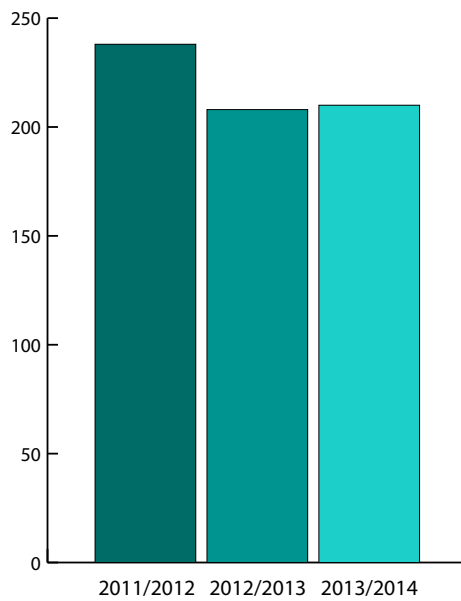
Road Asset Consumption Ratio
Benchmark >60%



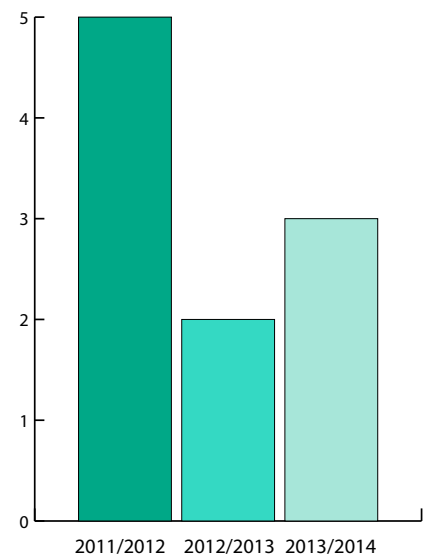
Building Applications



Development Applications
All assessed in statutory timeframe



Appeals RMPAT



ELECTED MEMBER PAYMENTS

In accordance with Section 72 (1) (cb) of the Local Government Act, the following table shows the total gross payments made to the Mayor, Deputy Mayor, and Councillors in terms of elected member allowances and expenses and training.

Mayor \$ 49,620

Deputy Mayor \$ 26,124

Councillors \$ 72,334

SENIOR MANAGEMENT PAYMENTS

In accordance with Section 72 (1) (cd) of the Local Government Act, the following table shows the total annual remuneration paid to employees who hold Senior Management positions at the Council.

The value includes the cost of superannuation and any motor vehicle and other benefits that may be supplied.

Salary Band per annum	No. of Employees
\$140,000 - \$160,000.....	1
\$120,000 - \$140,000.....	1
\$100,000 - \$120,000.....	1
\$80,000 - \$100,000.....	3
\$60,000 - \$80,000.....	3

TENDERS AWARDED 2013-2014

TENDER NO.	DATE	DESCRIPTION	AWARDED TO	COST (NO GST)	COMMENTS
T001-2013	1/09/2013	2013-14 Road Sealing Programme	Roadways - Bitumen Sealing component	\$118,645	
T001-2013	1/09/2013	2013-14 Road Sealing Programme	Downer - Asphalt component	\$129,201	
T002-2013	28/11/2013	2014-2016 Hygiene Services Programme	Flick Pty Ltd	\$4,004	per annum
T001-2014	30/05/2014	Prosser River pedestrian bridge	BridgePro	\$98,503	
T002-2014	1/06/2014	Griffiths Rivulet - Wielangta Road bridge	TasSpan	\$137,637	
T003-2014	1/02/2014	Triabunna - Marina Extension stage 1 & 2	Pacific Pier and Pontoon	\$684,090	

BUDGETED CAPITAL PROJECTS NOT COMPLETED 2013-2014

TOWN	WORKS	BUDGET	COMMENTS ON DELAY
Bicheno	Tasman Highway Footpath	\$31,000	Resources - Now complete
Swansea	Speed Humps Wellington Street	\$45,000	Speed Humps not preferred option
Pontypool	Elizabeth Street	\$11,500	Resources - Now complete
Coles Bay	Information Bay	\$5,000	Resources - In progress
Triabunna	Marina Views Estate	\$715,000	Timing and Resources, Tribunal decision
Swansea	Waterloo Point Walk	\$90,000	Approval Process - In progress
All towns	Township identity flags	\$16,500	Engineering problems
East Shelly	Walk	\$22,500	Approval Process
Triabunna	Walk	\$12,000	Approval Process
Swansea	Culvert Old Spring Bay Rd	\$78,500	Design Issues
Swansea	Tip Shop	\$35,000	Investigating, project delayed
Swansea	Victoria St Seal	\$20,000	Design Issues
Dolphin Sands	Road Repairs & Stabilisation	\$75,000	Contractor Availability
Little Swanport	Seaford Rd Unsealed repair	\$40,000	Resources
Orford	Rheban and Earlham Rd	\$65,000	Resources - Now complete
Buckland	Court Farm Rd	\$45,000	Resources - Now complete
Triabunna	3 Light Poles Rec ground	\$6,500	Contractor Availability
Buckland	Back Rivulet	\$65,000	Replaced with Nugent Rd structure due to failure
General	Garder 12H	\$215,000	Equipment delayed now purchased
Bicheno	Red Bill Beach Toilets	\$75,000	On hold at request of BCDA
Triabunna	Marina Extension & Ancilliary	\$1,372,000	Approvals and tendering, 60% complete now
Swansea	Emergency Services Building	\$325,000	Design Issues
Triabunna	Hall	\$168,000	Approvals delay - In progress
Coles Bay	Muir's Beach Toilet	\$15,000	Resources - Now complete

SAFETY & RISK MANAGEMENT

The Safety and Risk Management unit is responsible for implementing quality process and practices that in turn reduce the likelihood and/or severity of an incident or accident occurring.

In ensuring we have contemporary systems in place, substantially reduces or mitigates the risk to Council and its community, which would otherwise be adversely affected by potential litigation or negative publicity.

The unit comprises the following areas:

- Occupational Health and Safety
- Risk Management

Objectives

- To enhance safety awareness across the Council and municipal area.
- To implement quality occupational health and safety and risk management processes.
- To ensure all personnel are adequately trained and accredited so that they can do their jobs safely and competently.
- To liaise with community groups and key stakeholders to better inform our community on risk management issues and collectively implement strategies to overcome these.

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Review the OH&S Plan for approval by the General Manager and commence implementation of the strategies. <i>(In Progress)</i>	4.1
Conduct a self-assessment of existing practices and ensure any deficiencies are subsequently included in the OH&S Plan to be improved. <i>(In Progress)</i>	4.1
Continue to implement, and enhance where required, the existing Risk Management Plan. <i>(In Progress)</i>	4.1
Continue to consult our community groups who manage Council assets to collectively enhance existing practices. <i>(In Progress)</i>	4.1 6.3

Performance Measures

- A reduction in the number and instances of lost time within the workplace.
- Reduces incidents or accidents within our community.
- Enhanced Occupational Health and Safety procedures within Council.
- An overall increase in the awareness of OH&S from staff.



'Devil of a swim' by G. Price 2014

ADMINISTRATION



*Lona Turvey,
Community Development
and Administration
Manager*

The administration section of Council deals with the day to day activities of payroll processing, records management, accounts payable and receivable, rating management and reception.

Contemporary systems and practices support the work of the Council, General Manager and staff and provide timely and accurate data and information that assists them to make decisions.

Objectives

- To meet the quality customer service guidelines contained within Council's Customer Service Charter.
- To ensure that the data processed is timely and accurate.
- To ensure that the Council's corporate history is maintained through data storage mechanisms.

Major projects and tasks for 2013-2014

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Ensure continued efficiency of administration. (Ongoing)	Directions 1-6
To improve on the transition to the new financial and accounting system. (Achieved)	Directions 1-6
Ensure rates are set and distributed in July 2014. (Achieved)	Directions 1-6

COMMUNITY DEVELOPMENT

The Community Development unit provides community support and wellbeing opportunities to the residents of our area that fosters and develops a caring community.

It is responsible for a range of services and activities that increase the wellbeing and quality of life of our citizens.

This unit is instrumental in supporting community organisations and identifying opportunities for them to prosper both socially and financially as well as facilitating collaborative practices with external partners to provide opportunities for special projects and activities in our community.

The unit is staffed by the Manager Community Development and part-time Administrative Assistant.

The unit comprises the following areas:

- Community Development
- Events and Activities
- Youth
- Community Road Safety Partnership
- Community Safety
- Education
- Health Promotion
- Social, Recreation and Sporting
- Some Volunteers
- Communications
- Aged and Community Care

Objectives

- Deliver a range of quality community services that develop and foster a caring and cohesive community.
- Enhance the opportunities for the community to participate in social and cultural events and activities.
- Promote awareness of Council services to encourage participation in community affairs, activities and events.
- Support the provision of emergency services with particular emphasis on community recovery.
- Work co-operatively with young people, the community and governments to plan and manage appropriate responses to the needs of young people.
- Support programmes and activities promoting the health and wellbeing of the community.
- Provide appropriate and up-to date service information to the community.
- Continue to support Aged and Community Care organisations in their planning and development of health, residential and community care services.
- Support and encourage community volunteers by recognizing and acknowledging their contributions to our area.
- Continue to participate in partnership with the State Government in the Community Road Safety Partnership program, implementing identified strategies and promoting road safety initiatives within our municipal area.
- Administering of Council's Community Small Grants Program.
- Support the relevant organisations in attracting volunteers.

