Tasmanian Drinking Water Quality Guidelines

Containing legal requirements for drinking water suppliers in Tasmania

Effective 2 November 2015



Issuing Statement and Commencement Date

- I, Dr Mark Veitch, being and as the Acting Director of Public Health, acting pursuant to a direction under section 21A of the Acts Interpretation Act 1931, and the Public Health Act 1997 (the Act), hereby:
 - revoke previously issued guidelines under the Act relating to drinking water; and
 - 2. issue these Guidelines, being the *Tasmanian Drinking Water Quality Guidelines*; and
 - determine that these Guidelines come into effect on and from
 November 2015.

Dr Mark Veitch

A/Director of Public Health

2 November 2015

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PART 4 WATER CARRIERS

Note:

Under section 136E of the Act, a water carrier must register with the council in whose municipality the water carrier stores the majority of its vehicles. A water carrier must supply water in a manner that does not pose a threat to public health and in accordance with council registration conditions and relevant guidelines issued under the Act (see below).

18. Certificate of registration

(I) A water carrier must ensure a copy of the certificate of registration issued to the water carrier under the Act is available for immediate production upon the request of a drinking water recipient or an authorised officer.

19. Transport and equipment

- (I) A water carrier must not supply drinking water using a water tank or equipment that has been used for a purpose other than the supply of water.
- (2) Where a water carrier uses a water tank or equipment to supply water that is not drinking water, the water carrier must not subsequently supply drinking water until such time as the water tank and equipment are cleaned in accordance with the cleaning requirements in these Guidelines.
- (3) A water carrier must not supply drinking water using a water tank or equipment that does not comply with these Guidelines.
- (4) A water carrier must only use devices approved by a regulated entity to connect to the regulated entity's outlet.

Note:

Clauses 23, 28 and 30 of these Guidelines also contain cleaning requirements.

20. Drinking water source

- (I) A water carrier must not supply drinking water from a water source other than a water source that is under the management and control of:
 - (a) a regulated entity; or
 - (b) a person registered under the Act as a private drinking water supplier and who supplies drinking water under a private water scheme.
- (2) A water carrier must not supply drinking water from a water source under the management and control of a person registered under the Act as a private drinking water supplier without the prior written approval of that person.
- (3) A water carrier must not supply drinking water from a water source under the management and control of a regulated entity without the prior written approval of the regulated entity.

21. Notifying a threat to public health

- (1) For the purposes of section 128(1C) of the Act, a water carrier, on becoming aware that the quality of drinking water that it manages or controls is, or is likely to become, a threat to public health, must notify the council, in whose municipality the water carrier is required to be registered, in accordance with the procedures set out at clause 21(2) below.
- (2) The notification procedure is as follows:
 - (a) The water carrier must make immediate telephone contact with the council.
 - (b) Upon making contact as above, the water carrier must inform the council of the circumstances relating to the threat to public health and the action being undertaken to remove, correct, prevent and monitor that threat.
 - (c) The water carrier must provide to the council written confirmation of the matters at clause (b) above within twenty-four (24) hours after the initial telephone contact under clause (a).

22. Drinking water quality

- (I) A water carrier must establish, prior to the supply of drinking water:
 - (a) whether the *drinking water* is compliant or non-compliant with the relevant microbiological and non-microbiological guideline values in the *ADWG*; or
 - (b) that it is not practicable to establish the matters in (a).

23. Supply controls

Microbiological non-compliance or compliance unknown

(I) A water carrier may only supply drinking water that is non-compliant with relevant microbiological guideline values in the ADWG or where compliance with microbiological ADWG guideline values is not known if, prior to supplying, the water carrier:

EITHER

- (a) provides to the drinking water recipient:
 - i. written contact details of Public Health Officer(s) to whom queries about the safe use of the water can be directed; and
 - ii. verbal and written advice of the matters referred to in the generic boil water advisory template in the ADWG.

OR

- (b) provides to the drinking water recipient:
 - verbal advice that the water cannot be safely consumed unless it is first boiled; and
 - ii. a relevant written boil water alert issued by the relevant regulated entity.

Non-microbiological non-compliance or compliance unknown

(2) A water carrier must not supply drinking water that is non-compliant with non-microbiological guideline values in the ADWG or where compliance with non-microbiological ADWG guideline values is not known.

Cleaning before subsequent supply

(3) Where, after the supply of drinking water, a water carrier is advised by a regulated entity or otherwise becomes aware that drinking water the water carrier has supplied is non-compliant with ADWG guideline values, the water carrier must not subsequently supply drinking water until such time as the water tank and equipment used by the water carrier to supply drinking water are cleaned in accordance with the cleaning requirements outlined in these Guidelines.

Note:

Clauses 19, 28 and 30 of these Guidelines also contain cleaning requirements.