Programs and Projects for 2013-2014

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Manage the Elderly Persons Units in Triabunna and Bicheno. <i>(Ongoing)</i>	2.1
Review the need for additional elderly persons accommodation. <i>(Ongoing)</i>	2.1
Continue to provide programs for the aged as appropriate. <i>(Ongoing)</i>	2.3
Help facilitate events that promote East Coast wine, food and produce. <i>(Ongoing)</i>	3.2
Assist with the co-ordination of Seafest. <i>(Ongoing)</i>	3.2
Co-ordinate annual photography competition. <i>(Achieved)</i>	3.2
Production and distribution of the 2014 calendar. <i>(Achieved)</i>	3.2
Co-ordinate other major events for our area such as Australia Day, Youth Week, Carols at the Marina, Seniors' Week. <i>(Achieved)</i>	5.5
Implement and support new initiatives of the Community Road Safety Partnership. <i>(Ongoing)</i>	6.2
Co-ordinate community newsletter. <i>(Ongoing)</i>	6.4
Complete Community Recovery Plan. <i>(Ongoing)</i>	6.7
Work with health professionals to increase opportunities for older people to enhance their physical wellbeing. <i>(Ongoing)</i>	2.2
Ongoing support of the Glamorgan Spring Bay Youth Council. <i>(Ongoing)</i>	6.4
Manage the Community Small Grants Program. <i>(Ongoing)</i>	6.2
Support activities that build the capacity of communities to self- manage. <i>(Ongoing)</i>	6.4
Support initiatives that encourage co-operation between townships. <i>(Ongoing)</i>	6.5
Advocate for improved utilization and co-ordination of school buses. <i>(Not achieved)</i>	6.6

COMMUNITY DEVELOPMENT

The following report outlines some of the events and activities carried out during the year, as endorsed by Council in the 2013-2014 Annual Plan:

DIGITAL HUBS PROGRAM

The Digital Hub, which was set up in the Spring Bay On-Line Access Centre, Triabunna, following a successful grant application from the Commonwealth, has been providing free computer courses since January 2013. The program is due to finish in December, 2014.



Training underway in the Digital Hub, Triabunna

NATIONAL BOYS CHOIR OF AUSTRALIA



National Boys Choir at Orford Performing Arts Centre

In September, 2013, a total of 200 people attended a concert by the National Boys Choir of Australia. The forty-two (42) choristers were aged from 10 to 15 years and sang a selection of songs, including a Disney Medley and a selection from Songs of the Sea (Colin Brumby). Following interval, after a change into full costume, the boys performed "The Golden Vanity", a vaudeville for boys and piano after the old English ballad.



The concert was a very moving experience and when the choir sang "I Still Call Australia Home" it brought tears to the eyes of many in the audience.

The Artistic Director, Peter Casey, said that the Orford concert had been "the highlight of their Tasmanian tour so far and there was a real buzz of anticipation as people arrived and a great sense of community out to enjoy themselves."

The choir received a standing ovation and made a lasting impression on the appreciative audience.

SENIORS' WEEK 2013

Older Drivers' Seminar

Thirty-one (31) seniors attended an Older Drivers' Seminar in Triabunna which was held during Seniors Week. The program is a Community Road Safety Partnerships initiative.

The seminar was presented by well-known former ABC newsreader, Bill Brundle, and after the presentation, local police officers who were also in attendance were able to clarify some of the less familiar road rules and other issues raised by members of the public.

Bus Trip – Woodsdale Museum

A bus trip to the Woodsdale Museum was organised for forty-three people who came from Bicheno through to Buckland. A delicious buffet luncheon was provided by the Woodsdale Hall Committee.

Many of the participants had never been to Woodsdale before and found both the museum and the trip

extremely interesting. They browsed through the museum and were surprised at the range of items and photos on display.

Following lunch, the bus travelled to the Tasmanian Bushland Gardens at Buckland, where again many expressed surprise at what they found, saying that they had driven past many times but had not actually called in.

Bus Trip – Tour of Battery Point

Forty-five people participated in a bus trip to Hobart where they enjoyed a buffet lunch at Wrest Point, followed by a guided tour of Battery Point.

TRIABUNNA CHRISTMAS PARADE AND CAROLS



Carols at the Marina was held in conjunction with the Spring Bay Lions Christmas parade on Friday, 13th December. The Australian Army Band Tasmania again kindly offered to come to Triabunna to lead the parade and carols.

A free barbecue was provided by the Lions Club and Council sponsored photographs of children with Santa which were taken by Madhouse Photography.



Captain Matt Chilmaid from the Australian Army Band Tasmania at the Christmas Parade



John Austwick receives the Australia Day Citizen Award from the Mayor

AUSTRALIA DAY CITIZEN OF THE YEAR

Well-known Swansea resident, John Austwick, was presented with the 2014 Glamorgan Spring Bay Australia Day Citizen Award at a presentation ceremony held in the Swansea Town Hall on Sunday, 26th January, 2014. The hall was filled to capacity when family and friends turned out to honour John for his contribution and outstanding service to the local community over a number of years.

John introduced viticulture to the East Coast in 1979 with the planting of his vineyard at Cragie Knowe at Cranbrook. Cragie Knowe's wine became highly acclaimed and recognized as Tasmania's first great cabernet sauvignon and was also celebrated for its pinot noir and riesling.

John was the driving force behind setting up a community bank in Swansea following the closure of other banking facilities. He called a meeting to ascertain interest for a community bank and from there a steering committee was formed. The Swansea Branch opened in 2008 and soon after that a branch was opened in Bicheno. There is now also a Bendigo Bank agency in Triabunna.

John's other community involvement includes volunteering for Meals-on-Wheels and he is a member of Probus.

Australia Day Ambassador and Tasmanian Australian of the Year, Andrew Hughes, who also has a family connection with Swansea, gave the Australia Day Address. Andrew developed the innovative teaching program

COMMUNITY DEVELOPMENT

Expedition Class, where primary students follow him into the wilderness by satellite link and interact as he tackles challenging landscapes and situations. Andrew's address took the form of a letter to his baby daughter, Hope, about what it means to be Australian.



Julie Sulcs, accompanied by Alexander Shaw, sang "I Still Call Australia Home" and "Waltzing Matilda" and John's daughter Melissa recited one of his favourite poems – "My Country" by Dorothea Mackellar.

YOUTH COUNCIL

The Youth Council was transported by bus to Bicheno for a meeting held in December at the Sea Life Centre. Fourteen (14) youth councillors were in attendance representing all the schools in our municipal area, except for the Orford youth councillors who were unable to attend due to other school activities planned for that day.

Many interesting issues and suggestions were put forward at the meeting and some of these are being investigated or pursued.

Following the meeting, Youth Councillor Rhys Evans gave a guided tour of the award winning surf lifesaving building and a visit to Natureworld completed what was a very enjoyable day.

Further meetings planned for the year were put on hold until discussions have been held with the schools regarding risk management.

YOUTH WEEK 2014

A bus load of young people travelled from Bicheno, Swansea, Triabunna and Orford to participate in the Yolo Colour Run at Pembroke Park, Sorell. The Yolo Colour Run is a race where participants are doused from head to toe in different colour paint either as they pass through colour zones or by their opponents along the way. Needless to say, all the participants had a wonderful time and most were unrecognisable at the end of the 5 kilometre run. The Yolo Colour Run was organised by the Sorell Council as a regional event.

YOUTH LEADERSHIP CONFERENCE

Youth councillors from Swansea, Orford and Triabunna travelled by bus sponsored by Council to the Huonville Primary School to attend the Southern Student Leaders' Conference held in March, 2014.

The program for the day included an inspirational talk by Rob Pennicott from Bruny Island Cruises in which he described how he originally established his business and the work ethics he learned as a young boy.

Following the guest speaker, there were a number of group activities and discussion sessions.

Feedback from all the students who attended from Glamorgan Spring Bay indicated that they thoroughly enjoyed the conference and that it had provided them with the opportunity to meet and work with students from other schools as well as teaching them leadership skills.

RECLINK FOOTBALL

Reclink is a charitable organisation whose mission is to provide sport and arts activities to enhance the lives of people experiencing disadvantage.

Reclink Football had its beginnings about six years ago when officers from the Tasman, Southern Midlands, Sorell

and Glamorgan Spring Bay Councils met to look at setting up a football league for regional schools which were disadvantaged by student numbers and distance. Reclink provided each team with football gear, including jumpers, boots, socks, shorts, flags and balls.

Since then, four football matches are played each year, culminating in a Gala Day at the North Hobart Football Oval which is sponsored by Reclink.

Southern Midlands Council and Glamorgan Spring Bay Council organise the rosters and running of the events.

Schools that participated in Reclink in 2013/14 were Campania, Bothwell, Tasman, Oatlands and Triabunna.



East Coast Roos (TDS) run onto the North Hobart Football Ground for Gala Day

RURAL COMMUNITIES PROGRAM

Twenty (20) second year medical students were welcomed to the community by Mayor Bertrand Cadart at a morning tea held on Monday, 31st March. This marked the beginning of a busy week for the students who were staying in Triabunna as part of Rural Week, with the aim of gaining an understanding of the network of care available to members of rural communities.

During the week they ran a program called Spanner in the Works, which is a men's health initiative by the Australian Men's Shed Association. A number of community members attended the program for a "health check"



Medical students at Triabunna after a dinner hosted by Council

which provided the students with an opportunity to have some face to face contact with "patients".

The students also visited the Community Shed, the pharmacies, Prosser House and Triabunna District School where they provided health education and promotion sessions for children of various ages. Clinical sessions were also provided by our local medical practitioners.

At the end of the week, the students reported back to the community what they had learned about living in a rural community and rural health services. One interesting point they noted was that Glamorgan Spring Bay had paid \$179.00 per ratepayer for health care compared with most other Tasmanian Councils which have no allocations for health at all.



Medical students meet the community at Triabunna

COMMUNITY DEVELOPMENT

2013 TASMANIAN SUSTAINABLE COMMUNITIES AWARDS

The Keep Australia Beautiful Sustainable Communities Awards were presented at a ceremony held in Latrobe in December 2013 and entries from Glamorgan Spring Bay received the following awards:-

YOUTH AWARD

Highly Commended – Lily Fisher – Bicheno Primary School

POPULATION CATEGORY – 501 - 2000

Highly Commended – Swansea

CLEAN BEACH OVERALL WINNER and Tasmanian Finalist
Raspins Beach, Orford.



Jane Wing, Orford Community Group, receiving the Clean Beach Award for Raspins Beach

HERITAGE & CULTURE

Maureen Martin-Ferris

YOUTH AWARD

Northern Primary Schools
– Bicheno Primary School –
Northern

SUSTAINABLE SCHOOLS

Southern Secondary School
– Triabunna District School



Annette Parker, Principal, Triabunna District School, receiving the Sustainable Schools Award

Certificates of Excellence which recognize exceptional effort and achievement were awarded to the following groups and individuals in Glamorgan Spring Bay::

COMMUNITY ACTION & PARTNERSHIPS

Bicheno Busy Fingers
Bicheno Fire Brigade
Bob Moore, Swansea
Diane Bricknell
Glamorgan Spring Bay Council (2)
Julian Roberts & Chaxiraxi Afonso Higuera
Louise Coghill
Senior Constable Shane Golder
Triabunna District High School

COMMUNITY INVOLVEMENT

Glamorgan Spring Bay Council

HEALTH & WELLBEING

Bicheno Petanque Club
Buckland Women's Information Network
Glamorgan Spring Bay Council
Orford Community Group

HERITAGE & CULTURE

East Coast Heritage Museum
Keith Breheny

LITTER PREVENTION/RESOURCE RECOVERY

Glamorgan Spring Bay Council

LONG TERM SUSTAINABILITY

Orford Community Group

NATURAL ENVIRONMENT CONSERVATION

Bicheno Hatchery
Catchment to Coast Team
Glamorgan Spring Bay NRM Committee (2)
Helen Preston & Kim Paterson
Ingrid & Graham Roberts
Orford Community Group
Pulchella Nursery
Rob Connell
Sandpiper Ocean Cottages

OUTDOOR ACTIVITIES

Shane Gould

YOUTH INVOLVEMENT

Bicheno Nippers Surf Life-Saving Club

YOUTH LEADERSHIP & ACTIVITIES

Swansea Primary School

A number of Certificates of Appreciation, which acknowledge and celebrate the efforts of individuals, groups and local government to enhance the sustainability of communities, were also awarded.



*Winning Image – Freycinet Sunset by Jim Lovell
2015 Calendar*

PHOTOGRAPHY COMPETITION 2014

The winner of the Glamorgan Spring Bay 2014 photography competition was Jim Lovell of Hobart with his image "Freycinet Sunset" near Honeymoon Bay, Freycinet. This image was chosen from more than 130 entries and will be used as the cover page for the 2015 calendar.

Runners up in the competition, in no particular order, were: Nigel Richardson, Isabelle Reardon, Mark Bilham, Lindsay Hope, Diane Masters, Paula Mance, Tilly Massie, John Smith, Aaron Saunderson, Tracy Turnbull, Glenda Williams and Martin Fieldhouse.

2014 CALENDAR

The 2014 Glamorgan Spring Bay calendar featuring 2013 photographs of winning entries from the photography competition again proved to be very successful.



The calendar is self-funding and profits are used for youth projects and activities within the municipal area.

The calendar is also an excellent promotional tool for our area and ends up in homes all over Australia and the world.

LISA CURRY ROAD TRIP

With obesity the single biggest threat to public health in Australia and the leading cause of premature death and illness, well-known triple Olympian took to the road visiting regional and rural Australian towns to give locals the chance to talk and work with her one on one. One of the towns visited during her Tasmanian tour was Orford.

On 22nd April, 2014, residents and holiday-makers attended the Lisa Curry workshop which was sponsored by Council and held at the Orford Primary School Performing Arts Centre. Participants at the 2-hour workshop found it to be very interesting, motivational and inspirational. Lisa used real life stories to explain how people overcome challenges in life and talked about positive life-style choices, disease prevention, healthy eating and weight loss.

The following morning at "Our Park" about thirty (30) people turned up for a fitness workshop where they were taught functional exercise used in daily life. Participants enjoyed the workout, albeit there were some stiff and sore people for a few days afterwards.

COMMUNITY DEVELOPMENT

SEAFEST

Seafest, which was held over the weekend of 5th & 6th April, was a great success and was enjoyed by a large crowd of visitors and locals.



The inaugural Seafest Game Fishing Tournament drew a field of more than seventy boats and according to the fishing competition organizer, everyone was thrilled with the facilities and the fishing at Triabunna and is keen to come again next year.

At the festival site there were free activities for children and families, including a Punch & Judy Show, Sands Family Circus, face painting, jumping castle and a balloon artist. Most of the foods stalls were run by local businesses and organisations that were kept busy on both days with most completely selling out of their stock.

There were some amazing boats on display on land and in the water with demonstrations and rides provided by



the Motor Yacht Club of Tasmania and the Jet Sport Boat Club of Tasmania and static displays from major marine businesses.

Weekend Sunrise and Tour de Cure were warmly welcomed early on Sunday morning by an enthusiastic group of locals. It was great fun and a wonderful opportunity to share our beautiful part of the world with a national audience.

Seafest, From France to Freycinet, Tour de Cure, Weekend Sunrise and perfect weather made for a spectacular weekend in Triabunna.

EASTER AT MAY SHAW HEALTH CENTRE

Mayor Cadart, who was accompanied by two Swansea Youth Councillors, delivered Easter eggs to the residents of the May Shaw. This has become an annual event with Council staff donating money to purchase eggs and it is always a very rewarding experience to witness the pleasure this small gesture makes to the elderly residents.

ABLE AUSTRALIA

Able Australia is one of Australia's leading disability support organisations, delivering high quality services to more than 4,000 people with a disability and in community support programs around the country.

Following a "Talking Disability Forum" which was held in Triabunna and attended by a number of parents of children with a disability, a two-day holiday program was organised. The program was extremely successful with five participants having a wonderful time undertaking various activities such as visiting Zoo Doo, Gum Leaves and ten pin bowling. The programs are individualised to ensure specific needs of each person is catered for.

In collaboration with Council, future holiday programs are

being planned. These programs create new opportunities for local children with a disability, while providing some much needed respite for their families.

The parents of children who participated in the holiday program in April were extremely grateful for the support and expressed a strong desire that the program continues in the future.

ANNIE PHELAN SALON PERFORMANCES



Annie Phelan with Darryl Kerkham (left) and Laurie Lewis at Brockley Estate

Well-known actor, Annie Phelan, presented a series of salon performances at Buckland's historic homes over a weekend in April. Annie presented readings from Mavis Goes to Timor, together with some other readings, poems and songs.

The three shows held at "Twamley", "Sally Peak" and



Pictured at Twamley from left Darryl Kerkham, Alwyn Lewis, Annie Phelan and Laurie Lewis

"Brockley", Buckland were sold out and the audiences were full of praise for the opportunity to experience these intimate performances by such a talented actor. There was also a performance scheduled for "The Lair" at Rocky Hills south of Swansea, but that was cancelled due to lack of numbers.

COMMUNITY SMALL GRANTS PROGRAM

Council's Community Small Grants Program provides financial assistance to community groups and organisations for projects, events and equipment which provide a benefit to the Glamorgan Spring Bay community. Council determines its allocation during budget deliberations and applications are considered throughout the year until those funds are exhausted.

The following grants were approved under the Community Small Grants Programme in 2013-2014:

Spring Bay Mixed Adult Netball Association	1,000
Swansea Primary School	1,000
Lions Club of Spring Bay	700
Sewcrafty Co-operative	1,000
Pademelon Park Wildlife Refuge	1,000
Marcia Harvey Wildlife Carer	1,000
Bicheno Busy Fingers	500
TDHS Flower & Craft Show	1,000
Coles Bay Triathlon	1,000
Triabunna Cricket Club	1,000
Buckland Cricket Club	1,000
Glamorgan Lions Club	800
Dolphin Sands Ratepayers' Association	1,000
East Coast Crusaders PCYC	500
East Coast Heritage Museum	900
Spring Bay Neighbourhood Watch	400
Swansea Primary School	1,000
Bicheno Men's Shed Bicheno	1,000
France to Freycinet Festival Committee	1,000
Spring Bay RSL Sub-Branch	1,000

ECONOMIC DEVELOPMENT AND TOURISM

Council continues to facilitate, promote and market local and municipal businesses and economic development ideas, innovations and opportunities.

The aim is to ensure that Council has up to date information in the economic development area, in order to ensure informed strategic decisions for our community and Council.

Tourism remains vitally important to the economy of the Glamorgan Spring Bay area. In recognition of the importance of tourism to our area, Council has committed to fund East Coast Regional Tourism Organisation (ECRTO) in partnership with Break O'Day Council and Tourism Tasmania. This organisation has been in place since October 2012.

ECONOMIC DEVELOPMENT

Objectives

- To work in partnership with Government, local authorities and local operators.
- Identify funding opportunities to continue supporting this role.
- Look for economic development opportunities within the Municipality but with a particular focus on Triabunna.

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Identify any funding opportunities for this area. (Ongoing)	3.1 3.2
Investigate the possibility of new industry growth in the Municipal area and in particular Triabunna. (Ongoing)	3.1 4.2 4.3
Implement strategies identified in the Triabunna and Bicheno Plans and the Triabunna/Orford/Maria Island Plan (TOMI). (Ongoing)	4.3 4.5 5.4
Significant progress with the development of the Solis project. (Ongoing)	3.1 4.2 4.3
Design and market the "Marina Views" Estate. (Ongoing)	4.2 4.3 6.3

Performance Measures

- Additional funding opportunities sought to initiate key programs. **(In Progress)**
- Identify options for new industry growth in our Municipality and implement. **(In Progress)**
- Significant progress with both Marina Views and Solis projects. **(In Progress)**

Artist impression of buildings at the new Spring Bay Mill site



TOURISM

Council continues to facilitate, promote and market local and municipal tourism businesses through our commitment to part fund the East Coast Regional Tourism Organisation (ECRTO).

Council supports ECRTO financially and with in-kind support where appropriate.

Objectives

- To continue to support the operation of ECRTO in conjunction with the Break O'Day Council to facilitate and advocate for tourism development on the East Coast.

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Continued support of and representation on the East Coast Regional Tourism Organisation Board. (Achieved)	5

Performance Measures

- Increase visitor numbers to the East Coast and industry/community acceptance of the Board.



Relaxing Southerly at Swansea by E. Mc Mahon

VISITOR CENTRES

Council has three Visitor Centres at Triabunna, Bicheno, and Swansea. Their focus is to ensure that Council has an effective visitor information network throughout the municipal area with all “Yellow I” centres. It is envisaged that over time these centres will obtain a break-even financial status, although this is becoming increasingly difficult with the new electronic age taking over many of the core services that these centres were providing.

They aim to provide quality advice and information to tourists and visitors to our area. Each Centre reports to a team leader.