24. Warnings and Information

(1) Where, after the supply of *drinking water*, a *water carrier* is advised by a regulated entity or otherwise becomes aware that *drinking water* the water carrier has supplied is non-compliant with microbiological guideline values in the ADWG, the water carrier must, as soon as practicable:

EITHER

- (a) provide to the drinking water recipient:
 - i. written contact details of *Public Health Officer(s)* to whom queries about the safe use of the water can be directed; and
 - ii. verbal and written advice of the matters referred to in the generic boil water advisory template in the ADWG;

OR

- (b) provide to the drinking water recipient:
 - i. verbal advice that the water cannot be safely consumed unless it is first boiled; and
 - ii. the relevant written *boil water alert* issued by the relevant regulated entity.
- (2) Where, after the supply of *drinking water*, a water carrier is advised by a regulated entity or otherwise becomes aware that *drinking water* the water carrier has supplied is non-compliant with non-microbiological guideline values in the ADWG, the water carrier must, as soon as practicable:

EITHER

- (a) provide to the drinking water recipient:
 - i. written contact details of Public Health Officer(s) to whom queries about the safe use of the water can be directed; and
 - ii. verbal and written advice that the water, even if boiled,
 cannot be safely consumed and is therefore not to be used
 for drinking or cooking purposes;

OR

- (b) provide to the drinking water recipient:
 - i. verbal advice that the water, even if boiled, cannot be safely consumed and is therefore not to be used for drinking or cooking purposes; and
 - ii. relevant written warnings about the safe use of the water or risk of using the water issued by the relevant regulated entity.

25. Records (logbook)

- (I) A water carrier must record the dates on which the water carrier's water tank(s) and equipment are cleaned in accordance with the requirements of these Guidelines.
- (2) A water carrier must record the following matters in respect of every supply of drinking water:
 - (a) location of the premises to which the drinking water is supplied;
 - (b) date of the supply;
 - (c) quantity of drinking water supplied;
 - (d) source from which the water carrier obtained the drinking water;
 - (e) whether the *drinking water* was, at the time of supply, compliant with microbiological and non-microbiological *ADWG* guideline values, or why it was not practicable to so establish;
 - (f) whether the drinking water was, subsequent to supply, identified as non-compliant with microbiological and non-microbiological ADWG guideline values; and
 - (g) the warnings and information (as required by these Guidelines) provided by the water carrier to the drinking water recipient.
- (3) A water carrier must ensure a copy of the records referred to in clauses (1) and (2) above are, upon the request of an authorised officer, provided to the authorised officer within a reasonable time.

26. Water tank construction

- (1) A water carrier must ensure water tanks used by the water carrier:
 - (a) are constructed of durable material (for example, stainless steel, fibreglass, aluminium, coated mild steel, high density polyethylene);
 - (b) are, in relation to all surfaces that will come into contact with drinking water, made of material which is suitable for contact with drinking water as detailed in AS/NZS 4020, AS 2070, and ATS 5200.026 as in force from time to time;
 - (c) are not constructed of bituminous or tar-based substances;
 - (d) are securely mounted to the vehicle;
 - (e) have sufficient opening to permit easy inspection and cleaning of the interior of the *water tank*; and
 - (f) incorporate a means of preventing backflow contamination of the source water (when collecting drinking water) and water in the water tank (when supplying drinking water).

27. Water tank labelling

(I) A water carrier must ensure water tanks used by the water carrier are clearly labelled, on both sides of the water tank, with the words 'WATER ONLY' in capital letters of at least 200 millimetres in height.

28. Water tank cleaning

- (I) A water carrier must ensure water tanks used by the water carrier are cleaned regularly, and in any event not less than once every 3 months, in accordance with the following procedures:
 - (a) physically cleaning and flushing; and
 - (b) filling for at least 30 minutes with drinking water containing at least 5 milligrams per litre of *free chlorine*.
- (2) A water carrier must not use stabilised chlorine (chlorinated cyanurates) to clean water tanks.

Note:

 Clauses 19, 23 and 30 of these Guidelines also contain cleaning requirements.

Notes on 'free chlorine':

- A free chlorine level of 5 milligrams per litre can be produced in 1,000 litres of water by adding one of the following:
 - 40 millilitres of sodium hypochlorite solution with a concentration of
 12.5 percent available chlorine; or
 - 7 grams of calcium hypochlorite granules with a concentration of
 75 percent available chlorine that have been dissolved in *drinking* water in a clean plastic bucket before adding to the tank.
- Unscented household bleach may be used as free chlorine, taking into account the percentage of available chlorine in the bleach and the 5 milligrams per litre target free chlorine residual.

29. Equipment construction

- (1) A water carrier must ensure that water hoses used by the water carrier are of a high-grade dairy hose material or other suitable material for contact with drinking water as detailed in AS/NZS 4020, AS 2070, and ATS 5200.026 as in force from time to time.
- (2) A water carrier must ensure that all pipe work and fittings used by the water carrier are made of materials suitable for contact with drinking water as detailed in AS/NZS 4020, AS 2070, and ATS 5200.026 as in force from time to time.

30. Equipment cleaning

(1) A water carrier must ensure that all pipes and fittings used by the water carrier are cleaned regularly, and in any event not less than once every 3 months, in a solution containing at least 5 milligrams per litre of free chlorine for a contact time of at least 30 minutes.

Note:

- See notes above on how to achieve a free chlorine level of 5 milligrams per litre.
- Clauses 19, 23 and 28 of these Guidelines also contain cleaning requirements.

APPENDIX A

Public Health Officers

The person(s) occupying the following position(s) within Public Health Services Department of Health and Human Services (Tas) is a *Public Health Officer* for the purposes of these Guidelines:

- State Water Officer
- Senior Environmental Health Officer
- State Manager, Environmental Health Services

Contact details

Public Health Services

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