Volunteers form an integral part of our centres.

The unit comprises the following areas:

- Visitor Information Services
- Advertising of local businesses
- Product and event sales

Objectives

- To maximise the economic benefits of tourism to Glamorgan Spring Bay Municipality.
- To establish fully operational and, in the future, self funded Visitor Centres in Swansea, Triabunna & Bicheno.
- To deliver to the community and visitors alike, a welcoming and informative experience to our Visitor Information Centres.
- To acknowledge and encourage participation from our volunteers.
- Ensure effective communication with the East Coast Regional Tourism Organisation (ECRTO) as the entity that undertakes marketing and promotional activities of our area.

Programs and Projects for 2013-2014	Community Strategic Plan Linkage
Maintain sales at all Visitor Centres. (Achieved)	5.3
Undertake a volunteer drive. (Not Achieved)	5.3
Undertake a quality training and development program of our staff and volunteers engaged at the Centres. (Achieved)	5.3
Implement procedures and practices that will streamline operations and create efficiencies at the Centres including a revision of the existing Staff Induction and Procedures Manual. (Achieved)	5.3
Implement a visitor survey which will gauge satisfaction of our services and provide the ability for suggestions to be made regarding the improvement of our Centres. (Achieved)	5.3
Implement Council's policy aimed at recognising the contribution made by volunteers by making a donation to them to offset costs incurred in order to assist at the Centres. (Achieved)	5.3
Make substantial progress towards the Centres being self-sustainable. (In Progress)	5.3
Promote community and tourism business awareness of the Centres and what their main purpose is. (Ongoing)	5.3
The Centres in conjunction with the Tasmanian Visitor Information Network are implementing an application for iPhone and iPads called “Appngo” which will show the nearest visitor centre whilst they are travelling ensuring a great marketing tool for our centres. (Achieved)	5.3
Undertake specific skills training with staff encompassing Certificate III in Tourism. (Achieved)	5.3
Maintain involvement in the Regional Tourism Awards and also look to submitting an application for the TICT Tasmanian Tourism Awards. (Achieved)	5.3

Performance Measures

- Success in our grant submissions.
- Progress towards break-even status.
- Results of the visitor surveys.
- Volunteer numbers increased and skills enhanced.
- Increased numbers utilising the ‘Book Easy’ functionality.
- Increased revenue from retail sales.

NATURAL RESOURCE MANAGEMENT



*Melanie Kelly,
Manager Natural Resources*

The Natural Resource Management unit comprises the following areas:

- Natural Resource Management
- Integrated Catchment Management
- Climate Change / Sustainability

Our aim is to continue to make a significant contribution to the understanding, use, management and protection of the natural environment in Glamorgan Spring Bay.

Council will continue to engage in Natural Resource Management and Sustainability and support the community in their establishment and management of relevant projects and initiatives.

Objectives

Environmental and Sustainability Values

- Continuously inform and educate residents and visitors on environmental values and their contribution to social and economic wellbeing, management and protection.

Legislation, policy and plans

- Review and enhance the communication mechanisms and events that enable Councillors, staff, residents and visitors to understand and appreciate the value and benefit of Commonwealth and State legislation, as well as relevant regional and local plans, policies and practices.

Climate Change and Sustainability

- Continue to engage with local, regional, state and national climate change and sustainability programs and support communities in the establishment and management of relevant projects and initiatives.

Natural Assets, National Parks & Crown Reserves

- Continue to strengthen strategic partnerships between all sections of Council, NRM South, State and Commonwealth Government Departments with the aim of improving communications with and assisting in the management of our many natural assets from those in National Parks, state and private reserves as well as those leased, licensed and owned by Council.

Resources

- In conjunction with State libraries, schools, resource centres and community organisations, facilitate public access to a wide range of environmental and sustainability reports, books, resources and tools.

Integrated Catchment Management

- Engage with key stakeholders and the broader community in the development and implementation of catchment management planning projects and processes.

Marine, Coastal and Estuarine:

- In partnership with State & Commonwealth Government Departments and (local) communities, participate in relevant strategies, plans and projects that protect marine, coastal and estuarine resources and complement commercial and recreational fishing and aquaculture.

NATURAL RESOURCE MANAGEMENT

Built Environments:

- Ensure all growth or redevelopment of built environments is well managed, serviceable and sustainable and will provide communities with benefits which are environmentally, socially and economically balanced.

Contemporary / Historical Indigenous Tasmania

- Strengthen relationships with the Aboriginal community and ensure that Council has the necessary systems and capacity to protect and enhance Aboriginal Heritage values.



A Little Penguin in Bicheno amongst the weed, mirror bush © Eric Woehler and Vali Ruoppolo, BirdLife Tasmania

Programs and projects 2013-2014	Community Strategic Plan Linkage
Continue to support integrated catchment management through the Catchments To Coast program and the implementation of catchment management plans. (Ongoing)	4.1 4.6 6.4
Continue to implement the GSB Weed Management Plan. (Ongoing)	4.1 4.6 6.4
Continue to be involved in and seek funding/ resources from regional, state and national NRM programs. (Ongoing)	4.1 3.1 4.6 6.4
Ensure that Council continues to meet relevant NRM legislative obligations and communicates this to the community via newsletters and other forums. (Ongoing)	4.1 4.3 4.6
Continue to support the GSB NRM Committee as a key link between Council and the community on NRM issues, as well as supporting other community groups with NRM objectives. (Ongoing)	4.1 4.6 6.4 6.5
Continue to work and develop partnerships with Parks and Wildlife Service, Crown Land Services, Tas Water, DPIPW, DSG and other agencies with regards to NRM values on public land. (Ongoing)	4.1
Continue to participate in a range of climate change mitigation and adaptation initiatives, including the implementation of the Climate Change Corporate Adaptation Plan. (Ongoing)	4.1 4.4 3.5
Continue support for annual community events such as National Tree Day, Clean Up Australia Day, Seafest as well as other markets, festivals and school activities. (Ongoing)	4.1 2.3 5.5 6.4
Ensure that development assessments strive to meet Triple Bottom Line Principles. (Ongoing)	4.1 4.3 4.6
Continue participation and development of sustainability initiatives, particular energy use management both for Council and the community. (Ongoing)	4.1 4.4 6.4

Develop systems and capacity to protect and enhance Aboriginal Heritage values whilst building relationships with the indigenous community. (Ongoing)	4.3
Continue to work with the Works Department, community and other relevant agencies in the strategic management of Council owned, leased and licensed public reserves, with a particular focus on the protection of natural assets through the development and implementation of vegetation (fire and weed) management plans for reserves in each town. (Ongoing)	4.1 1.2 1.3
Initiate and / or continue support for sustainability initiatives such as energy management, sustainable waste management, community gardens, and Tidy Towns. (Ongoing)	3.5 4.4 6.4
Development and implementation of action plans, strategies and policies in consultation with relevant sections of Council and other key stakeholders. (Ongoing)	4.3
Continue to initiate, encourage and participate in skills development and training opportunities, and make these available to the community whenever possible. (Ongoing)	3.4 6.4
Coastal and Marine Education - Seafest 2014 (Not included in Seafest 2014 due to the focus on the first year of the fishing competition)	4.1 5.1 5.5
Illegal Vegetation Clearance Policy on Council managed public land. (Ongoing)	4.1 4.3

NATURAL RESOURCE MANAGEMENT

Natural Resources Management Department

The NRM Department consists of a full time manager, part time Administration and Communications Officer, Sustainability Officer, and Biodiversity Officer. Two part time On Ground Works Officers work across the NRM and Works Departments primarily focused on weed control activities. Additional casual on ground staff are employed as required to ensure the timely delivery of projects.

The NRM Department continues to support and report to the Glamorgan Spring Bay NRM Committee (NRMCM). The Committee currently has 17 members representing a broad range of community, government and businesses interested in the sustainable management of our natural resources.

Catchments to Coast (CTC)

Council and NRM South to fund a part time CTC Coordinator. Catchments to Coast projects (funded by



This South Esk Pine is now safe from the threat of weeds

NRM South) in 2013-14 included; vegetation condition assessments at five sites; bushfire recovery weed control; continuing education and action to protect resident and migratory shore birds; ongoing control of gorse, Spanish heath and blackberry to protect the South Esk Pine (*Callitris oblonga*) and White Gum (*Eucalyptus ovata*) threatened forest community; invasive species community workshop and a Little Penguin survey.



Talking about machinery hygiene at Invasive Species Day

Two projects were funded by Landcare Tasmania Biodiversity Fund; the Dolphin Sands fire and weed project and weed control in conservation covenants.



Planning the Dolphin Sands fire and weed project

CATCHMENTS TO COAST PROJECT IN FOCUS

Bicheno boneseed bushfire recovery

Glamorgan Spring Bay Council's Catchments to Coast team, individual volunteers and the Bicheno Earth & Ocean Network have been working to control a boneseed infestation in the Crown Land Reserve behind the coastal township of Bicheno. In early 2013 bushfires threatened the town. Although not directly affected by the fires a fuel reduction burn covering 90 per cent of the Reserve was undertaken in October 2013. Most of the boneseed plants were killed during the controlled burn but a mass germination occurred in the following weeks.

Glamorgan Spring Bay Council was successful in obtaining a NRM South Bushfire Recovery Grant and some funding from Crown Land Services to control this Weed of National Significance. This current work on the boneseed infestation is building on many years work undertaken in the Reserve by Council, Parks & Wildlife Service, the Bicheno Community Development Association, the Bicheno Earth & Ocean Network, and individual volunteers.

Boneseed is one of the worst weeds in Australia because of its ability to grow and spread quickly and out-compete native plants. A single plant can produce up to 50,000 seeds per year.



Controlling a dense infestation of large mature boneseed plants



Hand pulling boneseed seedlings

Community Engagement

Council's NRM Department continues to undertake a range of community engagement activities including; community education and awareness raising; accessing grants for both Council and community on ground works; ongoing implementation of the Glamorgan Spring Bay Weed Management Plan; and supporting community groups with on ground and strategic activities on many public reserves throughout Glamorgan Spring Bay. Council's NRM Department continues to support local community groups and individual volunteers.



Volunteers at Clean Up Australia Day

NATURAL RESOURCE MANAGEMENT

Some community activities held include; rubbish clean ups; tree plantings; native wildflower walk and talk; invasive species community workshop and weed control working bees. The Coastal and Marine Education component of Seafest was not included in 2014 (due to the focus on building the fishing competition side of the event). It will be back as a significant part of the event in 2015.

Communications

Communications continue to be a key priority for Council's NRM Department and each year they develop and implement a Communication Plan. The Plan guides how we keep the community informed about and engaged with Council's NRM activities and objectives. Information is communicated via a variety of channels; newsletters, newspapers, radio, brochures, flyers, Council's website, post, email, public events/markets, schools, interpretation signs, and Visitor Information Centres.

Reporting

Monthly reports to Council and quarterly reports to the GSB NRM Committee are provided in line with the GSBC Annual Plan & Budget Estimates, and the GSB Community Strategic Plan.

Sustainability

Council continued improvements in waste and recycling collection at events and public places with customised bins and signs, and by distributing recycling information and updates via local newsletters and stalls at local events. Funding was acquired to supply all schools in GSB with new recycling infrastructure including resource separation bins in classrooms. Sustainability in schools was further supported with projects such as the Vestal Water project which supplies all students and staff in GSB schools with stainless steel reusable drinking water bottles.



Bicheno students with new Vestal water bottles

Community based sustainability initiatives and projects were recognised via Council's participation in the Keep Australia Beautiful Tidy Towns program. The NRM team are proud to support the fantastic work of the Orford Community Group who won the Environmental Protection and Innovation award at the Keep Australia Beautiful, Australian Clean Beaches Awards 2014 for their work at Raspins Beach.



Jane Wing from the Orford Community Group and Amanda Brooks from the NRM team at the National Clean Beach Awards

The most outstanding element of the environmental work that has been undertaken at Raspins Beach is the successful investment in erosion control and re-vegetation. Extensive erosion of the beach in the past caused the loss of the site's picnic tables, fences and foreshore vegetation.

Australian Clean Beaches judge Averil Bones said "the local community, including the Orford Community Group, were vital in providing momentum for the stability of the beach."

Features include soft landscaping, low posts, rocks and logs to define parking, beach access, walking tracks, native plants, and protected habitat for threatened species.

Other sustainability projects within the community such as the Garage Sale Trail and Community Gardens continue to be supported. Energy efficiency is promoted via community education resources such as the Home Energy Audit Toolkit and improvements in energy efficiency in Council owned assets such as the addition of solar panels on the new Council office at Triabunna.

Climate change

The Council endorsed the Southern Tasmanian Regional Councils Climate Change Adaptation Strategy in December 2012. The Glamorgan Spring Bay Corporate Climate Change Strategy was endorsed in June 2013. Council continues to be involved in the Regional Climate Change Initiative (RCCI) together with other councils in southern Tasmania with a number of collaborative initiatives in the pipeline.



Jane and Greg Wing from the Orford Community Group with Mayor Bertrand Cadart, Grant Hall from Parks and Wildlife and the State and National Tidy Towns Judges

REGULATORY SERVICES



*Winny Enniss,
Manager Regulatory Services*

ENGINEERING AND TECHNICAL SERVICES

The Engineering and Technical Services unit has the responsibility of ensuring the technical needs of the community are met by the provision of quality engineering advice.

The unit comprises the following areas:

- Condition assessment of some classes of assets
- Technical input into development/subdivision applications
- Caravan licensing
- Fire abatement
- By-law enforcement

Objectives

- Provide accurate technical input into development/subdivision applications and other necessary applications made to Council.
- Assist with the design of capital projects.
- Provide assistance ensuring designs include regard for the future demands.

BENDIGO BANK AGENCY

The Bendigo Bank Agency opened on 21st August 2013 and operates from the Regulatory Services Department with four officers trained to complete transactions. The agency is receiving steady support from the community with a total of 301 deposits, 315 withdrawals, 28 new accounts and 141 general enquiries for this financial year. There were only 7 days for the financial year where no transactions were carried out.



Triabunna Agency of Bendigo Bank, first account holders in August 2013

Programs and Projects for 2013-2104

Programs and projects 2013-2014	Community Strategic Plan Linkage
Provide timely and accurate professional assistance to Council and the public. (Ongoing)	1.0
Ensure that Council infrastructure assets associated with public and private development/subdivision comply with statutory requirements. Undertake project supervision as required. (Ongoing)	1.3
Ensure that the data capture related to development/subdivision infrastructure is accurate and populated to Council's asset register. (Ongoing)	1.0
Carry out regular inspections of properties in relation to fire abatements and undertake enforcements where necessary. (Ongoing)	6.7

Performance Measures

- Investigate requests promptly and take follow up action where necessary.
- Quality major program delivery, within required timeframes, on budget.
- Administer external contracts in relation to major projects.
- Increase in the number of caravan registrations.
- Less fire abatement complaints received.

Eighty (80) nuisance abatement notices were issued for the financial year and three hundred and seventy six (376) caravan licences were issued. Council has an Environmental Health By-Law that includes regulations for the use of caravans within our Municipality.

PLANNING

All individuals, communities and developers who undertake a development or project within the Glamorgan Spring Bay Municipality will meet or exceed the requirements of the Town Planning Scheme and associated policies and procedures.

The Planning unit is staffed by a part time Administration Officer, a Contract Planner and Development Appraisal Officers. The unit's role is to manage the assessment process for Planning Applications across the municipal area in line with Council's Planning Scheme. This unit has an extensive interface with the community in order to provide information, and where possible guidance to potential developers within our area.



The unit comprises the following areas:

- Planning Assessment
- Issuing of Planning Permits
- Development Compliance
- Information and Support Services to Developers

REGULATORY SERVICES

Objectives

- To provide a framework to encourage development within our area that meets the needs of the community and encourages the sustainable use of the area's resources, in accordance with the provisions of the Land Use Planning and Approvals Act 1993.
- Ensure that all developments and the land and building environments meet all statutory requirements, are complementary to the natural heritage and meet community expectations.
- To administer the Glamorgan Spring Bay Planning Scheme 1994 up until the implementation of the proposed new planning scheme under the Southern Tasmanian Councils Authority (STCA).

Programs and projects 2013-2014	Community Strategic Plan Linkage
Assess development applications against the requirements of the Glamorgan Spring Bay Planning Scheme. (Ongoing)	4.2
Ensure compliance with Council's planning scheme and government legislation. (Ongoing)	4.3
Facilitate economic development through streamlining pre development process. (Ongoing)	3.1
Utilise technology to streamline the lodgement process for development and building approvals. (Ongoing)	3.5
Implement a new planning scheme in accordance with the Regional Land Use Strategy, structure plans and the Common Key Elements Template. (Ongoing)	3.1
Implement the electronic lodgement of development applications including video conferencing and document sharing as part of the Digital Local Government program. (Achieved)	3.5

Performance Measures

- Processing of development applications within the required timeframes.
- Implementation of eDABA system to assist developers in submitting their applications electronically.
- Technical data is captured in the GIS system.

Development applications indicated steady development and building activity during the year. The annual approvals figures were slightly higher than the previous year. Planning Directive No 4 applications also increased from the previous year, resulting in no permits required for dwellings and ancillary buildings in the residential zone if they comply with the development standards. The total of developments received for the financial year was 210 of which 25 were subdivisions. Thirty seven (37) applications were assessed to be PD4 compliant.

The Department approved 211 development applications for the 2013 - 2014 year in accordance with time limits prescribed under the Land Use Planning and Approvals Act 1993.

There were two Planning Scheme amendments initiated during the financial year and three appeals lodged against Council planning decisions. The operation of both the Tasmanian Planning Commission and Resource Management and Planning Appeals Tribunals increasingly focused on ensuring Council, acting as Planning Authority, appropriately, consistently and strategically carries out its functions and responsibilities. The costs associated with both jurisdictions have risen both in terms of presenting cases and the implications of improper decision making.

The review of the Glamorgan Spring Bay Planning Scheme 1994 was ongoing and in accordance with the new template implemented by the Tasmanian Planning Commission and the Southern Regional Planning Strategy. This work has proceeded in cooperation with the other eleven Councils in the southern region and with assistance from the Southern Regional Planning Project and the Southern Tasmanian Councils Authority.

There are significant benefits that will result from an updated and revised planning scheme, with improved day to day 'development processing' operations of the municipality, as well as encouraging pragmatic, sustainable and appropriate investment and growth both in the settlements and throughout the municipality. Council will continue to rigorously pursue this vitally important project with the respective government agencies.

Planning Directive No 4 which deals with single dwellings in the residential zone, was implemented and became operational in August 2012 which allowed for compliant single dwellings to bypass the need for a planning permit.

BUILDING

Council operates as a Building Permit Authority with all applicants providing self-certification of building plans.

The role of this unit is primarily a regulatory one, to ensure compliance with legislative requirements in relation to building applications and enforcement. The primary aim is to undertake this role in a cost effective manner, while ensuring the appropriate standards of service are maintained.

This division was staffed by one full time Administration Officer supported by Manager Buildings and Marine Infrastructure performing the role of Permit Authority.

The Plumbing Authority and Building Surveying Services were provided under contract from Brighton Council and Building Surveying Assessment Services. A total of 173 building permits were received and 164 applications were approved for the financial year, which is slightly down from the previous financial year.

The unit comprises the following areas:

- Permit authority function
- Plumbing assessments
- Building assessments (where applicable)
- Regulatory compliance and enforcement
- Information and support services to developers

Objectives

- To perform technical assessments of applications received in accordance with the requirements of the Building Act 2000, and the Local Government Act (Building and Miscellaneous Provisions) Act 1993;
- To ensure compliance with the Building Code of Australia and Tasmanian Plumbing and Building Regulations (2004), an external building surveyor provides building control functions on behalf of Council for building permits issued prior to 2006.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Process building applications promptly within the time limits prescribed under the Building Regulations. (Ongoing)	3.5
Enforce the standard of building, plumbing and drainage regulated by the Building Code of Australia and its associated Regulations. (Ongoing)	4.4
Implement the electronic lodgement of building applications including video conferencing and document sharing as part of the Digital Local Government program (via eDABA). (Achieved)	3.5

Performance Measures

- Assist developers in submitting their applications both over the counter and electronically via the eDABA portal.
- Applications are processed within the required timeframes.
- Efficiency of the administrative systems and unit.

REGULATORY SERVICES

ANIMAL/PARKING CONTROL

The animal/parking control program undertakes a regulatory role in relation to the control of dogs and other livestock within the District and parking within the town streets.

Successful dog control and control of other animals rely upon education and promotion of responsible dog ownership, in addition to the collection and impounding of stray animals and administering the registration of dogs within the municipal area.

Council employed one full time Municipal Inspector/Regulatory Services Officer. Responsibilities include; animal control, dog management, caravan registration, recreational water monitoring and investigation of nuisance complaints. Properties throughout the municipality are routinely surveyed for health nuisances and fire hazards.

The unit comprises the following areas:

- Dog control
- Other animal control
- Education of owners
- Annual dog registrations
- Parking control

Objectives

- To provide effective control of dogs and other animals within the municipal area in accordance with the requirements of the Dog Control Act 2000, including educating our residents in relation to their responsibilities as dog owners under the Dog Control Act 2000.
- To provide effective dog control measures to ensure a safe environment.
- To minimize the amount of stray dogs within our area
- To educate our residents in relation to Council's parking regulatory obligations in accordance with Section 9(3) of the Traffic Act 1925.
- To proactively follow up on any issues or concerns

raised in relation to traffic/parking issues and take appropriate action where necessary.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Manage regulatory compliance in animal control. (Ongoing)	4.1
Prepare for the implementation of cat control. (Ongoing)	4.1
Ensure all infringements issued are in line with Council's obligations under the Dog Control Act 2000, Traffic Act 1925 and Monetary Penalties Act 2008. (Ongoing)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on environmental and animal control issues. (Achieved)	6.3
Implement Parking Control. (Ongoing)	1.0

Performance Measures

- Increase in the number of dog registrations.
- Less dog complaints received.
- Complaints and enforcements acted upon in an efficient and effective manner.

During the year, 80 nuisance abatement notices were issued, 23 dogs impounded, 6 dogs reported lost, 15 general complaints, 16 dog infringement notices issued and 820 dog licenses issued. The sampling program included popular swimming beaches as well as occasional environmental sampling in response to specific concerns.

ENVIRONMENTAL HEALTH

The Environmental Health Program plays a key role in the provision of a range of public and environmental health services to the community, ranging from environmental management issues, pollution to development proposals. This department also has a legislative requirement to operate taking into account Council's Bylaw, the Environmental Management and Pollution Control Act 1994, Public Health Act 1997 and the Food Act 2003.

The program also regulates food business registration under the Food Act 2003. As part of food business regulation, the Council proactively checks food businesses throughout our area in order to protect public health.

The Environmental Health section comprises: Environmental Health Officer (part time), Administrative Officer (full time) and Medical Officer of Health, Dr Andrew Grove and Dr Camilla Byrne.

The unit comprises the following areas:

- Place of assembly licences
- Food business registrations and renewals
- Private water & water cartage registrations and renewals
- School immunisation
- Assessment of development and various applications
- Compliance and enforcement of environmental guidelines
- By-Law enforcement

Objectives

- To protect and enhance the public health and safety of the community by means of environmental monitoring and regulation.
- To enforce the requirements of the Environmental Management and Pollution Control Act 1994.

- Increase public awareness and participation in public health initiatives and programs.
- Implement requirements of the Public Health Act 1997.
- To proactively follow up on any issues or concerns raised in relation to Council By-Laws and take appropriate action where necessary.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Assist the Emergency Management Committee in their efforts to develop Community Recovery and Pandemic Preparedness strategies. (Ongoing)	6.7
Inspection of all food premises at least annually and take action where necessary. This includes annual registration and licensing of premises and food businesses in accordance with Food Act 2003. (Not achieved)	4.1
Enforce Council's Environmental Health By-Law which outlines Council's regulatory position on Environmental Health issues. (Achieved)	6.3
Implement the expanded school immunisation program, which now includes males receiving the human papilloma vaccine. (Achieved)	6.2

Performance Measures

- Well documented food safety audits of food businesses.
- Implementation of the expanded school immunisation program.
- Complaints and enforcements acted upon in an efficient and effective manner.

FOOD SAFETY

Council is also responsible for registering and issuing licenses for places of assembly and food businesses, including temporary food premises. This year thirty three (33) place of assembly licenses were issued, 104 food businesses were registered and 36 temporary food businesses were registered as a requirement of the Tasmanian Food Act 2003. Two (2) environmental nuisance complaints were investigated under EMPCA 1994.

IMMUNISATIONS

A general immunisation support service was provided to the general public, including technical advice and record verification. Council's Environmental Health Department provided certificates to parents indicating that their child had been immunised.

Medical Officer of Health Dr Andrew Grove and Dr Camilla Byrne, in conjunction with Council's Environmental Health Department, carried out the immunisation program at schools within the municipal area. Kindergarten children were given DTPa/IPV and MMR. Year 6 children were given Hep B and Chicken Pox. Year 7 female students were given Gardasil and Year 10 students were given dTpa in accordance with the immunisation schedules.

There were a total of one hundred and five (105) persons immunised during the reporting period.

The guidelines changed in January 2013. Only high school children are required to be immunized under the Council program. This will progressively change over the next three years whereby only Year 7 children will be immunized under this program in accordance with DHHS requirements.

NOTIFIABLE DISEASES

There was only one (1) notifiable disease reported for the financial year.

BEACH SAMPLING

Beaches in the municipality are regularly sampled during the Christmas and up to Easter periods for contamination. There were no beach closures - all passed sampling. Additional sampling of other areas is also conducted if a concern is raised.

SUPPLIERS OF PRIVATE WATER

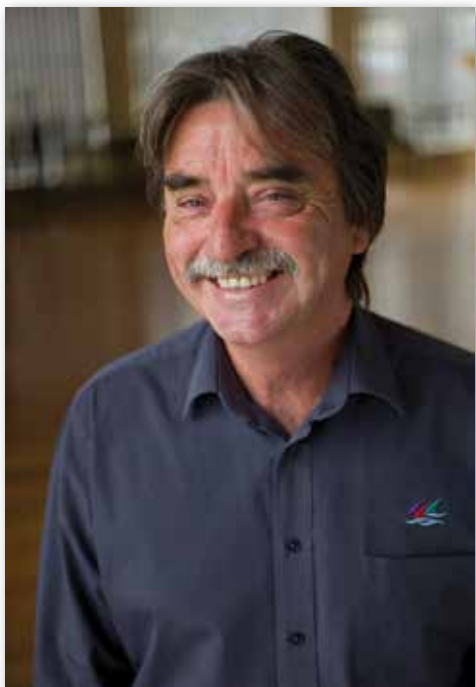
The Public Health Act requires Council to register all suppliers of private water used for public consumption in a commercial environment. Forty three (43) premises were registered this financial year.

ON-SITE WASTEWATER TREATMENT PERMITS

Prior to a septic tank being installed the Building Act requires a special plumbing application to be made to Council. Permits are only issued once Council is satisfied that no Public Health or Environmental hazard will be caused by the installation.

Council issued a total of twenty five (25) Special Plumbing Permits for the installation of on- site domestic wastewater treatment systems during this period.

BUILDINGS AND MARINE INFRASTRUCTURE



*Adrian O'Leary,
Manager Buildings and Marine
Infrastructure*

PUBLIC AMENITIES AND BUILDINGS

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of, quality infrastructure services.

The role of this unit is to provide a maintenance framework that ensures all buildings are being provided with adequate maintenance so that buildings remain maintained at an appropriate standard.

The unit is staffed by the Manager Buildings and Marine Infrastructure and employs a full-time carpenter and carpenter's labourer.

The unit comprises the following areas:

- Maintenance Schedules
- Provision of maintenance based on asset management principles
- Conditions assessments
- New buildings constructed as required
- Buildings renovated or upgraded when required

Council manages and operates many buildings across the municipality as detailed in Council's Asset Management Plan for Buildings (Part C).

Objectives

- To ensure that Council's assets are well maintained and cleaned regularly.
- To provide a framework for maintenance activities to ensure funding is being attributed to the assets in most need.
- To continually inspect these assets to ensure our legislative obligations are met and that condition assessments are updated.

Category	No.	Sub-Category	No.
Community Facility	31	Halls	10
		Community Services	21
Municipal Facility	17	Council Depot structures	13
		Administrative Office structures	4
Recreation Facility	11	Change Rooms	2
		Club Rooms	3
		Pavilion	1
		Playing Surface (Tennis)	1
		Structure	4
Public Toilet Blocks	16	Public Toilet Blocks	16
Shelters & Monuments	13	Monuments	1
		Public Shelters	12
Waste Management Facility	4	Buildings & Sheds	4
Total Buildings Listed	92		92

BUILDINGS AND MARINE INFRASTRUCTURE

Programs and projects 2013-2014	Community Strategic Plan Linkage
Maintain a maintenance schedule for all buildings. (Ongoing)	1.3
Maintain Council owned recreational facilities & buildings. (Ongoing)	6.3
Regular inspections and documenting undertaken. (Ongoing)	1.3
Update condition assessments for asset management principles. (Ongoing)	
Undertake inspections for all buildings to ensure Council meets legislative obligations. (Ongoing)	1.3
Completion of maintenance works within budget constraints. (Achieved)	1.3
Maintain community halls in conjunction with committees. (Ongoing)	1.3
Continue to provide disabled access to all Council buildings. (Ongoing)	1.3
Provide well maintained Elder Care Unit facilities. (Ongoing)	2.1
Swanwick public toilet and shelter constructed. (Achieved)	1.3
Red Bill beach public toilet constructed. (BCDA requested Council not to proceed)	1.3
Construct a cat pound at the Triabunna depot. (Not Achieved)	4.1



Bicheno Surf Life Saving Club

The above new club facility at Waubs Beach has been constructed. The facility was officially opened on 7th of December 2013. The club secured funding for this facility and engaged their own builder to do the works. Council helped with this project by obtaining the relevant planning and building permits.



New Triabunna Council Offices

New Council Offices

Council purchased the former Triabunna Call Centre at 9 Melbourne Street, Triabunna in December 2013. Work began immediately to renovate and modify the building to turn it into the new Council offices. These works were completed and staff moved into the building on Monday, 5th May 2014.



Swanwick toilet and barbecue shelter

Performance Measures

- Community feedback is satisfactory in relation to Council buildings.
- Maintenance objectives undertaken in line with asset management principles.
- Condition assessments updated.

BOAT RAMPS AND JETTIES

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of quality infrastructure services which includes boat ramps and jetties for recreational use.

This unit is fundamentally associated with the delivery of maintenance services in order to preserve the life of council's existing assets.

There are twelve (12) boat ramps across our municipal area and the majority of these have jetties. Council has the responsibility of maintaining these boat ramps, launching ramps and jetties which, although owned by the Crown, are required to be maintained under Council's lease arrangements.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to boat ramps and jetties.

The unit comprises the following areas:

- Maintenance of boat ramps, launching ramps and jetties under Council control.
- In conjunction with Marine and Safety Tasmania, develop new boat ramps where required.
- Upgrade existing boat ramps and jetties when required.

Objectives

- To ensure that existing infrastructure is maintained to a satisfactory level.
- That these facilities continue to be available to the general public.
- Facilitation of the use of these assets to our community and customers.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Maintain Council owned boat ramps & infrastructure to a satisfactory level. (Ongoing)	1.4
Continue to facilitate this type of infrastructure across the municipal area and make available to the general public. (Ongoing)	1.4
Undertake regular inspections by qualified people to ensure optimum safety standards. (Ongoing)	1.3
Work in partnership with Marine and Safety Tasmania to collectively tackle maintenance and upgrade issues. (Ongoing)	1.3
In conjunction with MAST develop a new boat ramp at Triabunna (In Progress)	1.4

Performance Measures

- Grant funding secured relating to major projects.
- Asset maintenance undertaken in line with asset management principals.

Glamorgan Spring Bay Council has a good working partnership with MAST to ensure appropriate maintenance levels are achieved in providing an acceptable and safe standard for recreational use. Marine engineers inspect these facilities as required.

Council has submitted an application to the 2014 round of Recreational Boating Fund to upgrade the Swanwick boat ramp facility with a floating pontoon landing. This will improve the safety at this facility.

Glamorgan Spring Bay Council has been awarded grant funding from the Recreational Boating Fund through MAST to relocate the Triabunna boat ramp & jetty to the opposite side of Vicary's Inlet. Dredging for this ramp commenced in August 2013 but had to cease for the summer in mid-October as per the Dredge Management Plan.

BUILDINGS AND MARINE INFRASTRUCTURE

Dredging for the new boat ramp re-commenced in May 2014 under a new Dredge Management Plan. The site is now ready for the contractor Hunter Marine & Civil Contracting Pty Ltd to start works on the new four-lane recreational boat ramp.

TRIABUNNA WHARF & MARINA

Glamorgan Spring Bay Council strives to deliver to its residents and visitors access to and use of, quality marine infrastructure services.

The Marine Infrastructure Committee makes recommendations to Council on behalf of the community with regards to new or existing infrastructure relating to the Triabunna Marina.

The unit comprises the following areas:

- Operations and maintenance of the Marina precinct at Triabunna.
- Operations and maintenance of the Triabunna wharf.

Objectives

- To ensure that the management and operation of the Triabunna marina is sufficient to enable a proper operating port to be available for the commercial and recreational boating public.



Triabunna Wharf

Programs and Projects for 2013-2014

- To ensure the marina and wharf is inspected by qualified professionals as to its suitability and purpose.
- Ensure that annual maintenance to the marina and wharf is carried out by suitably qualified contractors.
- Seek to obtain grant funding to assist in the redevelopment of the Triabunna wharf and marina.
- Continue to provide further berthing facilities for commercial and recreational users as required.
- Provide berthing facilities in Triabunna for the Maria Island ferry service.
- Ensure the management and operation of the Triabunna marina and wharf is sufficient to enable a proper operating port to be available for the commercial and recreational boating public.
- Provide efficient wharf facilities for local and external commercial fishing boats and visiting tourist yachts.
- Commence stages 1 and 2 of the Triabunna marina upgrade.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Ensure the marina and wharf is inspected by qualified professionals as to its suitability and purpose. (Achieved)	1.3
Ensure that annual maintenance to the marina and wharf is carried out by suitably qualified contractors. (Ongoing)	1.3
Seek to obtain grant funding to assist in the redevelopment of the Triabunna wharf and marina. (Achieved)	1.4
Continue to provide further berthing facilities for commercial and recreational users as required. (In Progress)	5.3
Provide berthing facilities in Triabunna for the Maria Island ferry service. (Achieved)	5.4
Ensure the management and operation of the Triabunna Marina and wharf is sufficient to enable a proper operating port to be available for the commercial and recreational boating public. (Ongoing)	3.1
Provide efficient wharf facilities for local and external commercial fishing boats and visiting tourist yachts. (Ongoing)	3.1
Commence stage 1 and 2 of the Triabunna marina upgrade. (Achieved)	1.4



Stage 1 Marina sea wall



Floating excavator

Performance Measures

- Measure of satisfaction from commercial, tourism and recreational boat owners and operators.
- The expansion of the facilities.
- Efficient financial reporting and backup.

Glamorgan Spring Bay Council currently has 3 tour boat berths and 23 marina berths.

Burbury Consulting provided Council with a Master Plan to develop Vicary's Inlet at Triabunna.

The Master Plan consists of:

- Extend the marina and create new berths.
- Relocate the recreational public boat ramp to the opposite side of the inlet. Extend the main wharf and include fueling facilities.

- Construct and provide marina berths for large fishing boats.

Maintenance dredging for the Triabunna marina was completed in June 2014. This dredging was done to clear the silt build-up behind the berths which was making boat maneuvering at low tide difficult. This dredging was done by a floating excavator brought down to Tasmania from Queensland by MAST to do work on the Derwent River, Hobart.

WORKS



Tony Pollard, Manager Works

In accordance with Council's Community Strategic Plan, the Works Department remains committed to developing and maintaining appropriate and sustainable community infrastructure ensuring the provision of a range of quality services.

Council's outside Works staff operate out of four depots located at Bicheno, Coles Bay, Swansea and Triabunna and are managed by our Works Supervisor, Andrew Hill with assistance from two Team Leaders, Ricky Wright (northern area) and Rodney Read (southern area).

Works Administration Officer, Jill Quinn assists within the Works Department in relation to customer requests, waste management and general departmental activities.

Key Departmental responsibilities include

- Roads, Footpaths, Kerbs
- Stormwater, Drainage
- Bridges, Culverts
- Town Maintenance
- Parks, Reserves, Walking Tracks, Cemeteries
- Waste Management Transfer Stations
- Garbage and Recycling

ROADS, FOOTPATHS, KERBS

Objective

- To provide an appropriate and well maintained road, footpath and kerb network throughout the municipality to a safe and acceptable standard which meets the guidelines of Council's Road Asset Management Plan.

Council is responsible for managing a total of 169km of bitumen sealed roads, 188km of gravel unsealed roads, 22km of sealed footpaths and 74km of concrete kerb and gutter within our Council area.

Continuation of the annual bitumen resealing program for urban and rural sealed roads throughout the Council area is based on Council's Transport Infrastructure Asset Management Plan and determined pavement condition ratings. Also incorporated within this Plan are footpaths and kerbs.

Two new fire access breaks / tracks were created along Dolphin Sands Road to accommodate and assist emergency services gaining access during situations. The sites were strategically selected by the Tasmanian Fire Department.

A new gravel path has been constructed along Rheban Road, Spring Beach, from Happy Valley Road down to the foreshore carpark area.

New kerb and gutter and a concrete footpath have been constructed along Charles Street, Orford, from Elizabeth Street to Orford Primary School. This now provides a safe passage for pedestrians between the Esplanade and the Primary School.



Kerb and Footpath Construction – Charles Street, Orford

General maintenance works were carried out on a number of sections of substandard kerb within the municipal area as a result of subbase failure of the adjacent road pavement.

Roads 2 Recovery funds were utilised this financial year by fully reconstructing Weily Avenue and Little Street, Bicheno and Gore Street, Orford. Works included road pavement widening, construction of new kerb and gutter, which eliminates open swale drains down each side and a new concrete footpath.

Continuation of Council's gravel resheeting programme has been undertaken on part segments of Old Coach Road, McNeills Road, Crossins Road, Grange Road, Rheban Road and Earlham Road, which formed part of this financial year's adopted works programme.



Road construction - Gore Street, Orford

STORMWATER DRAINAGE

Objectives

- To provide residents with an appropriate level of infrastructure that minimises the risk of flooding.
- To ensure assets are in a good working condition in line with Council's asset management plans.

General maintenance works were carried out on a number of sections of substandard kerb within the municipal area as a result of subbase failure of the adjacent road pavement.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Implement and maintain the Transport Asset Management Plan. (Achieved)	1.1
Undertake the capital works program for roads footpaths and kerbs. (Achieved)	1.1
Ensure that current assets are maintained in a useable and safe condition. (Ongoing)	1.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	1.1
Carryout regular inspections for defects. (Ongoing)	1.1
Completion of adopted Capital Works Programme in relation to construction, maintenance works and reseal activities. (Achieved - some carry overs)	1.1
Finalise road detail inputs for the GIS. (Ongoing)	1.1

Programs and projects 2013-2014	Community Strategic Plan Linkage
Manage storm water flows and drainage systems. (Ongoing)	4.1
Ensure that stormwater assets are maintained in a useable and safe condition. (Ongoing)	4.1
Manage the stormwater and drainage Asset Management Plan and Register ensuring the capture of data related to condition assessments is accurate and populated into the Asset Management Plan. (Ongoing)	4.1
To address and repair isolated failures in accordance with defined intervention levels. (Ongoing)	4.1

WORKS

BRIDGES, CULVERTS

Objectives

- To ensure that all structures are maintained to a safe standard.
- To ensure all bridges and culverts are in good working condition in line with Council's asset management plans.
- To ensure all bridges are condition assessed at regular intervals.

Council maintains 48 bridges across our municipality road network that are either timber or concrete structures. They are all condition assessed twice per year.

General maintenance works were carried out this financial year on a number of bridges and large culvert structures to ensure structural integrity and the appropriate approach standards were achieved and maintained.

The Wielangta Road Bridge at Griffiths Rivulet, Rheban and the Swing Bridge over the Prosser River, Brockley were replaced through Council tender and fully funded by the Department of State Growth (DSG). The structures now form part of Council's Asset Register.



Swing Bridge Replacement – Prosser River, Brockley (before and after)



Programs and projects 2013-2014	Community Strategic Plan Linkage
Implement and maintain the Bridges and Culverts Asset Management Plan. (Ongoing)	1.1
Maintain an annual maintenance and replacement programme in conjunction with the consultant's engineering recommendations. (Achieved)	1.1
Replace 2 sub-standard bridge structures as per works schedule and capital budget. (Achieved)	1.1
Continue general maintenance programme for all other structures. (Ongoing)	1.1

This financial year the timber bridge over the Back Rivulet on Stonehurst Road, Buckland was programmed for replacement, but unexpectedly the sub-structure of the timber bridge on Nugent Road failed and required urgent replacement. As a result, the programmed replacement of the Stonehurst Road bridge was deferred.

PARKS, RESERVES, WALKING TRACKS, CEMETERY

Objectives

- Maintain and upgrade Council's passive and active recreational areas to a standard that is acceptable, safe and encourages community and visitor use.
- In consultation with relevant community groups, plan future improvements to parks and reserve areas that will meet the needs of the general community.
- Continuation of a proactive maintenance program for all recreational areas, playgrounds, park furniture and walking tracks to ensure appropriate standards are maintained.

Performance Measures

- Number of complaints in relation to Parks and Reserves.
- Condition of relevant infrastructure.

Underground power was installed at Lions Park, Bicheno in the area behind the tennis courts to accommodate future stallholders at various functions throughout the year.

A number of unsafe/dead trees have been inspected and removed from along foreshore reserves as a safety precaution due to the introduction of walking tracks and the increase in activity around those areas.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Manage and maintain the Bicheno Cemetery and Register. <i>(Ongoing)</i>	1.3
Maintain parklands, sports fields and associated structures. <i>(Ongoing)</i>	1.3 6.3
Maintain all areas to an acceptable standard to ensure risk safety compliance. <i>(Ongoing)</i>	1.3
Maintain related infrastructure assets i.e. playgrounds, BBQ areas etc to appropriate levels. <i>(Ongoing)</i>	1.3 6.3
Management of foreshore reserves and walking tracks. <i>(Ongoing)</i>	1.3 6.3
Develop and maintain a GIS layer for all parks, reserves and walking tracks. <i>(Ongoing)</i>	1.3

WASTE MANAGEMENT TRANSFER STATIONS

Council has four Waste Transfer Stations (WTS's) in operation within the municipal area: Orford, Swansea, Bicheno and Coles Bay with a smaller collection point at Buckland. All waste generated from residential/commercial areas and Council's weekly kerbside garbage collection is disposed of at the WTS's and transported to Copping Landfill site by a Contractor.

Objectives

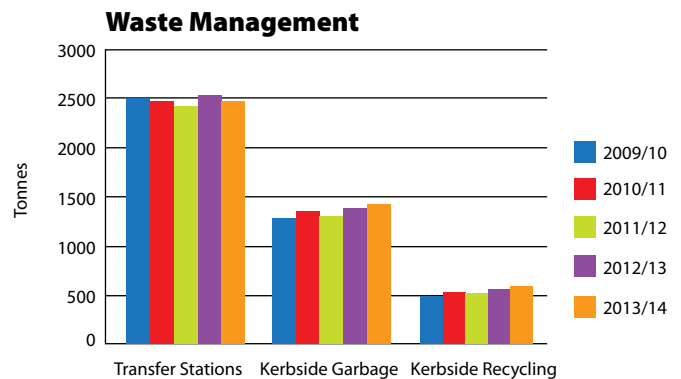
- To maintain and promote Waste Transfer Stations that provide residents and commercial operators with a high level of service that is equivalent to community expectations.
- Manage relevant leases and contracts.

Burning of accumulated greenwaste is being carried out at Orford, Swansea and Bicheno WTS's under strict conditions from the Department of Tourism, Arts and the Environment, Environment Division with approximately three burns per year per site currently being carried out.

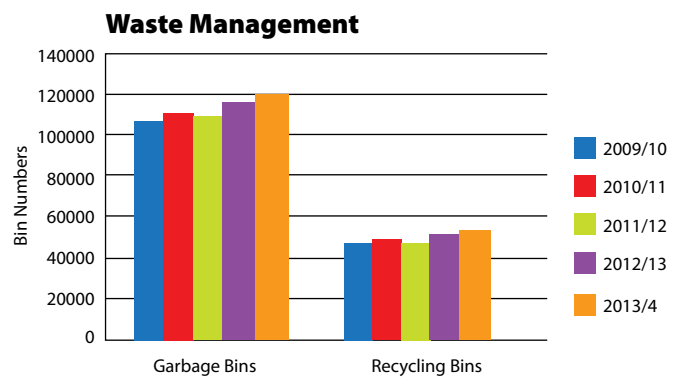
Greenwaste from Coles Bay WTS is transported to and dealt with at the Bicheno WTS because of restrictions in place prohibiting the burning of greenwaste over old landfill sites.

Due to the total annual volume of greenwaste received at our four WTS's, burning is carried out in preference to mulching, because of overall cost savings to the ratepayer.

A previous trial was carried out at our Orford site and typical costs calculated for Council to mulch and manage greenwaste at all sites, would be in the vicinity of \$80,000 per annum. There would then be additional associated costs to process the material and/or remove from the site due to the overall bulk factor generated through the mulching process.



Total number of residential and commercial mobile bins collected from the kerbside. **Note: Garbage service weekly, recycling service fortnightly**



Council's FREE greenwaste disposal programme allows residents the opportunity to clean up their properties in preparation for the bushfire season each year. This program is ongoing and is usually offered during the months of October and January each year. It should be noted that Council also encourages residents to cleanup all types of vegetation from around their properties especially declared weeds such as Gorse and Spanish Heath.

Waste Transfer Station opening hours remained unchanged and entrance fees remained static.

In 2013-14 financial year 2480 tonnes of waste was transported from Council's WTS's to the Copping Landfill.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Provide waste management and recycling services. (Ongoing)	4.1
Maintenance of WTS's to ensure operations are maintained at an acceptable standard. (Ongoing)	4.1
Review of fee structure and opening hours. (Achieved)	4.1
To provide an efficient and cost effective service in an environmentally friendly manner. (Ongoing)	4.1
Investigate cost saving options via the regional waste strategy for the overall municipality including transport, recycling, and compaction. (Ongoing)	4.1
Continue the e-waste and general recycling programme at all WTS's to provide residents / commercial operators with an environmentally friendly alternative to landfill. (Ongoing)	4.1

GARBAGE, RECYCLING

Develop, implement and monitor an affordable, efficient and environmentally responsible Waste Management Strategy that encourages the participation of local enterprises and interest groups.

The majority of residential and commercial properties receive a weekly kerbside garbage collection with the recycling collection carried out on a fortnightly basis.

All waste generated from residential/commercial weekly kerbside garbage collection is disposed of at the Waste Transfer Stations and transported to Copping Landfill site by Contract.

Kerbside collected recycling material is transported directly to Hobart.

Objectives

- Maintain and promote a waste management collection programme, which provides residents and commercial operators, with a high level of service.
- Manage relevant contracts.

Programs and projects 2013-2014	Community Strategic Plan Linkage
Provide waste management and recycling services. (Ongoing)	4.1
Community education and encouragement of recycling within the Municipality to reduce landfill waste stream. (Ongoing)	4.1
Investigate any cost saving options for kerbside collection that may be available. (Ongoing)	4.1

Veolia Environmental Services, Council's contractor for our kerbside waste/recycle collections, is servicing the community very well with all kerbside collections, bin deliveries and complaints managed effectively and efficiently. The current kerbside collection contract expires in 2015.

In 2013/14 the total kerbside waste collected was approximately 1437 tonnes and kerbside recycle collected totaled approximately 584 tonnes.

FINANCIAL STATEMENTS

For the year ended 30 June 2014

Part B to this Annual Report contains the complete Financial Report of Council for the year ended 30 June 2014. A full copy of the financial report is available for inspection at the Council Chambers, or can be downloaded from Council's website at www.gsbc.tas.gov.au



Independent Auditor's Report

To the Councillors of Glamorgan Spring Bay Council

Financial Report for the Year Ended 30 June 2014

Report on the Financial Report

I have audited the accompanying financial report of Glamorgan Spring Bay Council (Council), which comprises the statement of financial position as at 30 June 2014 and the statements of comprehensive income, changes in equity and cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the General Manager's statement.

Auditor's Opinion

In my opinion Council's financial report:

- (a) presents fairly, in all material respects, its financial position as at 30 June 2014 and financial performance, cash flows and changes in equity for the year then ended
- (b) is in accordance with the *Local Government Act 1993* and Australian Accounting Standards.

The Responsibility of the General Manager for the Financial Report

The General Manager is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and Section 84 of the *Local Government Act 1993*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based upon my audit. My audit was conducted in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance as to whether the financial report is free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on my judgement, including the assessment of risks of material misstatement of the financial report, whether due to fraud or error. In making those

...1 of 2

To provide independent assurance to the Parliament and Community on the performance and accountability of the Tasmanian Public sector.
Professionalism | Respect | Camaraderie | Continuous Improvement | Customer Focus

Strive | Lead | Excel | To Make a Difference

risk assessments, I considered internal control relevant to the General Manager's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate to the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the General Manager, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.


My audit is not designed to provide assurance on the accuracy and appropriateness of the budget information or the asset renewal funding ratio in Council's financial report.

Independence

In conducting this audit, I have complied with the independence requirements of Australian Auditing Standards and other relevant ethical requirements. The *Audit Act 2008* further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of State Entities but precluding the provision of non-audit services, thus ensuring the Auditor-General and the Tasmanian Audit Office are not compromised in their role by the possibility of losing clients or income.

Tasmanian Audit Office



H M Blake
Auditor-General

Hobart
29 September 2014

...2 of 2

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GLAMORGAN SPRING BAY
COUNCIL